

Market research report for the Resident Survey 2019

City of Adelaide

Revised 28 October 2019

Intujito
MARKET RESEARCH



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1. Introduction

Intuito is delighted to present this market research report titled Resident Survey 2019. It has been a very challenging project but one that we are confident will provide Council with valuable information for city planning and strategy.

The methodology for data collection was as follows:

- Council Your Say online self-completion survey
- Intuito face-to-face interviews

Council did a wonderful job of promoting and encouraging residents to complete the survey on Your Say, Council's online survey tool, and the results were outstanding at 506 completed surveys by this method.

Intuito conducted face-to-face surveys in North Adelaide mainly as this region was unrepresented on the Your Say platform. We completed a total of 309 bringing the total number of responses to 815. The face-to-face interviews were either conducted door-to-door or in the Tynte Street Library/Community Centre and occurred over the course of 16 May and 17 June, 2019.

We achieved an even split between Adelaide and North Adelaide with 400 in each of these locations.

The survey comprised around 85 questions and it took an average of 42 minutes to complete face-to-face. When we started to combined the two datasets we realised that the two surveys had not been built exactly the same (some questions were missing in the Your Say online version) so we have analysed the Intuito dataset and provided results on these where applicable.

The overall report is so extensive with tabulations reaching 194 pages we have split the documents in two:

- Document 1: The analysis and reporting on the combined data.
- Document 2: Tabulations and questionnaire

2. The brief and situation analysis

Resident Survey 2019

For the past 12 months there has been an ongoing conversation with staff across the City of Adelaide regarding information needs from residents. Hence this project.

A question set for the survey had been drafted by Council and whilst there has been a concerted effort to reduce the overall number of questions, the survey remains very long. Whilst on the surface there were only 42 questions plus demographics many of the questions were multi layered resulting in a total of around 85 separate enquiries. The questions addressed:

- Health and wellbeing (nutrition, sleep, resilience, connectedness)
- Emergency preparedness
- Participation and inclusion
- Short-term accommodation and its impacts
- Use of Park Lands
- Council's performance in a range of areas
- Relative importance of a range of Council functions
-

Overall the aim was to achieve approximately 800 completed surveys broken down as follows (being a representative sample of both Adelaide and North Adelaide):

-
- Adelaide south eastern quadrant 100
- Adelaide south western quadrant 100
- Adelaide north eastern quadrant 100
- Adelaide north western quadrant 100
- Lower North Adelaide 200
- Upper North Adelaide 200
- Total completes 800

3. Market research objectives

The overall objective of this project was to provide a rich, quality, local level data source tailored to the needs of the City of Adelaide. The knowledge gained from this household survey becomes insights that will inform:

- The conduct of CoA operations and service reviews
- Activities to improve the city residential experience
- Activities to market the city (as a place to live, work or play)
- Activity around wellbeing and resilience
- Advocacy to other levels of government
- Progress against objectives in the 2016-2020 Strategic Plan, and future planning

4. At a glance

Resident Survey 2019

Health & wellbeing



- Physical activity 4.1 days p/w
- 74% eat 1-3 serves veg daily
- 78% eat 1-2 serves fruit daily
- 92% sleep 5-9 hrs daily

Emergency preparedness

61% not prepared

Access & Inclusion

64%

inclusive

84%

accessible

Areas for improvement

- Footpath obstructions
- more parking
- disability access

Connection with others

75%

Med/high satisfaction with life nowadays

77.5%

Med/high life is worthwhile

72.4%

Med/high happiness yesterday

56%

Verylow / low anxiousness yesterday

- 48% volunteered
- 22% attended local public meeting
- 21% worked with others to make change
- 20% church/religious activity
- 31.5% participated in sport/recreation
- 22% attended a local event
- 28% attended library or community centre

87% can get help from family/friends/neighbours, 71% trust their neighbourhood, 60% feel part of the community, 69% have someone to confide in.

Barriers to participation

Relatively small percentages find it difficult to participate in the community. Lack of time, cost and shortage of activities are the greatest barriers.

Performance and importance

	Performance out of 10	Importance out of 5
Maintenance of footpaths	5.9	4.5
Maintenance of roads	6.6	4.3
Access to open green space (parks, dog parks, space to enjoy outdoor activity)	7.8	4.55
Rubbish collections and waste management	7.25	4.6
Maintaining adequate street and park lighting	6.6	4.5
Beautifying of streets, squares and park lands	6.95	4.3
Community consultation and engagement	5.8	4.0
Environmental sustainability	6.0	4.4
Provision of community events	6.5	3.7
Providing access to new and emerging technologies	5.7	3.6
Providing access to resident neighbourhood activities	5.8	3.6
Providing community and cultural programs and facilities	6.2	3.6

Community ratings

4/5

Good place to meet & make friends

4/5

A place to raise children

3.6/5

How much we care about each other

4/5

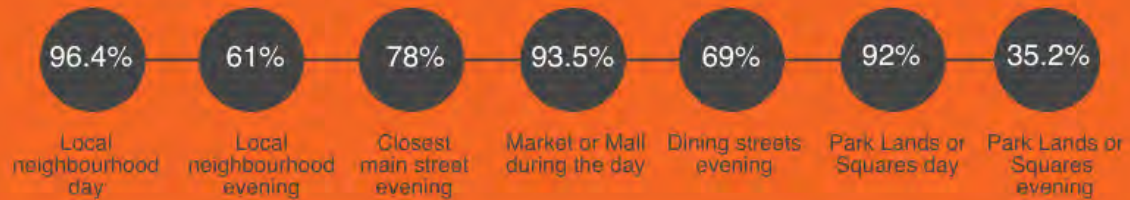
Availability of community events

4.1/5

Welcoming those from diverse cultures

Resident Survey 2019

Perceptions of feeling safe



Main reasons people are not comfortable walking around the city are danger/feel unsafe, too dark, homeless people, feeling vulnerable when alone, females unsafe alone, anti-social/aggressive behaviour, not enough people around, lack of cameras.

Experience of city living



- 62.5% lived in the city for 3 or more years
- 17% less than 12 months
- 11% 1-2 years
- 9% 2-3 years

Valued most about city living

- 41% convenience, close, accessible, close to CBD
- 16% Park Lands, green space, playgrounds
- 13% shops, market, Rundle Mall
- 10.5% nightlife, restaurants, cafes, bars
- 10% transport, free tram and bus
- 9% services, facilities and amenities
- 9% culture, art, entertainment, events, libraries, gallery
- 9% relaxed atmosphere, quality of life, quiet

City of Adelaide problems

- Development, hi-rise, LeCorbus
- Homelessness & housing services
- Too much traffic and management
- Council / Government issues
- More parking, free parking
- Safety, vandalism and crime
- Supporting business, empty shops
- Maintaining a liveable city

Neighbourhood problems

- Crime, vandalism and safety
- Parking
- Development, hi-rise and student accommodation
- Environment - trees, park lands, noise
- Homelessness and housing
- Business, empty shops, decline of high streets
- Traffic management, reduce traffic, increase bikes
- Cultural and community spirit
- Isolation, loneliness and aged care
- Drugs, alcohol, anti-social and mental health

Short term accommodation



Park Lands



- Over 7 in 10 visit weekly or more often
- Age, mobility and safely stop others
- 77% walk, jog, run
- 55% relax
- 42% observe nature



5. Executive summary

Respondent profile

815 people living in Adelaide and North Adelaide were surveyed with equal numbers in each area. The profile of the sample was:

- 60:40 female/male.
- 60:40 over 40 years/under 40 years.
- A quarter are lone person households, 19.5% group of related or unrelated adults, 22% couple no children and 19% couple/single with children at home and 13.5% couple/single parent without children at home.
- In group households there is an average of 3.5 people.
- 45% of the sample is employed, 22% students and 25% retirees, 8% other.
- 48% of students are international versus 52% local.
- 45% of the sample earn less than \$110,000pa and 23% more than \$110,000pa (12% don't know and 20% preferred to not say).
- 62% of the sample were born in Australia, 10% UK, 5% Malaysia, 4% other European, and 19% other.
- 20.6% affected by disability, 79.6% not.
- 37% of homes are row/terrace/townhouse, 23% separate house, 19% flat or apartment in a 3 storey+ block, 10% purpose build student accommodation, 9% flat or apartment in a 1 or 2 storey block.
- 55% of properties are owned/paying off/mortgaged and 45% are rented.

