

## Course Access Terms and Conditions

Effective 26 March 2026

### 1. General

- 1.1. These Terms and Conditions govern access to and use of the North Adelaide Golf Course ('NAGC').
- 1.2. In these Terms, 'Course' means NAGC, including all associated facilities.
- 1.3. These Terms apply to all persons booking, accessing, or using the Course, including but not limited to casual players, visitors, competition participants, multi-visit pass holders and Members.
- 1.4. Where a person holds a Membership these Terms operate in conjunction with the Membership Terms and Conditions. To the extent of any inconsistency, the Membership Terms and Conditions will prevail.

### 2. Bookings and Payments

- 2.1. All play must be booked in advance unless otherwise permitted by NAGC.
- 2.2. Bookings may be made online, by phone, or in person, subject to availability.
- 2.3. Full payment may be required at the time of booking.
- 2.4. All prices are set by NAGC and may vary depending on time, day, demand, product type or promotional offers.
- 2.5. Access is not confirmed until a payment has been received (where applicable) and a confirmation has been issued.
- 2.6. NAGC is not responsible for errors, interruptions or unavailability of online booking systems.
- 2.7. NAGC reserves the right, acting reasonably, to:
  - 2.7.1. modify or reallocate tee times;
  - 2.7.2. combine groups;
  - 2.7.3. adjust starting tees or Course configuration; and
  - 2.7.4. refuse or cancel bookings, where reasonably required for operational purposes.

### 3. Tee Times and Course Access

- 3.1. All players must report to the Pro Shop prior to play and comply with check-in requirements at least fifteen (15) minutes prior to their designated tee time.
- 3.2. Players must commence play at the allocated tee time and from the designated starting tee, hole one (1), unless otherwise directed by NAGC.
- 3.3. Tee times and access to the Course are subject to availability and operational requirements.
- 3.4. Booking a tee time does not guarantee uninterrupted or a full completion of a round.
- 3.5. NAGC may implement or vary access windows, tee time intervals and Course usage at its discretion.
- 3.6. Players must maintain an appropriate pace of play and comply with any directions from NAGC regarding Course flow.

### 4. Cancellations, Refunds and No-Shows

- 4.1. Cancellation of bookings must occur at least 5 days prior to the scheduled tee time unless otherwise specified at the time of booking.
- 4.2. All fees or round allocations will be forfeited for cancellations made within 5 days of the scheduled tee time.
- 4.3. Bookings made online are non-refundable. Where cancellations occur within the permitted timeframe, a voucher credit will be issued unless otherwise required by law.
- 4.4. Failure to attend a booked tee time ('no-show') may result in forfeiture of fees and/or restriction of future booking privileges. Members will incur a penalty of three (3) round points.
- 4.5. NAGC reserves the right to monitor booking behaviour and take action where misuse impacts availability for other users.

### 5. Course Availability and Restrictions

- 5.1. The Course, or any part of it, may be unavailable or restricted from time to time due to:
  - 5.1.1. maintenance or renovations;
  - 5.1.2. weather conditions;
  - 5.1.3. safety concerns;
  - 5.1.4. competitions, events or group bookings;
  - 5.1.5. coaching or operational requirements; or
  - 5.1.6. redevelopment or reconfiguration of the Course.
- 5.2. NAGC reserves the right to close, restrict or modify access to the Course at any time when reasonable.
- 5.3. Where access is restricted or unavailable, no guarantee is given regarding Course condition, availability or continuity of play.

- 5.4. NAGC is not responsible for delays, interruptions or closures caused by events beyond its reasonable control, including but not limited to extreme weather, natural disaster, power outages, emergencies or government directions.
- 5.5. Once play has commenced, no refunds or credits will be provided due to weather interruptions.

- 5.6. To the extent permitted by law, no refunds, credits or compensation will be provided for restrictions, closures or changes to Course availability, except as otherwise set out in these Terms.

### 6. Products and Passes

- 6.1. NAGC may offer a range of access products including green fees, multi-visit passes, promotional offers and other products.
- 6.2. Unless otherwise stated:
  - 6.2.1. products are non-transferable;
  - 6.2.2. products are non-refundable;
  - 6.2.3. products must be used within the specified validity period; and
  - 6.2.4. unused entitlements will not roll over.
- 6.3. Additional terms may apply to specific products and will be communicated at the time of purchase.

