

# ACCESS AND INCLUSION ADVISORY PANEL

2019 – 2022

Outcomes Report

**Adelaide.**  
**Designed for Life.**



CITY OF  
ADELAIDE

# What is in this document?

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– Outcomes Report



This Easy Read document is a summary  
of another booklet.

You can find the other document on our  
website at **[www.cityofadelaide.com.au](http://www.cityofadelaide.com.au)**

This booklet has some hard words.

The first time we write a hard word:

- The word is in **blue**
- We will write what the hard word means.

# About this booklet



This booklet is about the **City of Adelaide's Access and Inclusion Advisory Panel**.



The City of Adelaide is the government group that looks after the city.



The Adelaide city is the area with the tallest buildings and lots of parks.



The Access and Inclusion Advisory Panel is also called the **Panel**.



The **Panel** is made up of people from the disability community.



The Panel makes sure people with disability are **included** in the city.



Being included means people can join in if they have a disability.



The Panel tells the City of Adelaide how things can be better for people with disability.



Making things better is good for everyone.



**Some of the things the Panel helped make better are:**



Information for people with disability.



Moving around the city.



Places for everyone to play in.



Getting a job at the City of Adelaide.



Events in the city for everyone.

## Acknowledgement of Country

City of Adelaide tampendi, ngadlu Kurna yertangga  
banbabanbalyarnendi (inbarendi). Kurna meyunna yaitya mattanya  
Womma Tarndanyako.

Parnako yailtya, parnuko tappa purruna, parnuko yerta ngadlu  
tampendi. Yellaka Kurna meyunna itto yailtya, tappa purruna, yerta  
kuma burro martendi, burro warriappendi, burro tangka martulyaiendi.  
Kumarta yaitya miyurna iyangka yalaka ngadlu tampinhi.

City of Adelaide acknowledges that we are meeting on the traditional  
country of the Kurna people of the Adelaide Plains and pays respect to  
Elders past and present.

We recognise and respect their cultural heritage, beliefs and relationship  
with the land. We acknowledge that they are of continuing importance  
to the Kurna people living today. And we also extend that respect to  
other Aboriginal Language Groups and other First Nations.

You can also listen to this acknowledgment at:  
[cityofadelaide.com.au/community/reconciliation/  
welcome-and-acknowledgement-of-country](https://cityofadelaide.com.au/community/reconciliation/welcome-and-acknowledgement-of-country)

The City of Adelaide is committed to making the city a welcoming and inclusive place for all people to enjoy. As South Australia's Capital City Council, we are continually working toward demonstrating best practice in access and inclusion.

The Access and Inclusion Advisory Panel (the Panel) aims to connect the council to people's lived experience. With their expertise, the Panel helps shape the access and inclusion outcomes for key projects, programs and policies across the city.

The City of Adelaide acknowledges the contributions of Panel members from 2019 – 2022 and that their roles have contributed to making the city a better place to live, work, study and play for all.

**I have benefited enormously and learned much from the lived experience of other Panel members which informs what I can take back to my own community.**

**Deanne Hanchant-Nichols**

**Access and Inclusion Advisory Panel Member  
Reconciliation Committee Representative**

## The Panel

The Panel is made up of six individual and six organisational members that meet up to four times a year. As well as aligning with delivery of the outcomes in the **City of Adelaide Disability Action and Inclusion Plan 2019 – 2022**, during a Panel's term there is a major focus on case studies across council.

They provide timely and expert advice to council teams on real life deliverables. This advice creates better project outcomes and helps to make our great city safe, accessible and inclusive for all city users.

A Panel's term is usually for two years however for the Panel that commenced in 2019, their term was extended to the first quarter of 2022 due to the impacts of COVID-19.

Despite the many challenges in their term that come with a global pandemic, the members demonstrated great leadership and commitment to their roles and to the importance of not wavering on access and inclusion outcomes.

**I valued having my own voice, opinions and perspectives equally validated and respected by council staff and other Panel members, instead of feeling excluded or ignored by those looking to dominate.**

**Jarad McLoughlan**  
**Access and Inclusion Advisory Member**





**Image Description:** Current members of the Access and Inclusion Advisory Panel gathered for a photo at the 2 September 2021 meeting at the City of Adelaide.

**Back Row:** Michele Colmer (proxy), Susan Maiorana (Department of Human Services), Rebecca Young (Access2Arts), Debra Swann, Nadia Moffatt, Jayson Hanrahan (proxy) and Jody Holdback.