Health and wellbeing

Average physical activity days per week:

- All people 4.1
- Adelaide residents 3.95
- North Adelaide residents 4.3

Vegetable servings each day – 74% 1 – 3 serves a day

- 22% one serve
- 30% two serves
- 22% three serves

Fruit serves each day – 77.5% 1 – 2 serves a day

- 43% one serve
- 34% two serves
- 13% three or more serves

Average sleeping hours - 92% 5 – 9 hours per 24 hours

- 37% 5 to less than 7 hours
- 55% 7 – 9 hours

Connection with others

- Rating for satisfaction with life nowadays = 75% medium/high, 25% very low/low
- Rating for extent people feel their life is worthwhile = 77.5% medium/high, 22.5% very low/low
- Rating for happiness yesterday = 72.4% medium/high, 27.6% very low/low

- Average rating for anxiousness yesterday = 44% medium/high, 56% very low/low
- 87% of people can get help from family/friends/neighbours
- 71% of people feel their neighbourhood can be trusted (21.5% don't know)
- 60% of people feel they are a part of their local community (do not 34%, 17% not sure)
- 89% of people have friends/family they can confide in
- 48% Volunteered - 14 times in last 3 months
- 22% Attended local public meeting - 2.6 times in last 3 months
- 21% Worked with others to make change - 4.3 times in last 3 months
- 20% Participated in church/religious activity - 9 times in last 3 months
- 31.5% Participated in sport/recreation activity - 15 times in last 3 months
- 22% Attended a local event - 3 times in last 3 months
- 28% Attended a library or community centre - 5 times in last 3 months

Emergency preparedness

- 33% discussed what to do with others
- 12% Grab bag
- 6% emergency plan
- 61% none of these things

Other actions taken:

- 35% scanned documents
- 35% exchanged contact numbers
- 28% identified precious items
- 25% none of these
- 15% someone to check on me
- 9% personal alarm
- 7% agreed meeting place

What prevents people from taking action to prepare for an emergency?

- 47% hadn't thought of it
- 20.5% have done everything
- 23% nothing
- 11% don't know what to do
- 11% not important
- 9% too busy

Access and inclusion

How inclusive is the local community – 64% very or somewhat inclusive, 24.5% not sure

Accessible community

How accessible is the local community – 81.7% very or somewhat accessible, 11% not sure

What kinds of access does the community do well?

- Parklands, playgrounds/dog park/community garden/squares/gardens/open space (25.4%)
- Library/community centres (19.6%)

- Footpaths/wide paths/paths with ramps (14.8%)
- Transport/free bus/tram/scooters (13.1%)
- Buildings/infrastructure/toilets/ramps/lifts/signage/lighting (10%)

Where does access need improvement?

Don't know (26.2%)

Footpath obstructions (17.4%)

None-all good (8%)

Parking/more free/inappropriate use (6%)

Disability/wheelchair access/mobility/walkers (5.9%)

Barriers to participation in the community?

There are only relatively small percentages of the community that find it difficult to participate in the community.

	No	Once or twice	Often
Difficulty finding information	74.8%	17.1%	8.1%
Cost of activities and/or programs	70.5%	19.3%	10.2%
Shortage of activities and/or programs	65.3%	21.6%	13%
A transport related reason	82.7%	11.1%	6.3%
Lack of time due to paid work	62.1%	17.3%	20.5%
Any other barrier*	85.2%	6.4%	8.5%

*Many other reasons included illness, old age, busy, family and work commitments, death, mental health, shift work, mobility issues, other commitments.

Performance and importance

We have given in the table below the mean score (average of all scores) and calculated net promoter scores against these too. The NPS scores just add another dimension. They are calculated by deleting all of the 7 and 8 scores leaving 0-6 (poor scores) and 9-10 (excellent scores) which are subtracted (total 9/10 subtracted from the 0-6) to give a score. If the score is around 0 this means that there are equal numbers of people who have scored 9 and 10 and 0 to 6, if the score is positive it means that there are more people who have rated the attribute 9 or 10 and if it is negative it means there were more that rated the attribute 0 to 6. It simply adds another dimension to a mean score which tends to be rather flat leaving readers with a question of what a good score is.

Performance

Council performance	Rating	NPS
Maintenance of footpaths	5.9	-39.1
Maintenance of roads	6.6	-25
Access to open green space (parks, dog parks, space to enjoy outdoor activity)	7.8	+20.5
Rubbish collections and waste management	7.25	+1.3
Maintaining adequate street and park lighting	6.6	-22.9
Beautifying of streets, squares and park lands	6.95	-8.8
Community consultation and engagement	5.8	-46.4
Environmental sustainability	6.0	-47.3
Provision of community events	6.5	-33
Providing access to new and emerging technologies	5.7	-57.6
Providing access to resident neighbourhood activities	5.8	-52.5

Providing community and cultural programs and facilities	6.2	-41.3
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Importance

Council aspects and level of importance	Rating
Maintenance of footpaths	4.5
Maintenance of roads	4.3
Access to open green space (parks, dog parks, space to enjoy outdoor activity)	4.55
Rubbish collections and waste management	4.6
Maintaining adequate street and park lighting	4.5
Beautifying of streets, squares and park lands	4.3
Community consultation and engagement	4.0
Environmental sustainability	4.4
Provision of community events	3.7
Providing access to new and emerging technologies	3.6
Providing access to resident neighbourhood activities	3.6
Providing community and cultural programs and facilities	3.6

Ratings of the community

Rating on statements	Rating
A good place to meet people and make friends	4.0
This community as a place to raise children	4.0
How much people in the community care about each other	3.6
The availability of social community events, such as festivals, parades and street fairs	4.0
A place that is welcoming to people from diverse cultural backgrounds	4.1

Safety

Location	Yes	No	Not sure
Around your local neighbourhood by day	96.4%	2.1%	1.5%
Around your local neighbourhood by evening	61%	25.6%	13.4%
To your closest main street in the evening	78%	15.3%	6.7%
To the Adelaide Central Market or to Rundle Mall during the day	93.5%	3.9%	2.6%
To the City/North Adelaide dining streets in the evening	69%	20.9%	10.1%
To the nearest Park Land or Square by day	92%	5.7%	2.4%
To the nearest Park Land or Square by evening	35.2%	49%	15.8%

Main reasons why people are not comfortable walking around the city

Too dangerous/feel unsafe (28%)

Too dark (26.7%)

Homeless people (12.6%)

Being alone makes you vulnerable (11.9%)

Females alone is unsafe (10.5%)

Aggressive/anti-social/violent behaviour (10%)

Not enough people around, or cameras to feel safe (9.3%)

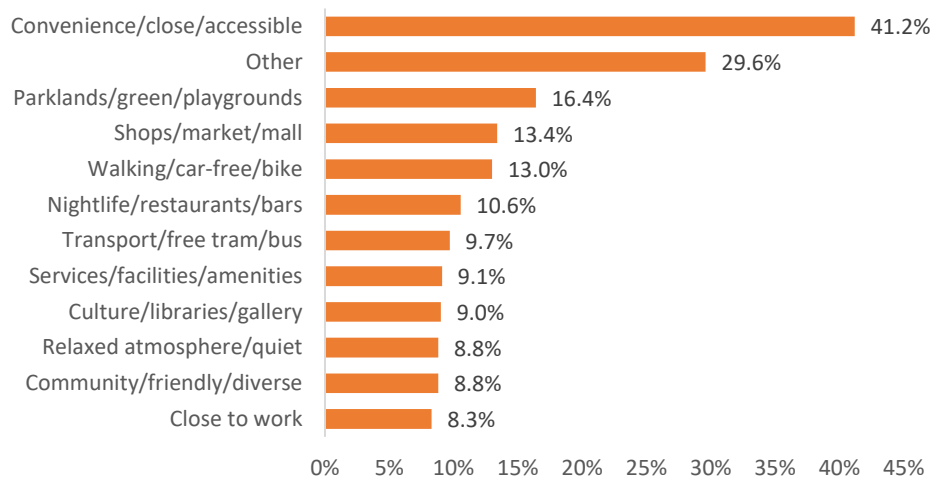
Experience of city living

62.5% of all respondents have lived in the city for 3 or more years.

16.9% less than 12 months
11.2% 1 – 2 years
9.4% 2 – 3 years

Valued most about city living

Valued most about living in CoA n=815



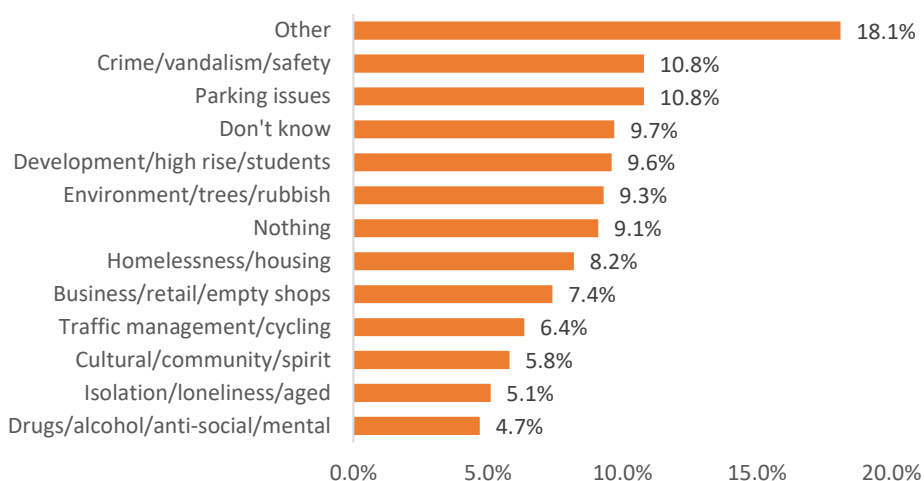
Most important problems facing CoA

Most important problems facing CoA n=807



Most important neighbourhood problems

Most important neighbourhood problems n=740



Short term accommodation and issues

52.4% are aware of short term accommodation nearby.

