



CITY OF
ADELAIDE

NORTH
ADELAIDE
**GOLF
COURSE**

Golf Course Access: Terms and Conditions



**Copyright 2019
City of Adelaide**

**Terms and Conditions
Effective from 1 January 2021
Version 2.5**

**North Adelaide Golf Course
Phone: 8203 7888**

Golf Course Access Terms & Conditions

Terms and Conditions Effective from 1 January 2021

1. General

1.1 These Terms and Conditions represent the agreement between the North Adelaide Golf Course a business unit of the Corporation of the City of Adelaide ("NAGC") and you on access to the NAGC facilities.

1.2 These Terms and Conditions contained herein may be amended by the NAGC from time to time. The latest terms & Conditions applicable at the time can be viewed at www.northadelaidegolf.com.au.

2. Golf Course Etiquette

- 2.1. Green Fees must be paid before commencement of play, receipts and bag tags provided to be kept as proof of purchase.
- 2.2. All players must report to the Pro Shop at least 15 minutes prior to their assigned tee time. Pro shop staff will have the right to change tee times if and when deemed necessary. Any person or group not registered within this time period may lose their allotted time.
- 2.3. Maximum of 4 players per group at any one time.
- 2.4. Players must tee off from the 1st tee and no sooner than the allocated time unless directed to do so by Golf staff
- 2.5. Ground Staff have right of way at all times.
- 2.6. Under the NAGC's liquor licence, no alcohol is to be brought on to the premises; which includes all golf course areas, clubhouse and Par 3 kiosk. Any alcohol consumed within the Liquor License area must be purchased from the NAGC.
- 2.7. All players must carry and use a sand bucket to fill in divots. Players must also repair plug marks made on greens.
- 2.8. Players must hit only when golfers ahead are out of range. Should a shot endanger another person, players should yell "FORE" as a warning.
- 2.9. Foot and club marks are to be raked before leaving a bunker.
- 2.10. It is the responsibility of all players to maintain an acceptable pace of play. Rounds at the North Adelaide Golf Course should not exceed 4hrs 10mins. Please monitor your Pace of Play and adjust accordingly if you are behind the sign posted schedules. Players not meeting this requirement may be asked to skip a hole/holes.
- 2.11. A maximum of two persons per electric golf cart at any given time. When using the electric golf carts, players are to keep a minimum of 6m away from the edge of the Green and exit the fairway prior to this distance. Players observed driving on the Greens and not respecting the course may have their round or memberships suspended or terminated.
- 2.12. No person under 18 years of age shall hire or drive a cart, an unrestricted and unconditional current driver's licence or P2 licence is required to hire a motorised cart. All drivers must be under the legal limit for alcohol consumption whilst operating a motor vehicle in South Australia.
- 2.13. The NAGC is a smoke free area.

3. Conduct

- 3.1. Management reserves the right to refuse entry, suspend or terminate a Green Fee Round or Season Pass or request a patron to leave the premises if the patron does not adhere to these Terms and Conditions, disobeys the instructions of NAGC staff, behaves in an irresponsible or offensive manner or is under the influence of drugs or is intoxicated.
- 3.2. Complaints are to be directed in writing to the Golf Course Manager at teeoff@northadelaidegolf.com.au or please complete a feedback form available from the Pro Shop.
- 3.3. The NAGC practices the responsible service of alcohol. Intoxicated or disorderly behaviour will not be tolerated and you will be asked to leave the premises under the Liquor Licencing Act if you engage in such behaviour. No refund of any fees will be payable in the event you are evicted from the premises.
- 3.4. You must adhere to the on course dress regulations as advised online from time to time by the NAGC.

- 3.5. Green-keeping staff have right of way on course at all times. Golfers must ensure green-keeping staff are not within reach before proceeding to play your shot. Failure to comply may result in golfer/person being asked to leave the premises.

