

Membership Terms and Conditions

Effective 1 April 2026

1. Memberships

- 1.1. Memberships are provided on a month-to-month, ongoing basis starting from the agreed commencement date.
- 1.2. Memberships paid up front for a fixed period are subject to separate terms and conditions.
- 1.3. Memberships will automatically renew each month unless cancelled in accordance with these Terms and Conditions.
- 1.4. There is no minimum term, unless otherwise specified in a promotional offer.
- 1.5. New Memberships and continued automatic monthly renewal of existing Memberships are available at the sole discretion of the City of Adelaide.
- 1.6. All Members are provided with a Membership identification card (Card) and must carry and be able to show this identification whilst utilising the course facilities. The Card may be provided to Members as a physical or digital card.
- 1.7. Regular Course Marshalling patrols are undertaken by North Adelaide Golf Course staff to ensure that all players have paid the appropriate course fees. Failure to provide a valid Membership identification card will result in the Member being treated in the same manner as a non-Member.
- 1.8. Memberships are non-transferable and non-refundable, except where termination or cancellation is permitted under these Terms and Conditions.
- 1.9. Membership does not guarantee availability of tee times, access to preferred playing times or guarantee access to specific courses or course configurations.
- 1.10. The course may, from time to time, be subject to restrictions including but not limited to:
 - 1.10.1. be restrictions to parts, or all of a course. Examples include but are not limited to:
 - 1.10.1.1. reconstruction, redesign, rebuilding or redevelopment to parts or all of the courses (including their location and layout).
 - 1.10.1.2. routine or major maintenance, e.g. spraying of weeds, insect plagues or course renovations;
 - 1.10.1.3. inclement weather, e.g. heavy rain, excessive heat and/or lightning;
 - 1.10.1.4. specific times may be set aside for the general public only or particular Membership products;
 - 1.10.1.5. major Events, permanent group golf bookings, Corporate/Trade Days or group bookings;
 - 1.10.2. Where access to the course is restricted due to maintenance, redevelopment, events or operational requirements, no refunds, credits or compensation will be provided.
 - 1.10.3. The City of Adelaide may, at its discretion, permit cancellation where access is significantly impacted for an extended period, but is under no obligation to do so.
 - 1.10.4. Upon re-opening of the relevant courses, former Members may apply again for Membership:
 - 1.10.4.1. for which the Council may, but is not obliged to, grant preferential rights for admission to Membership over other applicants and
 - 1.10.4.2. on the (then) prevailing Membership terms and conditions, which may include variations to matters which include but are not limited to, the price, access periods and playing rights.
Nothing in this clause limits or excludes any rights under the Australian Consumer Law.
- 1.11. Members must present their Card at the Pro Shop prior to commencing play on any course regardless of the time of day and must commence from the 1st tee unless directed otherwise. Staff may request to see additional photo ID at any time.
- 1.12. Cooling-off periods do not apply to Memberships. All payments via direct debit are governed by the provisions outlined in Clause 3.
- 1.13. Members participating in organised events that require precedence of play or course closure, are required to pay the appropriate green fee associated with the event.
- 1.14. To receive any benefits associated with Loyalty, Reward or Membership programs, the Member must provide their Membership Card at the time of purchase.

- 1.15. The North Adelaide Golf Course reserves the right to change, suspend or remove any facilities, services or inclusions at any time.