35.6% don't know.

Of those that are aware, 24.5% have experienced problems including noise, parking issues, rubbish, lack of respect for neighbours, violence, all night parties, cigarette butts, damage to property, fighting, drugs and dealing, drunkenness, foul language, public urinating, mental illness and anti-social behaviour.

Visiting Park Lands

Just over seven in ten people say they visit weekly or more often. Those who have never visited are stopped mostly by their age, mobility and perception of safety.

Activities in Park Lands

Most common activities include walk, jog, run (77%), relaxing (55%), observing nature (42%) and visiting a café (31%), going to the playground (19.5%), exercising (19%), picnicking (18%) and cycling (18%).

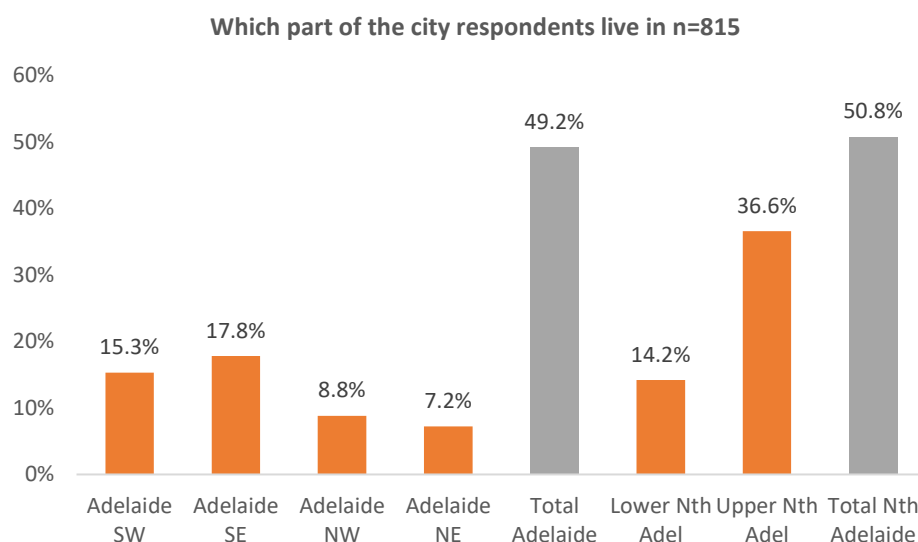
People's values and attitudes

Statements	Rating
I don't know where my life is taking me, I just go with the flow	2.5
When I am stressed out, I need to spend time with other people	2.7
I am less ambitious than I used to be	2.9
It is important for me to keep up with current fashions	2.5
I like things to stay the way they are	2.5
I am excited to try new things	3.9
I prefer cities to regional areas	3.6

6. Key findings

Q1. Is Adelaide (5000) or North Adelaide (5006) the place where you usually live? (This means where you have lived or intend to live for at least six months.)

Q2. If yes, which part do you live in?



We achieved an equal sample of Adelaide and North Adelaide respondents.

Residents in Adelaide are more likely to prefer not to say their gender, be aged 18-39 years, live in group households of unrelated adults, and couples no children, employed, unemployed and students, those earning less than \$35,000pa and those who do not know what their income is, and those who have lived in the city less than 3 years and international students and those people with a disability or have a family member with a disability.

Residents in North Adelaide are more likely to be aged 65+ years, living in couple or single parent with children living at home households and couple or single parents with no children living at home, retirees and in home duties, earning \$35,001-\$62,500pa and prefer not to say, those who have lived in North Adelaide for 3 years or more and local students and be friends of someone with a disability and a carer of a person with a disability.

Health and wellbeing

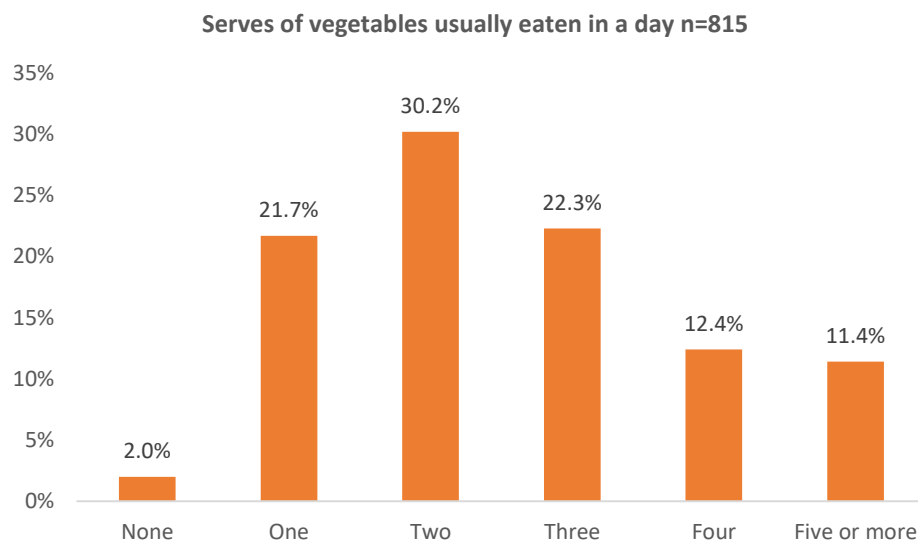
The health and wellbeing of its residents is important to the City of Adelaide. In order to support the best possible health and wellbeing of residents Council would like to ask you some questions about your health behaviours, sense of subjective wellbeing and connections with others.

Q3. On average, how many days per week do you do physical activity for at least 30 minutes? Physical activity includes incidental exercise, physical recreation and sports that cause at least a small increase in breathing and heart rate. The 30 minutes can be accumulated in blocks of at least 10 minutes throughout the day.



Those more likely to exercise more than the average live in Adelaide South East, males, prefer not to state their gender, those aged 40-74 years, couples or single parent with no children living at home households, employed people, retirees and those earning more than \$110,000pa.

Q4. How many serves of vegetables do you usually eat each day? A 'serve' is ½ cup cooked vegetables, beans or lentils or 1 cup salad.



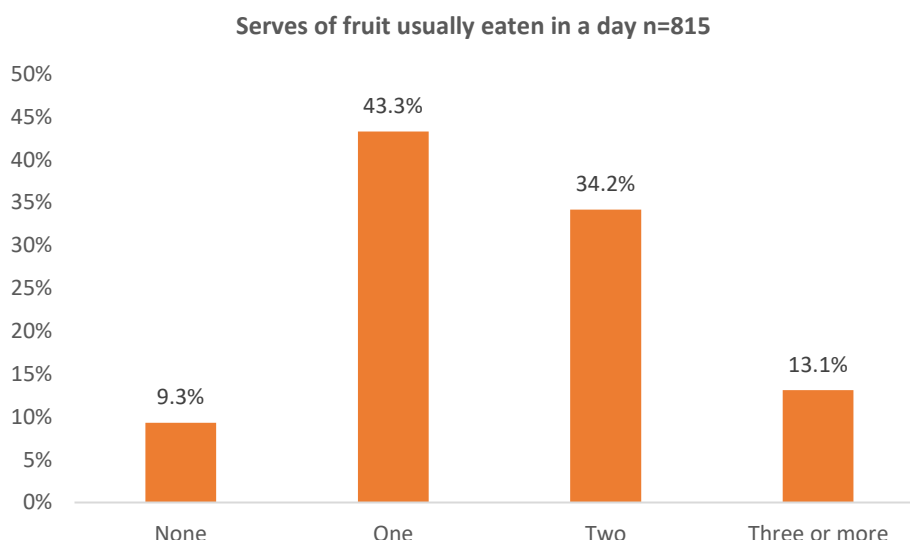
The majority of the total sample usually eat between one and three vegetable serves each day.

Those more likely to eat one serve a day live in Adelaide north (west and east), are males and non-binary, aged 18-30 years and 75+ years, living in lone person and group household of unrelated adults, be students, earning less than \$35,000pa, \$62,501-\$109,999pa and those who don't know their income, those who have lived in the city for 1 - 2 years, and are international.

Those more likely to eat two serves a day are aged 18-24 years and 55-64 years, those who live in groups of unrelated adults and groups of related adults and couple or single parent with no children living in the home households, unemployed and students and those earning more than \$110,000pa or don't know their income, those who have lived in the city for less than 12 months, and international students,

Those more likely to eat three serves a day live in Adelaide south east, are aged 31-64 years, live in couple or single parent with children living at home households, are employed or in home duties roles, earn more than \$110,000pa, have lived in the city 2-3 years and local students and carers of people living with disability.

