

Membership Benefits and Conditions

Membership:

Joining up is free! Any resident of South Australia is welcome to join the SA One Card Network. The One Card network gives members access to over 130 public libraries across South Australia, where library members can request, collect, borrow, and return items to any library in any council across the state. Applications may be made in person or online.

Membership of City Libraries will give you access to additional services including our public PCs, UNESCO City of Music Collections, and Virtual Library resources. If you are a City of Adelaide resident and cannot easily access the library, then talk to us about our Home Library Service.

Identification Requirements:

Full membership: is available on provision of identification or a combination of ID which includes name, current address, and birthdate.

Temporary membership: with limited access is available where there is insufficient documentation to meet the minimum ID requirements.

Independent teen: 16-18 year olds living independently as above, but will also be required to provide a Centrelink card/documentation.

Under 18: An adult guarantor must be present to provide ID and sign the card.

Full membership is for three years and temporary membership is for three months. Both of these may be renewed on expiry. Your personal data can be accessed by any library on the SA One Card Network and the State Library of South Australia.

Libraries SA App:

A free Libraries SA app is available to download for Android and Apple devices. Once downloaded you will need to enter your library membership number and PIN to log in. This will allow you to have your library card on your device to borrow items, search the catalogue, place holds, and more.

Security:

Your PIN allows you to access your online account, Virtual Library, and Public PCs. It is important to protect the security of your PIN at all times. If your card is lost or stolen, please notify us immediately – you are responsible for any items borrowed prior to notification. A \$2.70 replacement fee applies for lost cards.

Member Responsibilities:

Membership is not transferable. You are responsible for all debts incurred on cards guaranteed by you.

It is your responsibility to notify the library if you change your address. You are responsible for all items on loan to you. Any lost, damaged, or unreturned items must be paid for. It is your responsibility to return all items directly to a SA One Card Network Library. Audio visual items are used in your equipment at your own risk.

Lost and/or damaged items:

SA One Card Network libraries operate under varying terms and conditions in regard to fees and charges. Lost or damaged items belonging to another SA One Card library will be subject to the relevant library's terms and conditions and are required to be resolved with the individual library.

A replacement cost for processing of lost or damaged items will apply.

Formal recovery procedures will take place if necessary. All cards under the member's guarantee are subject to the same conditions.

Borrowing:

Number of items:

Full members: 100 items at any one time across the SA One Card Network with the following limits: 20 DVDs/One Fast Flick

Temporary members: Five items at any one time

All members: 20 eBooks/Audiobooks

Borrowing Periods:

Fast Flicks: 7 days

DVDs, magazines, vinyls, toys, and CDs: 14 days

Books, audiobooks, and language kits, STEAM Loan kits: 28 days

eBooks: 7, 14, or 21 days (you can choose)

Please note that if an item is high demand, the loan period may be shortened and you will be notified upon borrowing.

At the time of borrowing please check your receipt to confirm item due dates. A receipt listing your return dates can be printed or sent to you via email when you borrow. There are (or will be) 24 hour return chutes at each of our library locations.

Loan Renewals:

When possible, items are automatically renewed three days before the due date. Up to two renewals are permitted and you will receive an email notice stating that your items have been automatically renewed.

Holds:

You may have up to 30 holds on your card. You can request items in person, on the library [catalogue](#), on the Libraries SA App, via email, or telephone during opening hours. You can also select your pickup location. You will be notified when your hold is available. Choose SMS, email, or standard post notification. Holds will be available to collect for 10 days.

UNESCO City of Music Collections and STEAM Loan Kits:

Music Toy Collection: 4 items at a time for 14 days

Vinyl Collection: 4 items at a time for 28 days

STEAM Loan Kits: 1 item at a time for 28 days

Holds or extensions are not available for any of these collections and a full adult membership is required. All items must be returned to a library branch in person, during opening hours; Vinyls and STEAM Loan Kits must be returned to North Terrace and toys can be returned to any of the City Libraries.

Computer and Internet Access:

Public computer access is available to members for a maximum of two hours per day. Temporary computer access is available to non-members on provision of formal identification.

Parental or legal guardian authorisation is required for internet use for under 18s.

Computer bookings may be made in-person or by telephone during opening hours, or online.

Full terms and conditions for computer use are displayed on the opening screen of all public computers and on our website. Removable storage is used in the PCs at your own risk.

[Wireless](#) services and document scanning are also available to members via the Libraries-SA Free, as well as printing and photocopying (fees apply).