

MEMBER RESPONSIBILITIES

Membership is not transferable. You are responsible for all debts incurred on cards guaranteed by you.

It is your responsibility to notify the Library if you change your address. You are responsible for all items on loan to you. Any items not returned, lost or damaged must be paid for. It is your responsibility to return all items directly to a SA One Card Network Library.

Audio visual items are used in your equipment at your own risk.

Lost and/or damaged items

SA One Card Network libraries operate under varying terms and conditions in regard to fees and charges. Lost or damaged items belonging to another SA One Card library will be subject to the relevant library's terms and conditions and are required to be resolved with the individual library.

Replacement cost and a \$5.00 processing fee will be charged for lost or damaged items.

Formal recovery procedures will take place if necessary. All cards under the member's guarantee are subject to the same conditions.

CONDITIONS OF ENTRY

The Adelaide City Libraries and Community Centres provide friendly, safe, welcoming and inclusive spaces that encourage people of all ages, cultures and means to participate in City life.

Please;

- Be respectful of others and the facilities
- Ensure children under the age of twelve (12) years are accompanied by a parent / carer while they are in the centre
- Keep food and drink clear of electrical equipment for safety
- Keep your belongings with you

LOCATIONS

24 hour return chutes are available for returns at each library location and at Adelaide South West Community Centre. Items can also be returned at any SA One Card Network library.

City Library

L3, Rundle Place,
Rundle Mall
(enter via Francis Street
and Da Costa Arcade)
Mon/Tue/Thu: 10am-6pm
Wed: 10am-7pm
Fri: 10am-8pm
Sat: 10am-5pm
Sun: 12noon-5pm

Hutt Street

235 Hutt Street
Mon-Fri: 10am-5pm
Sat: 10am-2pm
Sun: Closed

North Adelaide

176 Tynite Street
Mon/Tue/Wed: 10am-6pm
Thu: 10am-8pm
Fri: 10am-6pm
Sat: 11am-2pm
Sun: Closed

Virtual Library 24/7

As an Adelaide City Libraries member you have access to a range of Virtual Library resources. You can watch a movie, read an eBook or magazine, stream your favourite music, learn a language, connect with your community and find information online.

CONTACT US

 facebook.com/adelaidelibrary

 twitter.com/adelaidelibrary

 Adelaide Reads Blog

T 8203 7990
E library@cityofadelaide.com.au
cityofadelaide.com.au/libraries



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ADELAIDE CITY LIBRARIES

CONDITIONS OF USE

T 8203 7990
E library@cityofadelaide.com.au
cityofadelaide.com.au/libraries

one card
network



www.libraries.sa.gov.au





MEMBERSHIP

Joining Up Is FREE!

Any resident of South Australia is welcome to join the SA One Card Network. Applications may be made in person or online.

Members of all SA One Card Network libraries may request, collect, borrow and return items to and from Adelaide City Libraries. Membership of Adelaide City Libraries will give you access to additional services including our public PCs and Virtual Library resources. If you are an Adelaide resident and cannot easily access the library, then talk to us about our home delivery service.

Full membership is available on provision of the following identification:

- One piece of current official identification with photo ID (usually a driver's licence / proof of age card) including name, current address and birth date *OR*
- One piece of current identification with photo ID including name and birth date (e.g. passport, student ID) together with one piece of current identification showing name and current address (e.g. current council rates / utilities bill / bank statement) *OR*
- If no photo ID is available a Medicare card/health card, pensioner card or credit card with a name, together with one piece of current identification showing name and current address (e.g. current council rates / utilities bill / bank statement).

Temporary membership with limited access is available where there is insufficient documentation to meet the minimum ID requirements.

Independent teen: 16-18 year olds living independently as above but will also be required to provide a Centrelink card / documentation (e.g. a tenancy agreement in their name).

Under 18: a parent or legal guardian will be required to register the child / children. A Medicare card / passport which names the child / children will also be required for verification.

Full membership is for 3 years and temporary membership is for 3 months. Both of these may be renewed on expiry.

Your personal data can be accessed by any library on the SA One Card Network.

BORROWING

Number of items

Full members: 100 items at any one time across the SA One Card Network with the following limits: 10 Audiobooks / 5 Language Kits / 30 DVDs / 1 Fast Flick

Temporary members: 5 items at any one time

All members: 10 eBooks / eAudiobooks

Borrowing Periods

Fast Flicks: 7 days

DVDs, CDs and magazines: 14 days

Books, audiobooks and language kits: 28 days

eBooks: 7, 14 or 21 days (you can choose)

Loan extensions

Two extensions are available on items that are not on hold. Extensions may be made in person, online, by email or telephone during opening hours.

Reminders

A receipt listing your return dates can be printed or sent to you via email when you borrow. You can also request a reminder via email three days prior to the due date.

Holds

You may have up to 30 holds on your card. You can request items in person, on the library catalogue, via email or telephone during opening hours. You can also select your pickup location.

You will be notified when your hold is available. Choose SMS, email or standard post for your notification. Holds will be available to collect for 10 days only.

COMPUTER & INTERNET ACCESS

Public computer access is available to members for a maximum of 2 hours per day. Temporary computer access is available to non-members on provision of formal identification.

Parental or legal guardian authorisation is required for Internet use for under 18s.

Computer bookings may be made in person, online or by telephone during opening hours.

Full terms and conditions for computer use are displayed on the opening screen of all public computers, on our website.

Removable storage is used in the PCs at your own risk.

Wireless services are also available to members via the Public Library-RF or AdelaideFree wireless networks.

Web print allows you to print from anywhere with your Adelaide Library card or guest ticket. For more information visit one of our centres or website.

LIBRARY CARD SECURITY

Your PIN allows you to access your online library account, Virtual Library and the public computers. It is important to protect the security of your card and PIN at all times.

Lost or Stolen Cards

Please notify us immediately – you are responsible for any items borrowed prior to notification. A \$2.50 replacement fee applies for lost cards.