Q5. How many serves of fruit do you usually eat each day? A 'serve' is 1 medium piece or 2 small pieces of fruit, 1 cup diced pieces or 1 tablespoon of dried fruit.

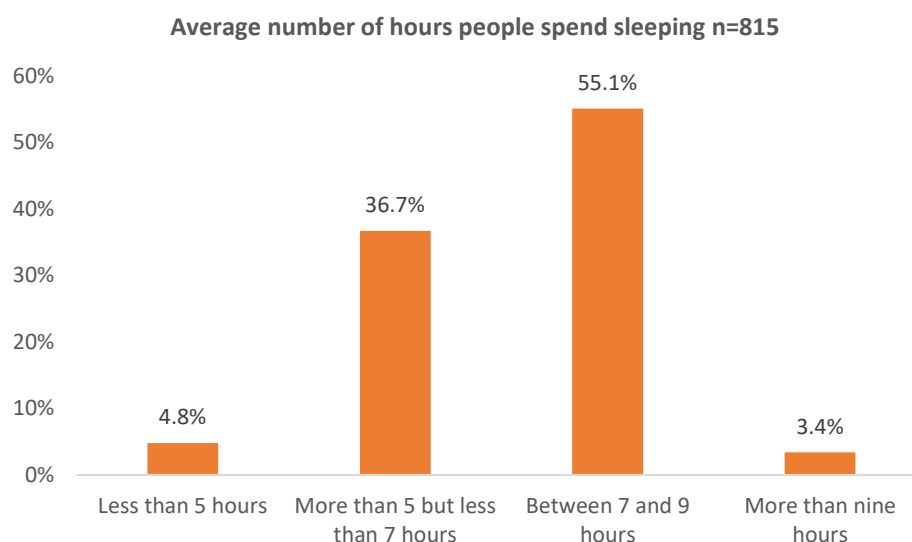


The majority of residents usually eat one or two serves of fruit a day.

Those more likely to say they eat one serve a day live in Adelaide South East, are males, those aged 25-54 years, live in groups of unrelated adults, couples with no children and couple or single parent with no children living at home households, students, those in home duties, those people that have lived in the city for 1 – 3 years and those people with a disability.

Those more likely to say they eat two serves a day live in the Lower North Adelaide, people aged 65+ years, those living in group of unrelated adults and couple or single parent with no children living at home households, unemployed, retirees, those who do not know their income and carers of people living with a disability.

Q6. On average, how many hours in a 24-hour period do you spend sleeping?



Just over a third of all people surveyed said they sleep more than 5 hours but less than 7 hours and just over half between 7 and 9 hours.

Those more likely to sleep more than 5 but less than 7 hours live in Adelaide North West, are aged 25-39 years, live in groups of unrelated adults and couple or single parent with children living at home households, those earning more than \$110,000pa and don't know their income, have lived in the city less than 12 months and 2 – 3 years and international students and the carers of people living with a disability.

Those more likely to sleep between 7 and 9 hours live in Lower North Adelaide, are aged 65-74 years, live in group of related adults and couples with no children households, unemployed, local students, earning \$35,001-\$109,999pa, have lived in the city for 1 to 2 years and friends of people with a disability and service providers.

Q7. Connections with others

These questions are about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions please give an answer on a scale of 0 to 10, where 0 is 'not at all' and 10 is 'completely'.

Respondents rating 0-6 are classified as 'very low/low' and those scoring 7-10 are classified as 'medium/high'. Each question is summarised in the table below.

	Satisfied with life	Extent worthwhile	Happy yesterday
Very low/low	25%	22.5%	27.6%
Med/high	75%	77.5%	72.5%
Total	100%	100%	100%

Respondents rating 0-3 are classified as 'very low/low' and those scoring 4-10 are classified as 'medium/high'. Each question is summarised in the table below.

Anxious yesterday	
Very low/low	56%
Med/high	44%
Total	100%

Overall, how satisfied are you with life nowadays?

Residents are more likely to rate their satisfaction with life nowadays in the 'medium/high' range at 75%.

Overall, to what extent do you feel the things you do in your life are worthwhile?

Residents are more likely to rate the extent they feel the things they do in their life is worthwhile in the 'medium/high' range at 77.5%.

Overall, how happy did you feel yesterday?

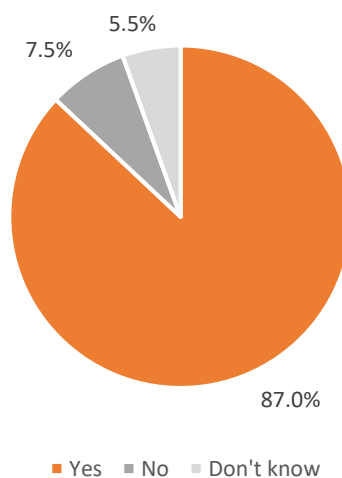
Residents are more likely to rate how happy they felt yesterday in the 'medium/high' range at 72.5%.

On a scale where 0 is 'not at all anxious' and 10 is 'completely anxious' overall, how anxious did you feel yesterday?

Residents are more likely to rate the level of anxiety they felt yesterday in the very low/low range at 56%.

Q8. Can you usually get help from family, friends or neighbours when you need it?

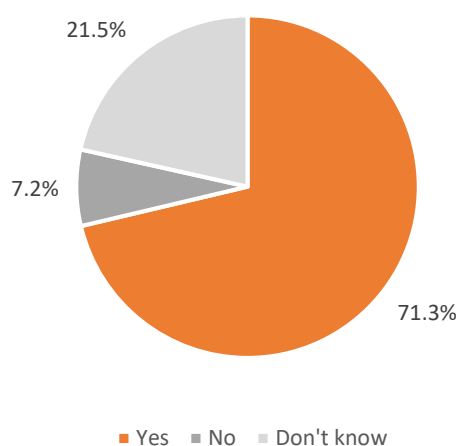
Can get help from family, friends or neighbours n=815



The vast majority of respondents say they can usually get help when needed.

Q9. Do you feel that people in your neighbourhood can be trusted?

Trust in neighbourhood people n=815



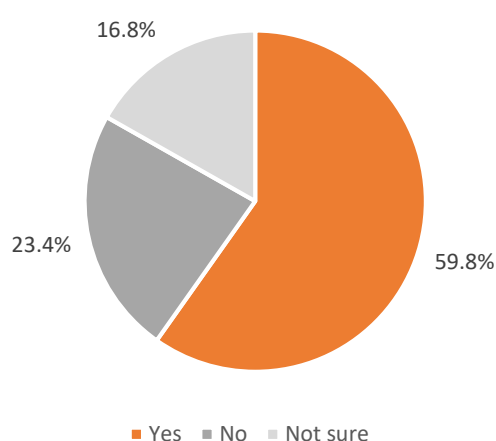
The majority of people feel they can trust the people in their neighbourhood.

Those more likely to be trusting live in North Adelaide, are male, aged 55+ years, living in couple or single parent with no children living at home households, retirees, local students, in home duties, those earning more than \$110,000pa, have lived in the city for 3 years or more and people with disability and carers.

Those more likely to say they don't know if they can trust people in the neighbourhood live in Adelaide South West and North West, non-binary, those aged 18-30 years and 40-54 years, living in lone person, group of unrelated and group of related adult households, students, those who don't know their income and those who have lived in the city less than 2 years.

Q10. Do you feel that you are a part of your local community?

Feeling of being part of the local community n=815



Six in ten respondents said they feel that they are a part of their local community, nearly a quarter said they didn't and a further 17% did not know.

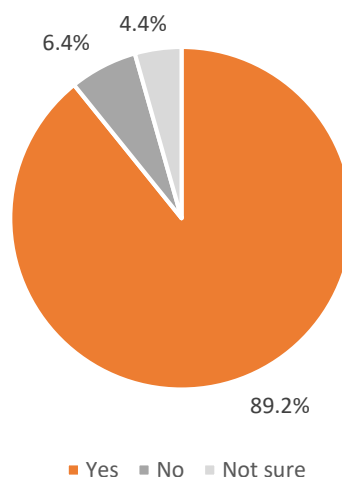
Those more likely to feel like they are a part of their local community live in North Adelaide, are aged 55+ years, living in couple or single parent with children and without children living at home households, retirees, home duties, those earning \$35,001 to \$62,500pa and more than \$110,000pa, those who have lived in the city more than 3 years and those who have friends with disability.

Those people who do not feel like they are a part of their local community live in all four quadrants of Adelaide, are aged 18-30 years, living in groups of unrelated and related adult households, unemployed, students, those earning less than \$35,000pa and don't know their income, have lived in the city less than 3 years and people with disability, and family members with a disability.

Those people who don't know if they feel a part of their local community live in Adelaide North West, aged 18-24 years and 40-54 years, living in groups of unrelated adult households, international students, those earning \$62,501 to \$109,999pa and don't know their income and have lived in the city less than 2 years.

Q11. Do you have any friends or family members that you feel you can confide in?