### 7. Conduct and Use of Facilities

- 7.1. All persons must behave in a safe, respectful and responsible manner at all times.
- 7.2. NAGC reserves the right to refuse entry, remove a person from the Course, or suspend access where a person:
  - 7.2.1. breaches these Terms;
  - 7.2.2. fails to follow directions from NAGC;
  - 7.2.3. engages in unsafe, disruptive or offensive behaviour; and
  - 7.2.4. is under the influence of alcohol and drugs.
- 7.3. The Course operates under liquor licensing laws. BYO alcohol is strictly prohibited.
- 7.4. NAGC reserves the right to refuse service of alcohol in accordance with liquor licensing laws.
- 7.5. Minimum dress standards apply at NAGC. NAGC reserves the right to refuse entry or remove any person not appropriately attired for golf:
  - 7.5.1. appropriate sports footwear and clothing should be worn at all times;
  - 7.5.2. NAGC requires players to dress in a neat and tidy manner. Casual clothing is acceptable, and a collared shirt is NOT essential; and
  - 7.5.3. closed shoes are required to be worn by all players.

- 7.6. Food and beverage (except water) consumed on site must be purchased from NAGC unless otherwise approved in writing.
- 7.7. Coaching or commercial activity on the Course is not permitted without prior written approval from NAGC.

- 7.8. NAGC reserves the right to limit/disallow the use of private carts or bikes at its discretion. This includes for maintaining course quality and impact on other patrons.
- 7.9. No refund will be provided where a person is removed from the Course due to a breach of these Terms.

### 8. Course Rules and Etiquette

- 8.1. All players must comply with Course rules, signage and staff directions at all times.
- 8.2. Players must:
  - 8.2.1. maintain pace of play;
  - 8.2.2. play holes in sequential order unless otherwise directed;
  - 8.2.3. carry a sand bucket;
  - 8.2.4. repair divots and pitch marks;
  - 8.2.5. rake bunkers after use;
  - 8.2.6. not bend the flagstick to retrieve the ball;
  - 8.2.7. play one (1) golf ball only, except in designated practice areas;
  - 8.2.8. ensure safe distances before playing shots, where players must yell "FORE" if a shot may endanger others; and
  - 8.2.9. give way to NAGC staff at all times.
- 8.3. NAGC may impose limits on group sizes, equipment use, carts and other on Course activities.
- 8.4. Unless otherwise specified, maximum group size permitted is four (4), and carts are limited to two (2) per tee-time.
- 8.5. NAGC reserves the right to require players to skip holes, shorten their round, or otherwise adjust play where reasonably necessary for operational or pace of play reasons.