4. Privacy Policy

- 4.1. Personal information collected by the NAGC during the booking, Loyalty Card or Season Pass or Multi Pass process may be used to:
- 4.1.1. Manage NAGC Season Pass / Multi Visit / Loyalty Rewards and communicate renewal information and program re-enrolment via your nominated contact method. This may include mail, email, text message, telephone or fax;
 - 4.1.2. Distribute NAGC and City of Adelaide promotional material and service improvement information; and
 - 4.1.3. Collate internal statistical information including but not limited to member demographics.
- 4.2. Personal information is collected, used and disclosed as prescribed in the City of Adelaide Privacy Policy. To access or update your personal information, contact the North Adelaide Golf Course Customer Service team on 8203 7888. For further information regarding the City of Adelaide's commitment to privacy, visit <https://www.cityofadelaide.com.au/privacy/>
- 4.3. These Terms and Conditions may be subject to change at any time without notice. Please refer to www.northadelaidegolf.com.au for updated Terms and Conditions

5. Car Parking

The Strangways Terrace Public Car Park and the Golf Course side of Strangways Terrace is a 2-hour parking zone which is regularly patrolled by the City of Adelaide Parking Inspectors. However, golfers can park in these areas for six (6) hours if you comply with the following conditions:

- North Adelaide Golf Club Members and Season Ticket Holders must ensure that your car parking permit is displayed on the front passenger side windscreen and the expiry date is clearly visible.
- If you are a casual golfer and you have taken advantage of our on-line booking system please print your receipt and place it on the front passenger side windscreen
- If you are a casual golfer who did not book on-line you may provide your car Registration Plate numbers and the number will be put into the system so your parking will be validated for the date of play.
- For further details regarding parking, please refer to our website: <https://northadelaidegolf.com.au/your-visit/car-parking/>

6. Release and Indemnity

- 6.1. To the extent allowed by law, you release the NAGC from any liability for any injury, damage or loss of any nature suffered by you prior to, during or after attending the NAGC.
- 6.2. You indemnify the NAGC and any of its employees, representatives, or volunteers in relation to any of its properties against all claims for which the NAGC may become liable in respect of loss, damage or accident or injury to property or person caused or contributed to by you or any act or failure to act by you or your failure to comply with your obligations under these terms and conditions.

7. Bookings & Cancellations

- Cancellation of tee times is permitted:
 - for non competition bookings with full refund if at least 24 hour's notice to the NAGC prior to the tee time is made
 - for competitions cancellation is allowed up to 3.00pm the day prior
- Refunds will be credited via the provision of an online voucher to use for a future booking. In extenuating circumstances the NAGC Manager may provide a refund to the booking credit card. Requests for refunds can be made to the NAGC Pro Shop telephone 8203 7888.
- Outside of competition play cancellations within 24hrs of the tee time will not be refunded
- To ensure good access for all Competition players and making available unused tee times to public the following rules will be in place. For competition play bookings must be notified no later than 3.00pm the day prior to the competition.
- Players who book times within Club allocated competition times but fail to meet the booked tee time will be subject to sanctions.

- NAGC will make every endeavor to meet any pre paid bookings made however for operational reasons reserves the right to move tee times to accommodate group bookings while providing reasonable notice
- Players arriving late for a booked time shall not have their green fess refunded
- Payments are to be **made in AU\$ Australian Dollars**

8. Season Pass – Suspension of Pass for Health Reasons or Military Service

- Where a Season Pass Holder has a medical certificate from a registered and relevant medical provider advising the Season Pass Holder is unfit to play golf for a period of greater than 1 months they may request that their Season Pass be suspended until they are fit to resume play.
- Approval of the suspension is subject to the provision of a certificate from a qualified medical professional within 1 month of the start of the proposed suspension date. A maximum suspension term of 6 months is available
- Where a Season Pass Holder is a full time employee of the Defense Force and is posted overseas for a period of greater than 1 months they may request that their Season Pass be suspended until they return to Australia.
- The additional Season Pass term will be applied onto the expiry date of the Season Pass and no refund of any unused time will be available. The term extension will be at the same terms and conditions as applies to the existing Season Pass.
- Provision of the above is subject to discretion of Team Leader, Golf Business Operations

9. North Course Access/Coaching

The NAGC reserves the right to change access to any of the courses and holes at any time within its full discretion. Priority may be given to coaching on specific holes on the North course at designated times.

10. Driving Range – South Course

The 1st fairway will be used as a driving range in the afternoons, during this time the 2nd fairway will be also be closed and all South Course play will occur from the 3rd tee under the twilight rate.

- Winter months from 2:30pm
- Summer months (DST) from 3:30pm

The NAGC reserves the right to change the above times within its full discretion.

11. North Adelaide Golf Course Contact Details

Pro Shop – North & South Course

Strangways Terrace
NORTH ADELAIDE SA 5006
Phone: (08) 8203 7888
Fax: (08) 8267 5097

Par 3 Golf Course

War Memorial Drive
NORTH ADELAIDE SA 5006
Par 3 Kiosk Phone: (08) 8203 7273

Email: teeoff@northadelaidegolf.com.au

Website: www.northadelaidegolf.com.au