Friends and family to confide in? n=815



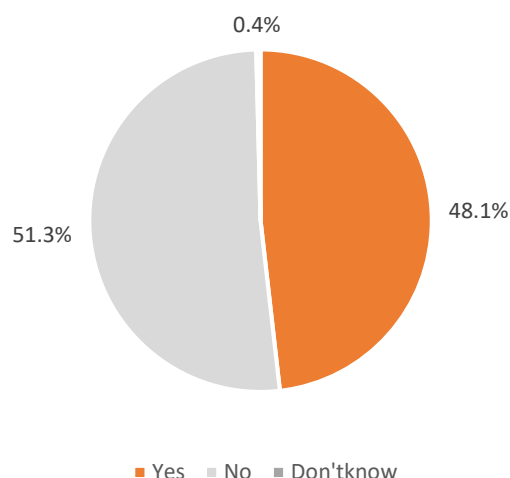
The vast majority of respondents say they have friends or family members they feel they can confide in.

Have you done any of the following in the last three months and if so how many times?

All of the following 8 questions were only asked part way in the Your Say respondent sample meaning that people were asked if they had participated in the activity but not how often. So we will report on incidence across the full sample of 815 but frequency can only be based on 305 respondents. This is still an ample sample nonetheless.

Q12. Performed volunteer work for any organisation or group?

Have you performed volunteer work? n=815



Around half of all people living in the city claimed to have volunteered for an organisation or group over the last 3 months. There was a further 0.2% who said this question was not applicable.

Those more likely to have volunteered live in Adelaide South West and Lower North Adelaide, be aged 55-74 years, living in couple or single parent with no children living at home households, unemployed or retired, local students, earning \$62,501 to \$109,999pa, living in the city for 1 year or longer and friends with a disability and carers.

Those more likely to have not volunteered live in Adelaide North West, are aged 18-39 years, and 75+ years, live in groups of unrelated and groups of related adults households, international students and home duties, earning less than \$35,000pa, have lived in the city less than 12 months and family members of people with a disability.

The frequency of the various activities in this question was not asked of all 815 people. Your Say online respondents only had the ability to provide a yes, no or don't know response so the following average frequencies have been derived from the intercept interviews only with a sample size of 309.

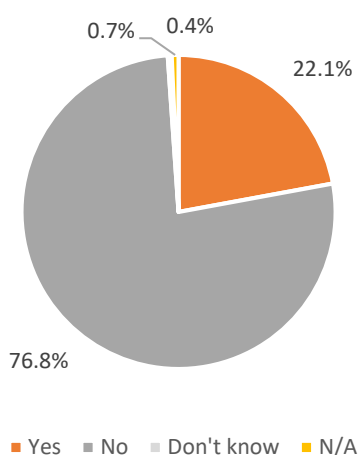
Volunteers only

14.3

Of those who volunteer, the average number of times over the last 3 months is 14 times.

Q13. Attended a local public meeting in which local issues were discussed?

Have attended a local public meeting in which local issues were discussed? n=815



The majority of people claimed to have not attended a meeting as described with just over two in ten saying they had.

Those more likely to have attended a meeting live in Adelaide South West and Upper North Adelaide, are aged 40-74 years, live in couple or single parent with no children living at home households, retirees, those earning more than \$110,000pa and those who have lived in the city for 3 years or more and friends with a disability and carers.

Those more likely to have not attended a meeting live in Adelaide South West, South East and North West and Lower North Adelaide, aged 18-39 years, and 75+ years, live in group of unrelated and related adult households, students, home duties, and don't know their income and have lived in the city less than 3 years.

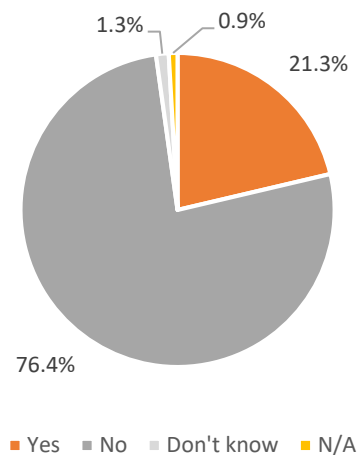
Attendees only

2.6

Of those who have attended a local public meeting, the average number of times over the past 3 months is 2.6 times.

Q14. Worked with other residents to make change in the local community

Worked with other residents to make change in the local community n=815



The majority of respondents have not worked with other residents to make change in the local community in the last 3 months whilst just over two in ten had.

Those more likely to have done this activity are aged 65-74 years, live in couple with no children, couple or single parent with and without children living at home households, retirees, home duties, those earning \$62,501 to \$109,999pa and those who have lived in the city more than 3 years and people with disability and friends of someone with a disability.

Those more likely to have not worked with other residents are aged 18-24 years, 31-39 years, and 75+ years, living in groups of unrelated and related adult households, students, those earning less than \$35,000pa and don't know their income and have lived in the city less than 3 years.

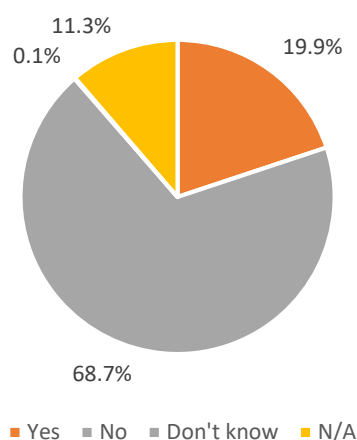
Worked with others

4.3

Of those who have worked with other residents, the average number of times over the past 3 months is 4.3 times.

Q15. Participated in an activity at your church or other religious institution

Participated in an activity at church or other religious institution
n=815



Just over two thirds of all people claim that they have not participated in a church or religious institution activity in the last 3 months whereas two in ten have and surprisingly just over one in ten said they didn't know.

Those more likely to have participated in a church activity live in Adelaide North East and Upper North Adelaide, aged 25-30 years and 75+ years, live in groups of related adult and couple or single parent with children living at home households, home duties, international students, those earning less than \$35,000pa, those who have lived in the city between 1 – 2 years and friends of people with disability and carers.

Those more likely to have not participated in a church activity live in Lower North Adelaide, aged 55-74 years, live in lone person, couple with no children and couple or single parent with no children living at home households, unemployed, those who have lived in the city between 2 and 3 years and family members of people with a disability.

Those who don't know are more likely to live in Adelaide South West and South East, aged 40-54 years, live in groups of unrelated adults, couple with no children and couple or single parent with no children living at home households, employed, earning \$62,501 to \$109,999pa and have lived in the city between 1 – 2 years.

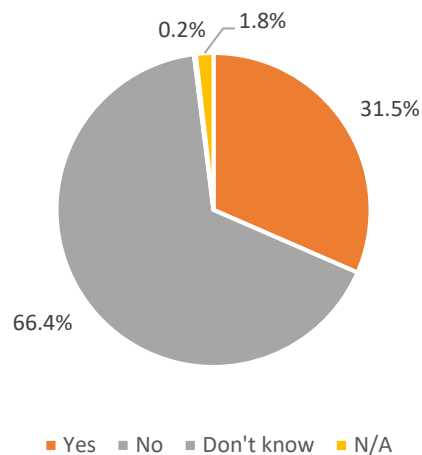
Church activity only

9.1

Of those who have participated in a church activity, the average number of times over the past 3 months is 9.1 times.

Q16. Participated in a sport or recreation activity as a player, coach or umpire

Participated in a sport or recreation activity as a player, coach or umpire n=815



Nearly one third of all people claimed to have participated in a sport or recreation activity in the last 3 months whilst two thirds have not.

Those more likely to have participated live in Adelaide North West and Lower North Adelaide, are males, aged 18-24 years and 31-39 years, living in groups of unrelated and related adult households and couple or single parent with children living at home, local students, those who don't know their income, those who have lived in the city less than 3 years and friends and carers of people with a disability.

Those more likely to have not participated live in Adelaide South West, South East and North East, females, those aged 25-30 years and 55+ years, living in couple with no children or couple or single parent with no children living at home households, unemployed, retirees, home duties, international students, those who have lived in the city 3 years or more and people with a disability.

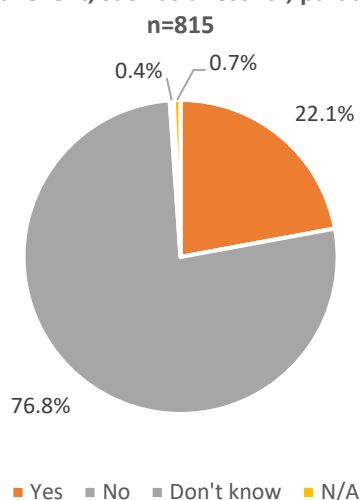
Sport participation only

14.9

Of those who have participated in a sport or recreation activity the number of times over the past 3 months is 15 times.

Q17. Attended a local event, such as a festival, parade or street fair

Attended a local event, such as a festival, parade or street fair



Nearly a quarter of all people claimed to have attended a local event whilst three quarters have not.