**Front Row:** Dilky Wijeyekoon (Australian Migrant Resource Centre), Jarad McLoughlin, Angus Fowler (Enabled Youth Disability Network), Shona Edwards and Tony Starkey (Royal Society for the Blind).

**Not present:** Karen Forde and Deanne Hanchant-Nichols (City of Adelaide Reconciliation Committee).

**Former members in the term:** David Squirell, Christine Onishko, Jae-Marie Jaensch, Sue Lyons / Emma Tahuri (Department of Human Services), Martin Sawtell (Access2Arts) and Jocelyn Neumueller (Julia Farr Youth).

# Outcomes



**This section highlights the broad range of projects, policies and programs the Panel directly impacted in their term.**

Case studies featured are key council initiatives and were a focus for the Panel's work from 2019 – 2022.

**The success of the Panel for me is the consistent approach to footpath and pedestrian design, including influencing style manuals for planners to ensure future consistency.**

**Tony Starkey**

**Access and Inclusion Advisory Panel Member**

**Royal Society for the Blind**

## **The Panel improved access and inclusion outcomes across the following areas:**

### **Park Lands, Open Space and Recreation**

- Master Plan design and inclusive playspaces
- informing asset management and planning

### **Social and Economic Planning**

- navigating COVID-19 impacts and innovations
- implementing the Disability Access and Inclusion Plan

### **Community Facilities, Art, Culture and Events**

- making public events more accessible
- design and demand for accessible toilets and change facilities

### **Streets and Transportation**

- advice about asset management including accessible parking
- improvements to pedestrian safety and public transport usage

### **Environmental Sustainability**

- advice on climate planning and engagement

### **Community Safety**

- addressing disability discrimination
- identifying problematic locations in the city

### **Communications & Representation**

- making council elections more inclusive
- improving accessible council communications



# Case Study 1

## Inclusive playspaces

A project that took three years from inception to delivery, Panel members were involved right from the beginning in the design of the Quentin Kenihan Inclusive Playspace, including two individual members joining a further internal council advisory group.

The playspace was launched in December 2020 and highlights include:

- wheelchair accessible swing and trampoline;
- 'Super Loop' challenge track;
- 'sQiggle' public art in honour of Quentin;
- Changing Places facility; and
- Sound and sensory garden.

Council has now adopted the Touched by Olivia and Department of Human Services inclusive playspace guidelines.

The project was supported by the Government of South Australia.





# Case Study 2

## Opportunity at the City of Adelaide

A partnership with Disability Employment Service (DES) providers and the City of Adelaide, the Job Access Employment Project has helped to improve access to opportunities and inclusive practices at the council.

Key features of the project included:

- improving equitable access to role vacancies;
- resources for leaders;
- Inclusion Statement for organisational and public communications and recruitment processes;
- Job Access Disability Awareness Train the Trainer program completed by the People team; and
- collecting relevant data in recruitment processes and staff Culture Survey to measure our inclusion progress.

As well as the council working directly with DES providers, the Panel were involved at each step, providing critical advice, reflection and the insights of their lived experience.



# Case Study 3

## Events for Everyone

Funded by a Local Government Association (LGA) grant, the **Accessible Events Project** was led by Alexandrina Council, in partnership with the City of Adelaide, the City of Mount Gambier, Purple Orange consultants and people living with disability.

Aligned with a co-design approach, the Panel provided valuable insights to the consultants from their lived experience of organising and attending events at each step of the project. Emphasised was the need for accessible information prior to ticket purchase, accessible venues, and staff at the event with knowledge of accessibility.

After auditing several public events in all three council areas, key outcomes from the project include:

- training of staff and external event organisers;
- accessible events guidelines and checklists;
- development of an Accessible Events Audit Tool to be available for LGA members; and
- learnings reflected in the newly updated City of Adelaide Event Guidelines.



Picture courtesy of Purple Orange.

## Find out more

Visit **[cityofadelaide.com.au](https://cityofadelaide.com.au)** for more information about:

- Access and Inclusion Advisory Panel;
- Disability Access and Inclusion Plan; and
- access and inclusion across the city.

The information in this publication can be provided in an alternative format or another language on request.

## Contact us

Visit the Customer Centre at 25 Pirie Street, Adelaide

Call us on 8203 7203

Email us at **[customer@cityofadelaide.com.au](mailto:customer@cityofadelaide.com.au)**



[cityofadelaide.com.au/access-inclusion](https://cityofadelaide.com.au/access-inclusion)

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