### 9. Competitions

- 9.1. Participation in competitions conducted at NAGC is subject to the Rules of Golf as prescribed by The R&A and administered by Golf Australia, including any applicable local rules.
- 9.2. Players must comply with all competition conditions, eligibility requirements and directions issued by NAGC.
- 9.3. Competition formats, entry fees, prize allocations and grading are determined at the discretion of NAGC.
- 9.4. Players forfeit their right to competition entry, and may be suspended from future events, for failure to comply with Rules of Golf.
- 9.5. No refund of competition entry fees will be provided where a person breaches these Terms.
- 9.6. Any disputes will be resolved in accordance with Rules of Golf and, where applicable, Golf Australia Guidelines. Decisions made by NAGC are final.
- 10. Hire Equipment**
- 10.1. The use of hire equipment, including golf carts and hire clubs, is subject to availability and additional terms issued at the time of hire.
- 10.2. No persons under 18 years of age shall hire or drive a cart. A current, unrestricted driver's licence is required to hire a motorised cart.
- 10.3. Users are responsible for the safe operation of hire equipment and liable for any loss or damage.
- 10.4. All drivers must be under the legal limit for alcohol consumption whilst operating a motor vehicle in South Australia.
- 10.5. A maximum of two (2) persons per electric cart is permitted at any time.
- 10.6. When operating an electric golf cart, players must remain at least six (6) metres from the edge of Greens and exit the fairway prior to reaching these areas. Players observed driving on the Greens or tees or otherwise failing to respect the course may have their round terminated.
- 11. Suspension and Refusal of Access**
- 11.1. NAGC may suspend or refuse access to any person, including for:
- 11.1.1. breach of these Terms;
  - 11.1.2. misuse of the booking system;
  - 11.1.3. repeated cancellations or no-shows;
  - 11.1.4. safety risks; or
  - 11.1.5. prior misconduct.
- 11.2. Suspension or refusal of access may be temporary or permanent.
- 12. Parking**
- 12.1. All persons accessing NAGC must comply with relevant parking restrictions, signage and directions issued by NAGC or other relevant bodies.
- 12.2. NAGC is not responsible for any fines, penalties or enforcement actions incurred as a result of non-compliance with parking restrictions. Such fines cannot be waived or reimbursed by NAGC.
- 13. Privacy**
- 13.1. By accessing NAGC services, you acknowledge and agree that your personal information may be collected, used and disclosed where reasonably necessary for the operation, management and improvement of the golf course and associated services.
- 13.2. This may include disclosure to:
- 13.2.1. the Government of South Australia;
  - 13.2.2. contractors, service providers and technology platforms engaged by the City of Adelaide;
  - 13.2.3. any future owner, operator or manager of the facility.
- 13.3. For purposes including (but not limited to):
- 13.3.1. operational management and reporting;
  - 13.3.2. compliance, audit and governance requirements;
  - 13.3.3. planning, service improvement and asset management;
  - 13.3.4. customer service, communications and program delivery;
  - 13.3.5. any other purpose reasonably related to the ownership and oversight of the golf course including the transition of operations to another operator if required
- 13.4. Personal information will be handled:
- 13.4.1. in accordance with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles where applicable; and
  - 13.4.2. otherwise in accordance with the City of Adelaide's privacy policies and applicable South Australian legislation.
- 13.5. To access or update your personal information, contact the North Adelaide Golf Course
- 14. Transition of Operations**
- 14.1. The City of Adelaide reserves the right to transfer, assign or novate the operation, management or ownership of the North Adelaide Golf Course to:
- 14.1.1. the Government of South Australia
  - 14.1.2. a third-party operator appointed by the Government of South Australia or the City of Adelaide.
- 14.2. In such circumstances:
- 14.2.1. personal information may be disclosed to the incoming operator for the purposes of continuing services;
  - 14.2.2. Course terms, pricing, access conditions and benefits may be varied by the new operator; and
  - 14.2.3. any credits, balances or entitlements may be transferred or adjusted as part of the transition
- 14.3. Terms, pricing, and access conditions may be varied by the new operator.
- 14.4. Course users acknowledge and agree that:
- 14.4.1. such a transfer does not entitle the Member to a refund, credit or compensation;
  - 14.4.2. continued access of the Course following the transition constitutes acceptance of any updated terms;
  - 14.4.3. The City of Adelaide is not required to obtain user consent to any such transfer.
- 15. Liability and Risk**
- 15.1. Any persons accessing or using the Course does so at their own risk and agrees to be responsible for any loss, damage, or injury they cause to third parties, including damage to property arising from their use of the Course.
- 15.2. Users agree to indemnify and keep indemnified the City of Adelaide and the Government of South Australia against any third-party claims arising from or in connection with their use of the Course.
- 15.3. To the extent permitted by law, City of Adelaide and the Government of South Australia are not liable for any injury, loss, or damage suffered by users in connection with access to or use of the Course.
- 15.4. NAGC is not responsible for loss, theft or damage of personal property brought onto the Course or into NAGC facilities.
- 16. Acceptance of Course Access Terms and Conditions**
- 16.1. NAGC may update or amend these Terms from time-to-time. The current version will be published on our website ([northadelaidegolf.com.au](http://northadelaidegolf.com.au)). A hard copy version of the current Course Access Terms and Conditions is available from the Pro Shop counter.
- 16.2. By booking, accessing or using the Course, you agree to act and abide by all Terms and you understand a failure to do so will be considered a breach, which may result in your removal from the premises and future restrictions.
- 16.3. It is the responsibility of NAGC users to review the Terms prior to access.
- 16.4. If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions will continue in full force and effect.
- 16.5. These Terms constitute the entire agreement relating to Course access and use, together with any applicable membership terms, policies, rules and conditions. Additional terms may apply to specific products, services or memberships.