Those more likely to have attended a local event live in Adelaide South West and Upper North Adelaide, aged 40-74 years, couple or single parent with no children living at home households, retirees, those earning more than \$110,000pa and have lived in the city 3 years or longer and friends of people with a disability and service providers.

Those more likely to have not attended a local event live in Adelaide South West and North West and Lower North Adelaide, aged 18-39 years and 75+ years, live in groups of unrelated and related adults households, students, and home duties, don't know their income, have lived in the city for less than 3 years and people with disability, family members of people with disability and carers.

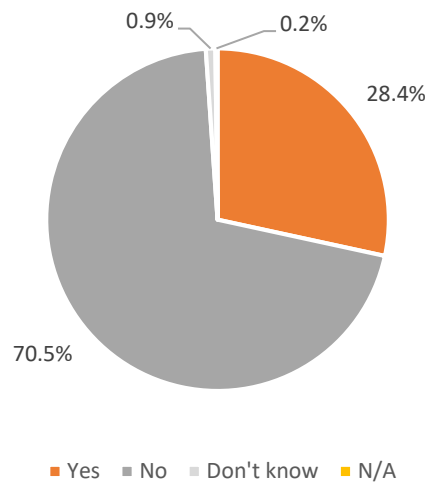
Attendees to events only

2.9

Of those who have attended a local event the average number of times over the last 3 months is 3 times.

Q18. Attended a program at a City of Adelaide Library or Community Centre

Attended a program at the CoA Library or Community Centre n=815



Nearly three in ten respondents claimed to have attended a program at a local library or community centre whilst seven in ten had not.

Those more likely to attend a program live in the Upper North Adelaide, aged 31-39 years, and 65+ years, live in lone person or couple or single parent with children living at home households, unemployed, retirees or home duties, earning \$35,001 to \$109,999pa, have lived in the city for 3 years or longer and people with disability, friends of people with disability and carers.

Those more likely to have not attended a program live in Adelaide North West and Lower North Adelaide, aged 18-30 years and 55-64 years, live in groups of related and unrelated adults households, students, those earning less than \$35,000pa and don't know their income and those who have lived in the city for less than 12 months and 2 – 3 years.

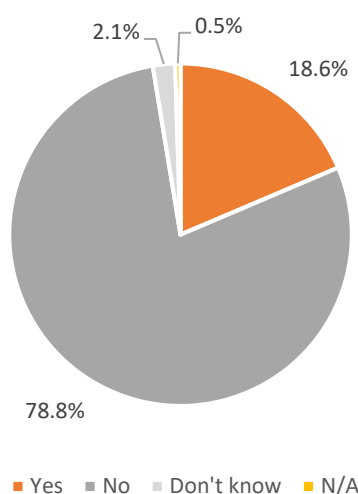
Attended a Library or CC

5.15

Of those who have attended a library or community centre, the average number of times over the last 3 months is 5 times.

Q19. Participated in an environmental initiative in your area

Participated in an environmental initiative in your area n=815



Nearly two in ten people have participated in an environmental initiative in their area in the last 3 months compared to nearly eight in ten who have not.

Those more likely to have participated live in Adelaide South West, aged 65-74 years, live in groups of unrelated adult households, local students, earn less than \$35,000pa and \$62,501 to \$109,999pa and have lived in the city between 1 and 2 years and family and friends of people with disability.

Those more likely to have not participated live in Adelaide North East, aged 25-39 years and 55-64 years, live in groups of related adult and couple or single parent with children living at home households, home duties, international students, those earning more than \$110,000pa and don't know their income and those who have lived in the city for less than 12 months.

Participated in initiative only

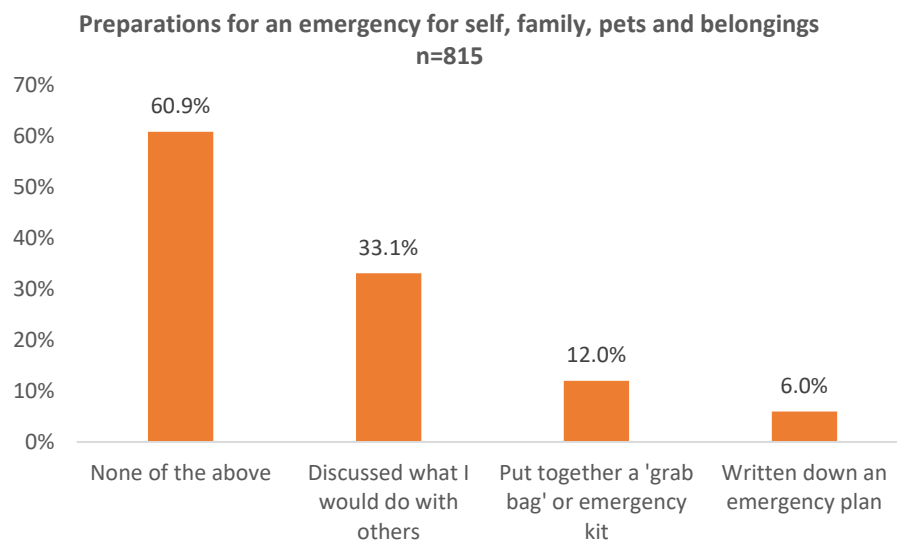
2.9

Of those who have participated in an environmental initiative, the average number of times over the last 3 months is 3 times.

Emergency preparedness

We all have a responsibility to be aware of and prepare for potential emergencies. In order to support the resilience of its residents and help them to be prepared for an emergency Council would like to ask you some questions about what, if anything, you have done to prepare.

Q20. Have you done any of these key actions to prepare for an emergency (an emergency could be a severe storm, house fire or medical incident) regarding yourself, your family, pets and key belongings? Multiple choice.



A third of all people surveyed said they had discussed what they would do with others in their household or friends/family/neighbours. One eighth said they had put together a grab bag and 6% had written down a plan but 61% have done none of these things.

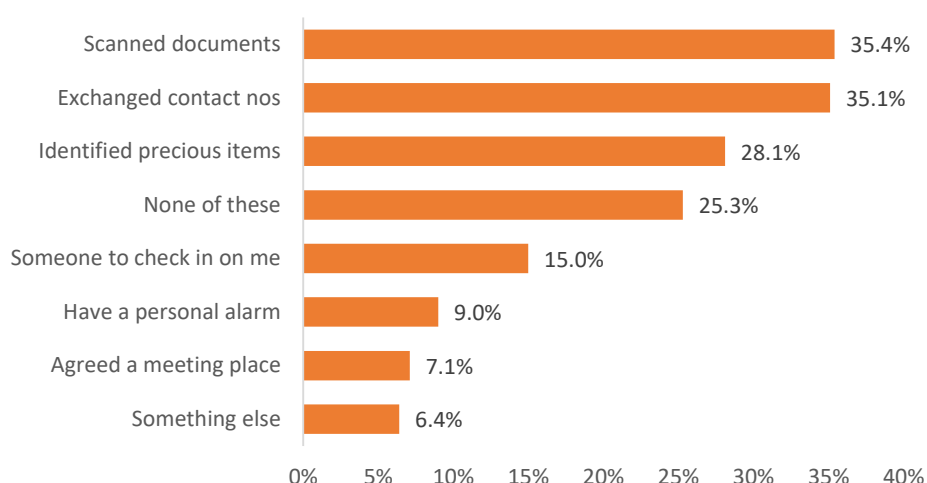
Those more likely to have done nothing live in Adelaide North West, are aged 65-74 years, live in lone person and groups of unrelated adult households, unemployed, international students earning less than \$35,000pa and don't know their income and have lived in the city less than 12 months and 2 – 3 years.

Those more likely to have discussed what to do with others live in Adelaide North East and Upper North Adelaide, are 75+ years old, live in group of related adult, couple with no children and couple or single parent with children living at home households, local students, earning more than \$110,000pa and prefer not to say their income, those who have lived in the city between 1 – 2 years and people with disability, family members and friends of people with a disability and carers.

Those who have put together a 'grab bag' are more likely to be from Adelaide North West and North East, aged 31-39 years, couples with no children, those earning \$35,001 to \$62,500pa and prefer not to say and those who have lived in the city between 1 - 2 years and family members of people living with disability.

Q21. Have you taken any other action to prepare for an emergency (e.g. severe storm, house fire or medical incident)? Please select all that apply.

Actions taken to prepare for an emergency n=815



A third of all people have scanned or copied documents and exchanged contact numbers, over a quarter have identified precious items but a quarter have done none of the things suggested in this question.

Those more likely to have scanned documents (such as house deeds and insurance documents) and stored them in a safe place live in Adelaide North East and Lower North Adelaide, males, those aged 40-64 years and 75+ years, live in couple with no children or couple or single parent with no children living at home households, international students, earning \$62,501+pa and prefer not to say and have lived in the city for 1 – 2 years, friends and family members with a disability and carers.

Those more likely to have exchanged contact numbers with neighbours live in Adelaide North West, aged 55+ years, live in couple or single parent with no children living at home households, retirees, international students, those earning \$35,001 to \$62,500pa and prefer not to say and have lived in the city for 3 years or more, people with disability, family members and friends of people with disability and carers.