2. Playing Rights and Membership Products

- 2.1. Access Window - Play is restricted to designated tee times as determined by the North Adelaide Golf Course from time to time. These times will be published via the booking system or the North Adelaide Golf Course Website. Access Windows are published for each Membership Category and subject to change at the sole discretion of North Adelaide Golf Course.
- 2.2. Monthly Allocation - Some Membership products provide for a limited number of Rounds that may be used per calendar month. There will be no carry forward or accrual of unused rounds unless otherwise specified.
- 2.3. All rounds must be booked in advance and are subject to availability, course restrictions, programmed events and operational requirements.
- 2.4. Allocation Usage - Each round played will deduct one (1) round from the Member's monthly allocation. Members must check in prior to play in accordance with standard course procedures.
- 2.5. Additional Rounds - Once the monthly allocation has been exhausted, additional rounds may be played at the applicable green fee rate for the specific Membership Category.
- 2.6. Non-transferable - Rounds are strictly for use by the Member and cannot be transferred, shared, or assigned to another person.
- 2.7. Membership Status - Access to this entitlement is valid only while the Membership remains active and all fees are paid.
- 2.8. Course and Time Restrictions - All play is subject to course availability, programmed events, maintenance, and access restrictions as outlined in these Terms and Conditions.
- 2.9. Fair Use - Memberships are intended for reasonable recreational use. The North Adelaide Golf Course may monitor usage and restrict, suspend or review Memberships where usage is excessive or impacts fair access for other Members or the public. Excessive use may include:
 - 2.9.1. daily or near-daily play over extended periods
 - 2.9.2. repeated booking without attendance
 - 2.9.3. booking behaviour that limits availability for others
- 2.10. The North Adelaide Golf Course offers a range of Membership products/categories, which may include (but are not limited to):
 - 2.10.1. 7 Day Memberships (Adult and Concession)
 - 2.10.2. 5 Day Memberships (Adult and Concession)
 - 2.10.3. Flexi or Allocation-Based Memberships
 - 2.10.4. Short Course and Combination Memberships
 - 2.10.5. Par 3 Memberships
 - 2.10.6. Junior Memberships
 - 2.10.7. Any other Membership products introduced from time to time
- 2.11. Each Membership product provides specific access rights, playing entitlements, pricing and conditions, which:
 - 2.11.1. are communicated at the time of purchase.
 - 2.11.2. are published via the North Adelaide Golf Course website and/or booking system; and
 - 2.11.3. may be amended from time to time.
- 2.12. Membership inclusions, access rights, course availability, allocation of rounds and applicable conditions may vary between Membership products and are subject to change at the discretion of the North Adelaide Golf Course.
- 2.13. No specific number of rounds, level of access or course availability is guaranteed unless expressly stated at the time of purchase.

3. Multi Visit Passes

- 3.1. Multi Visit Passes are prepaid products valid for a defined number of rounds and are not part of the monthly Membership. Multi Visit Passes:
 - 3.1.1. are non-transferable and non-refundable
 - 3.1.2. must be used within the validity period advised at purchase
 - 3.1.3. do not roll over or extend
- 3.2. Where a Multi Visit Pass is linked to a Membership account, any unused rounds will expire upon cancellation of the Membership.

4. Direct Debit Payment

- 4.1. Memberships are payable via recurring direct debit, charged monthly in advance from the nominated bank account.
- 4.2. The first payment is required prior to accessing the course.
- 4.3. By purchasing a Membership, the Member authorises the North Adelaide Golf Course to deduct the applicable monthly fee on a recurring basis.

