

Shop-Front Security

Who should read this guide?

Anyone is considering installing, updating or replacing the security features of their shop.

Introduction

The installation of security grilles and roller shutters is generally discouraged in the City as they reduce the level of active street frontage. It is acknowledged however, that in some instances additional security measures may be required. This guide provides information on appropriate types of shop front security.

Shops at ground floor level should:

- allow visibility between the shop and the street, and vice versa, thereby encouraging passive surveillance of the street and window shopping
- use durable design materials that discourage vandalism
- allow for the spill of light from the shop-front onto the street
- provide activity and interest at the street level.

Design Options

A number of design options could be used to satisfy these guidelines.

Glass bi-fold doors

Glass bi-fold doors are a desirable security solution because they provide visibility and security, are relatively low maintenance, and provide effective weather protection. They can be either horizontally or vertically stackable.

Transparent roller shutters

Transparent roller shutters should maintain 75% transparency, and be lightweight for vertical storage. More solid roller shutters can create pools of shadow and discourage window shopping, thereby affecting safety in the street.

Security grilles

Security grilles prevent access without creating a solid frontage. They can be located in front of glass, behind glass or be freestanding. They are available in a range of colours, patterns or designs that require minimal storage space. They do not, however, provide weather protection to the shop-front.

Restrictions

If a door is a 'required exit' or the only exit/entry for the premises, then a roller door is not permitted.

Development Approval

The security design options described above require development approval from Council. Further consents may be required when security features are altered or replaced.

Development Application Requirements

Lodge your Development Application online at: cityofadelaide.com.au/da with the following:

- ☐ A Lodgement fee is required at the time of lodging your application online. Council will invoice you for any other required fees.
- ☐ Copy of Certificate of Title
- ☐ Dimensioned elevation plans of the shop-front, indicating where the new shop-front element will be installed
- ☐ Details of the type of shop-front security to be installed. For example, a transparent roller shutter. Attaching the manufacturer's brochure is recommended

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ACCEPTABLE EXAMPLE – Transparent Roller Shutter



UNACCEPTABLE EXAMPLE – Solid Garage Door Roller Shutter



ACCEPTABLE EXAMPLE – Expanded Metal Grille



ACCEPTABLE EXAMPLE – Roller Grille (with drum assembly concealed within ceiling space)

Other Resources

Emergency Services Provision Development Information Guide

Further Information

Please contact Council for further information as to whether the installation or change to security features will require approval on **08 8203 7185** or **d.planner@cityofadelaide.com.au**.