Those more likely to have identified precious items to be protected in an emergency (such as a fire) live in Adelaide North West, aged 18-30 years, live in groups of unrelated adult households, students, those earning \$35,001 - \$62,500pa and those who have lived in the city for less than 2 years, people with disability, friends and family members of people with disability.

Those more likely to have arranged for someone to check on them if they aren't seen for a while live in Adelaide North West and North East, aged 75+ years, lone person households, retired, local students, earning \$35,001-\$62,500pa, don't know their income, people with disability and family members of people with a disability.

Those more likely to have done none of these preparations live in Adelaide South East and Upper North Adelaide, aged 25-54 years and 65-74 years, live in groups of related adult and couple or single parent with children living at home households, employed, local students, those who don't know their income and those who have lived in the city 2 – 3 years.

If you selected 'Something else, please specify

The following comments are very disparate indicating that it is a very personal issue including leaving a key with a relative or neighbour, doing a plan, fire blankets, smoke alarms, keeping in touch with social media, have a safety box and torchlights.

- Always when home ensure deadlocks and windows are unlocked to be able to escape if a fire
- Arranged a plan to get myself and my pet to safety if needed
- Backed up the laptop on a portable hard drive and left at work
- Discussed our escape plan
- Discussed where safe places are with my children, taught them basic navigating skills, ensured they memorised my phone number in case of emergency
- Discussion with family member.
- Done first aid and fire warden and fire extinguisher training
- Ensure the front gate is unlocked during blackouts
- Ensured I am prepared for an emergency.
- Family members that do not live here have a key to the house
- Fire blankets. particular about heater safety
- Give a key to our daughter
- Got a small generator setup
- Have all the emergency numbers on the wall.
- I have a rope ladder to get from 2nd floor to first floor
- I have been thinking I should get a personal alarm as I live alone and am in my 80s
- I would be checked up on if I didn't attend my rosters
- If I died no one would know
- Installed safe for valuable documents
- Keep in touch via Facebook messages
- Keeping non-perishable food at home
- Key with our son
- Leave a house key with a neighbor
- Leave a key with next door neighbour, practice an evacuation drill once a year
- Leave an emergency pack and a laptop portable backup at parent's home
- Left a home key with a neighbour, ensure the gate is unlocked during blackouts
- Live in community housing
- Lives in hostel nursing home
- My husband has a chronic illness, so we have medical plans/hospital bag ready at all times.
- Once a year we conduct a family evacuation in case of a fire
- Others/family have copies of all important documents
- Portable HDD containing documents. I also live in an apartment.
- Precious are itemised on the house and contents insurance, deed and other important documents stores in a safety box, photos are backed up on the laptop
- Regular contact with my colleagues in Lions Club
- Secure Sentinel; APIA Apartment Insurance; Catholic Insurance; ...
- Smoke alarms installed. monitored alarm system
- Store important documents in a safety box

- Telstra smart home
- The whole building has a compulsory action plan
- Torchlight
- Biscuits
- Arrangements for cat.
- I live in an apartment block that is attached to a fire alarm system, and that would alert me if there were a fire.
- Use of stairs in case of fire or extreme hazard
- We constantly have fire alarms go off where I live. We get four fire engines come out. I constantly have to evacuate at ungodly hours. It's so often I now take the lift.
- We have no plan, never thought to consider it.

Q22. What, if anything, prevents you from taking action / further action to prepare for an emergency? Please select all that apply.



Nearly half of all people say they just haven't thought about it before whereas two in ten believed they have done everything they need to. Just over one in ten need help and the same percentage say they don't think it is important.

Those who haven't thought about it before are more likely to live in Adelaide South East, North West and North East, aged 18-39 years, live in groups of unrelated adult, related adult and couple or single parent with children living at home households, unemployed, students, those who don't know their income, those who have lived in the city for less than 3 years and friends of people with a disability.

Those who say they have done everything they need to do to prepare live in Adelaide North East, and North Adelaide (both upper and lower), aged 65+ years, living in lone person and couple or single parent with no children living at home households, retirees, home duties, earning \$35,001 to \$62,500pa, have lived in the city for 3 years or longer and people with a disability and friends and family members of people with a disability and carers.

Those who say they don't know what to do are more likely to be living in Adelaide South West and North West, be aged 18-30 years, live in groups of unrelated adult households, students, those earning less than \$35,000pa, and don't know their income, and those who have lived in the city for less than 3 years.

Those who say nothing prevents them from taking action or further action live in Adelaide South West, aged 25-30 years and 55-64 years, live in couple with no children households, and have lived in the city for 1 – 2 years.

If you selected 'Something else, please specify

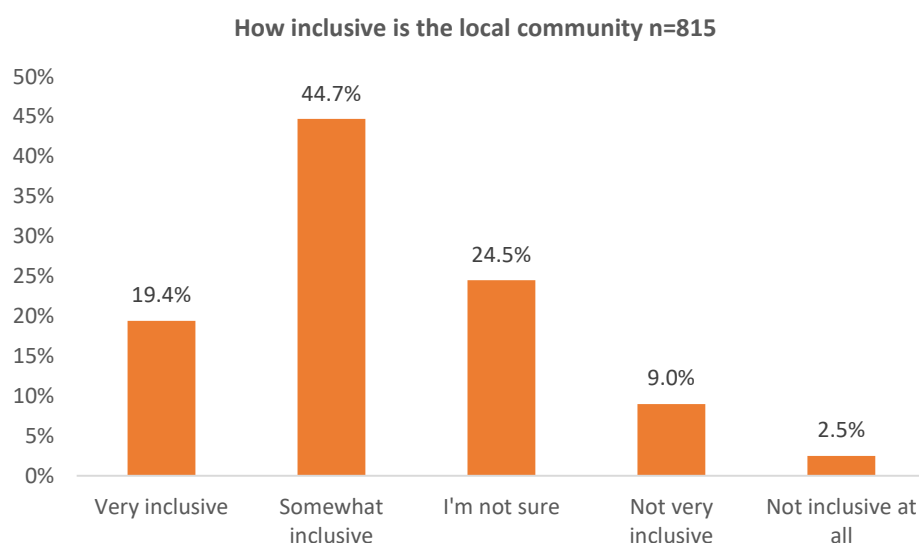
- Have done some preparation
- Have only moved in to city in last 6mths and moved in to new Home 4 days ago. Still looking at all of this
- I have an advanced care directive
- I have done something's.
- I have no money
- I live overseas so not permanently in the community.
- I think this is a bit over the top - driven by typical USA 'security' concerns. NB reference to 'house deeds' - inapplicable in SA and other Torrens title jurisdictions.
- I'm on unemployment benefits at the moment. Whilst if feel more comfortable having a grab bag with my important medicine in it and other items abs some back up food and other items I simply can't afford what to me right now are luxury items.
- Income
- Limited space or storage facilities, when living in a house, we were very prepared.
- Living in a hostel
- My disability
- Need to do more.
- Not enough to formalise as yet.
- Not sure, but this survey has me thinking if I need to do more
- Only have grab bag
- Organised access with friends.
- Physical injury makeshift it difficult
- Planning an over sea trip I am currently planning these needs
- Procrastination. Apathy. Too lazy to do it. College has emergency plans in place, complacency, daughter lives around the corner, so they know where things are. Diverse insurance portfolio don't confide in others. Execute a suicide "
- Quality insurance
- There are already evacuation plans setup for all residents where I am staying at.
- We communicate with neighbours

Access and inclusion

An inclusive community is one where:

- People feel valued and included
- Everyone can take part in social events, sporting and cultural activities
- People have opportunity to work or volunteer

Q23. How inclusive is your local community?



Nearly two thirds of all people rate their local community as inclusive (either very or somewhat) with a quarter not knowing and only 11.5% who think it is not inclusive.

Those who think the local community is very inclusive live in Adelaide South West and North Adelaide (both lower and upper), aged 65+ years, retirees and home duties, and those who don't know their income and is either a person with a disability, and carers.

Those who think the local community is somewhat inclusive are aged 31-39 years and 55-74 years, live in group of related adults and couple or single parent with children living at home households, international students, those earning more than \$110,000pa and prefer not to say, have been living in the city for 2 – 3 years, and are either a family member or a friend of a person with a disability, a carer or a service provider.

Those who are not sure about the inclusiveness of their local community are more likely to live in Adelaide South East, North East and North West, aged 18-54 years, live in groups of unrelated adults and couple with no children households, employed, students, earning \$62,501-\$109,999pa, living in the city for less than 2 years, and those with a family member with a disability.