- 4.4. Membership fees may be varied from time to time. Members will be provided with at least 14 days' notice of any pricing changes.
- 4.5. Failed payments may result in suspension of playing rights until the account is brought up to date.
- 4.6. A dishonour fee (as set by the payment provider) may apply to failed payments.
- 4.7. Continued use of the Membership after any fee change constitutes acceptance of the updated pricing.
- 5. Cancellation**
- 5.1. Either party may cancel the Membership at any time by providing written notice (email acceptable).
- 5.2. A minimum of 30 days' notice is required for cancellation.
- 5.3. Cancellation will take effect at the end of the first full billing period occurring after the notice period has been completed.
- 5.4. Membership fees remain payable during the notice period and any applicable billing period. No pro-rata refunds will be provided unless required under applicable law.
- 5.5. Access to Membership benefits will continue until the effective cancellation date.
- 5.6. Membership fees must remain up to date during the notice period. Failure to maintain payments may result in immediate suspension of access.
- 5.7. Cancellation requests cannot be backdated.
- 5.8. Memberships cannot be reactivated within 90 days of cancellation
- 5.9. Promotional offers are forfeited on cancellation
- 5.10. The North Adelaide Golf Course may, at its discretion, waive or vary the notice period in exceptional circumstances.
- 6. Suspension and Termination of Memberships**
- 6.1. Memberships do not include a suspension or "time stop" option unless otherwise approved at the discretion of management.
- 6.2. The North Adelaide Golf Course may suspend or terminate a Membership immediately where:
- 6.2.1. Terms and Conditions are breached
- 6.2.2. Payments are in arrears.
- 6.2.3. Misuse of Membership occurs
- 6.2.4. The Member is found to have given his or her Card to another person to use at the facility.
- 6.2.5. The Member fails to adhere to the facilities strict no BYO food and beverage policy including alcohol.
- 6.2.6. Uses the course for practice facilities and/or playing with more than one ball at any time except in designated practice areas that will be advised from time to time.
- 6.2.7. The Member fails to book their round of golf and check in at the designated location prior to every round
- 6.2.8. The Member fails to tee off from the first tee or tees off at a time other than their booked/allocated tee time, unless directed by Course staff.
- 6.3. The North Adelaide Golf Course may deny a current or former Member entry into the facility if their Membership has been suspended or terminated as a result of breach of these terms and conditions.
- 6.4. No further billing will occur following termination, however outstanding amounts remain payable.
- 6.5. A breach of any other terms, conditions, policies or rules applicable to the North Adelaide Golf Course, including but not limited to course rules, booking conditions, competition rules, parking permit conditions, or any other published policies, will be deemed a breach of these Membership Terms and Conditions. Such a breach may result in suspension or termination of Membership in accordance with Clause 6.
- 7. Food Beverage and Alcohol**
- 7.1. Food and beverage (excluding water) consumed within these facilities must be purchased from the North Adelaide Golf Course unless pre-arranged in writing with golf course management.
- 7.2. The North Adelaide Golf Course (including all course boundaries and facilities within) is a licensed facility and as such does not allow BYO alcohol. Members found to be in breach of this regulation will have their Membership terminated immediately.
- 8. Car Parking**
- 8.1. Car parking is not included as part of Membership.
- 8.2. Parking permits may be made available at the discretion of the North Adelaide Golf Course and are subject to separate terms and conditions.
- 8.3. Any breach of the Parking Permit Terms and Conditions are considered a Breach of these Terms and Conditions.
- 8.4. Under no circumstances are Members to park vehicles in parking spaces identified and signposted for Pro Shop Staff, Horticulture Staff, ACC staff, Trade and Delivery vehicles or park on the Park Lands.
- 8.5. Vehicles that do not comply with the parking regulations may be photographed for supporting evidence and receive an expiation notice. Golf Course Management are unable to cancel expiation notices.
- 9. Conduct**
- 9.1. Management reserves the right to refuse entry, suspend or terminate a Membership or request a patron to leave the premises if the Member does not adhere to the Terms and Conditions, disobeys the instructions of North Adelaide Golf Course staff, behaves in an irresponsible manner or is under the influence of alcohol and/or drugs.
- 9.2. Complaints are to be directed in writing to the Golf Course Manager at Membership@northadelaidegolf.com.au.
- 9.3. Golfers, including Members, must comply with the directions given by any staff. Failure to do so is a breach of these Terms and Conditions.
- 9.4. Green-keeping staff have right of way on course at all times. Please ensure Green-keeping staff are not within reach before proceeding to play your shot. Failure to do so is a breach of these Terms and Conditions.
- 10. Member Cashless Accounts/Pro Shop Credits**
- 10.1. Members are automatically entitled to a Cashless Account. Funds can be paid into your Cashless Account to make purchases. The funds can be used for food, beverage merchandise, green fees and Membership fees.
- 10.2. Benefits associated with placing funds on a Cashless Account may apply from time to time and are at the discretion of North Adelaide Golf Course.
- 10.3. If Members have a balance on their Cashless Account at the end date of the Membership, the Member can request the balance be transferred to a North Adelaide Golf Course Voucher.
- 10.4. Any balance on a Cashless Account associated with a Member that has not had an active Membership for 3 months automatically be removed and forfeited.
- 11. Dress Regulations**
- 11.1. For your comfort and safety and that of fellow patrons, appropriate sports footwear and clothing should be worn at all times.
- 11.2. The North Adelaide Golf Course requires players to dress in a neat and tidy manner. Casual clothing is acceptable, and a collared shirt is NOT essential.
- 11.3. Closed toe shoes are required to be worn by all players and all our courses are soft spike preferred courses. Should you not have your own golf shoes, then flat soled sneakers are the next best option to ensure comfort and minimal course damage throughout your round.
- 12. Golf Course Etiquette**
- 12.1. All players must report to the Pro Shop at least 15 minutes prior to their assigned tee time.
- 12.2. All players must carry and use a sand bucket to fill in divots.
- 12.3. Players must repair plug marks made on greens.
- 12.4. Players must hit only when golfers ahead are out of range. Should a shot endanger another person, players should yell "FORE" as a warning.
- 12.5. Foot and club marks are to be raked before leaving a bunker.
- 12.6. It is the responsibility of all players to maintain an acceptable pace of play. Please monitor your pace of play and adjust accordingly.
- 12.7. When using the electric Golf Carts, players are to not encroach on tees or within 6 metres of any green and must exit the fairway prior to these. Players observed driving on the Greens or tees and not respecting the course may have Memberships suspended or terminated.
- 12.8. Management reserve the right to ban any personal carts from the course where they may, in managements opinion, cause damage to the course or disruption to other patrons.
- 12.9. Players must not bend the hole flag to assist in getting their ball out of the hole.
- 13. Privacy, Data Collection and Disclosure**
- 13.1. By becoming a Member or using North Adelaide Golf Course services, you acknowledge and agree that your personal information may be collected, used and disclosed where reasonably necessary for the operation, management and improvement of the golf course and associated services.

- 13.2. This may include disclosure to:
 - 13.2.1. the Government of South Australia
 - 13.2.2. contractors, service providers and technology platforms engaged by the City of Adelaide
 - 13.2.3. any future owner, operator or manager of the facility
 - 13.3. for purposes including (but not limited to):
 - 13.3.1. operational management and reporting
 - 13.3.2. compliance, audit and governance requirements
 - 13.3.3. planning, service improvement and asset management
 - 13.3.4. customer service, communications and program delivery
 - 13.3.5. any other purpose reasonably related to the ownership and oversight of the golf course including the transition of operations to another operator if required
 - 13.4. Personal information will be handled:
 - 13.4.1. in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles where applicable; and
 - 13.4.2. otherwise in accordance with the City of Adelaide's privacy policies and applicable South Australian legislation.
 - 13.5. To access or update your personal information, contact the North Adelaide Golf Course
- 14. Transition of Operations**
- 14.1. The City of Adelaide reserves the right to transfer, assign or novate the operation, management or ownership of the North Adelaide Golf Course to:
 - 14.1.1. the Government of South Australia; or
 - 14.1.2. a third-party operator appointed by the Government of South Australia or the City of Adelaide.
 - 14.2. In such circumstances:
 - 14.2.1. Memberships, including all associated rights and obligations, may be transferred to the new operator;
 - 14.2.2. Personal information may be disclosed to the incoming operator for the purposes of continuing services;
 - 14.2.3. Membership terms, pricing, access conditions and benefits may be varied by the new operator; and
 - 14.2.4. any credits, balances or entitlements may be transferred or adjusted as part of the transition
 - 14.3. Members acknowledge and agree that:
 - 14.3.1. such a transfer does not entitle the Member to a refund, credit or compensation;
 - 14.3.2. continued use of the Membership following the transition constitutes acceptance of any updated terms;
 - 14.3.3. Where a Member does not wish to continue under the new operator, the Member may cancel their Membership in accordance with Clause 5.
 - 14.3.4. The City of Adelaide is not required to obtain Member consent to any such transfer.
- 15. Liability**
- 15.1. As a Member, you agree to keep the City of Adelaide, North Adelaide Golf Course and the Government of South Australia fully indemnified for any third-party liability claims. To the extent permitted by law, the City of Adelaide, North Adelaide Golf Course and the Government of South Australia are not liable for any injury, loss or damage caused by or in connection with your access to the golf course or playing golf.
- 16. Private Carts and Bikes**
- 16.1. Council reserves the right to limit/disallow the use of private carts or bikes at its discretion. This includes for maintaining course quality and impact on other patrons.
- 17. Acceptance of Membership Terms and Conditions**
- 17.1. The North Adelaide Golf Course Membership Terms and Conditions are published on our website at www.northadelaidegolf.com.au. A hard copy version of the current Membership Terms and Conditions is available from the Pro Shop counter.
 - 17.2. It is the responsibility of Members of North Adelaide Golf Course to review the Membership Terms and Conditions prior to their automatic monthly renewal.
 - 17.3. As a Member of the North Adelaide Golf Course you agree to act and abide by all Conditions of entry/use and you understand that failure to do so will be considered a breach of the Membership Terms and Conditions and may result in your removal from the premises and/or suspension or termination of your Membership.
 - 17.4. These Terms and Conditions may be updated from time to time. The latest version will be published on the website www.northadelaidegolf.com.au