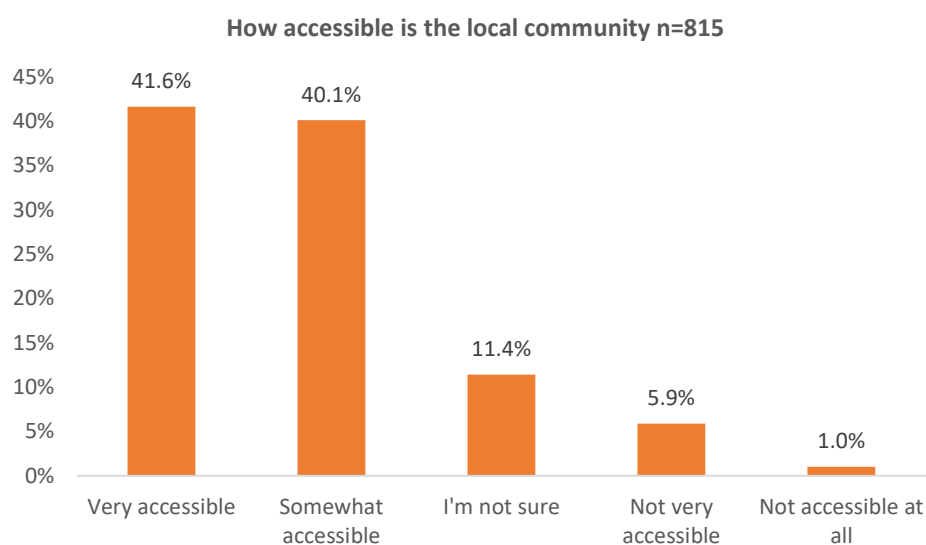
Accessible community

An accessible community is one where everyone can use the public facilities including:

- Getting into buildings
- Using the footpaths safely
- Enjoying parks and playgrounds.

An accessible community is also one where everybody can find information in a format that is useful to them.

Q24. How accessible is your local community?



The vast majority believe their local community is accessible (81.7%) whereas only 6.9% believe it is not very or at all accessible.

Those more likely to think the local community is very accessible live in Upper North Adelaide, aged 65+ years, living in lone person and groups of related adult households, unemployed, retirees, home duties, those who don't know their income, and those with family members living with disability, carers, and service providers.

Those more likely to think the local community is somewhat accessible live in Adelaide South East and North East, aged 31-54 years, live in groups of unrelated adults and couple or single parent with no children living at home households, employed, earning more than \$110,000pa those who have lived in the city for 2 – 3 years and people living with disability, family member or friend of a person with disability.

Q25. What kinds of access does your community do well?

We analysed 791 open ended responses and have clustered them into categories as follows:

- Parklands/playgrounds/dog park/community gardens/squares/gardens/open space (201 responses)
- Library/community centres (155 responses)
- Footpaths/wide paths/paths with ramps (117 responses)
- Don't know (110 responses)
- Transport/free bus/tram/scooters (104 responses)
- Buildings/infrastructure/toilets/ramps/lifts/signage/lighting (79 responses)
- Roads/bike paths/pedestrian crossings (55 responses)
- Communication/consultation/website/Facebook/noticeboards/internet/information (50 responses)
- Disability services/access/mobility/wheelchair access (43 responses)
- Access/close/easy walk/easy to navigate (45 responses)
- Cultural inclusion/whole community/volunteers/social gatherings (43 responses)

- Sport/recreation (33 responses)
- Business/cafes/shops/market/pubs (27 responses)
- Overall facilities (12 responses)
- Aged services/care (7 responses)
- Financial/low cost (3 responses)
- Other (41 responses, including street parking, safe places to stay, peaceful, security x 2, local initiatives, storage areas, everything except footpaths, clear signage, housing, standards, regulations, monthly events, accounts, cleanliness, Riverbank, horses, pram access, rubbish collections, veggie swap, support for homeless, resident associations)

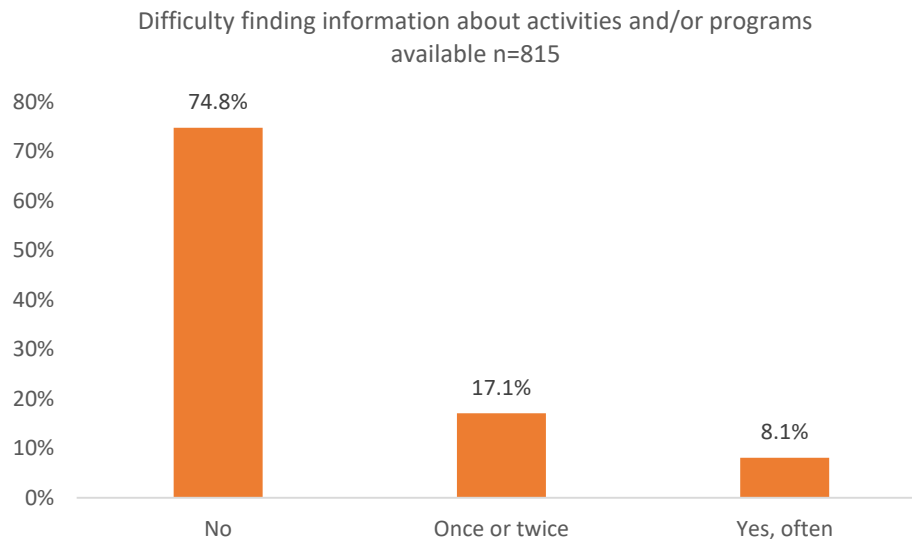
Q26. Where does access in your community need to be improved?

We analysed 790 open ended responses and have clustered them into categories as follows:

- Don't know (207 responses)
- Footpaths obstructions (like tables and chairs and footpaths closed for construction (138 responses)
- None, all good (63 responses)
- Parking/more/free/inappropriate use (47 responses)
- Disability/wheelchair access/mobility/walkers (46 responses)
- Lighting/CCTV/Wi-Fi/Safety issues (40 responses)
- Communication/lack of/need more (37 responses)
- Public transport/transport scooters/planning issues (29 responses)
- Parkland/gardens/green space/playgrounds (27 responses)
- Inclusivity/consultation/engagement (26 responses)
- Facilities/toilets/seats/shelters/shops/bins/lifts (22 responses)
- Building/infrastructure/works (21 responses)
- Aged care/support (14 responses)
- Library/community centres (14 responses)
- Homeless services (12 responses)
- Sport/recreation/aquatic (12 responses)
- General access (10 responses)
- Youth/more services for young people (7 responses)
- Anti-social behaviour (4 responses)
- Other (33 responses, including shopping hours, too many events in Vic Square, how council operates, vibe in Melbourne Street, volunteer programs are poor, employment for single mums, noise x 2, Le Cornu site x 4, more police x 2, less cars, garbage education, dogs on leashes, Hutt Street, and Wi-Fi to North Adelaide)

Q27. In the last month, did any of the following limit your participation in the community?

Difficulty finding information about activities and / or programs available

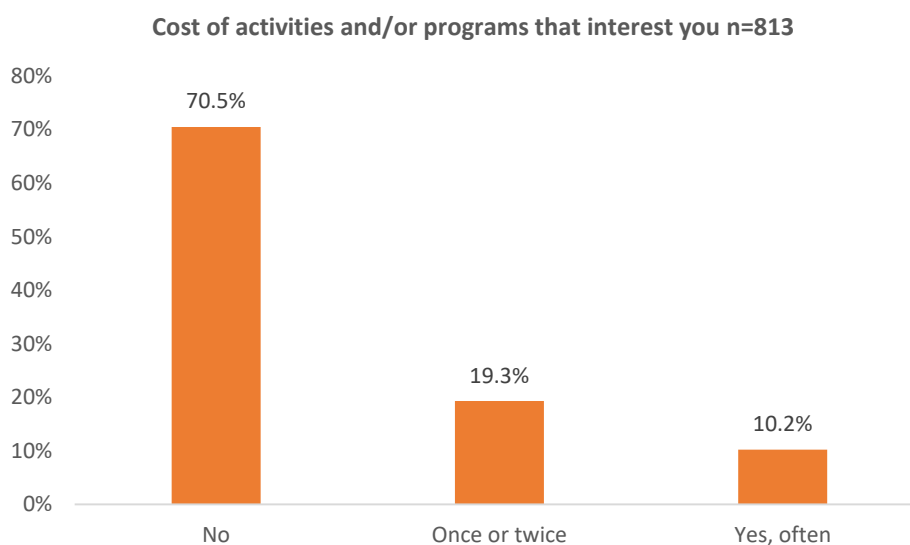


Three quarters of all people surveyed said they did not find information about activities and/or programs available difficult to find where as a quarter had some issues.

Those more likely to find no difficulty live in North Adelaide (both upper and lower), are aged 55+ years, live in groups of related adult and couple or single parent with no children living at home households, unemployed, retired and home duties, those earning \$35,001 to \$62,500pa, have lived in the city for 3 years or more and are a friend or carer of someone living with a disability.

Those who are more likely to find difficulties once or twice live in Adelaide South West, North West and North East, are aged 18-39 years, live in groups of unrelated adults and couple or single parent with children living at home households, students, those earning less than \$35,000pa and don't know their income, those who have lived in the city less than 3 years, and disability service providers.

Cost of activities and / or programs that interest you



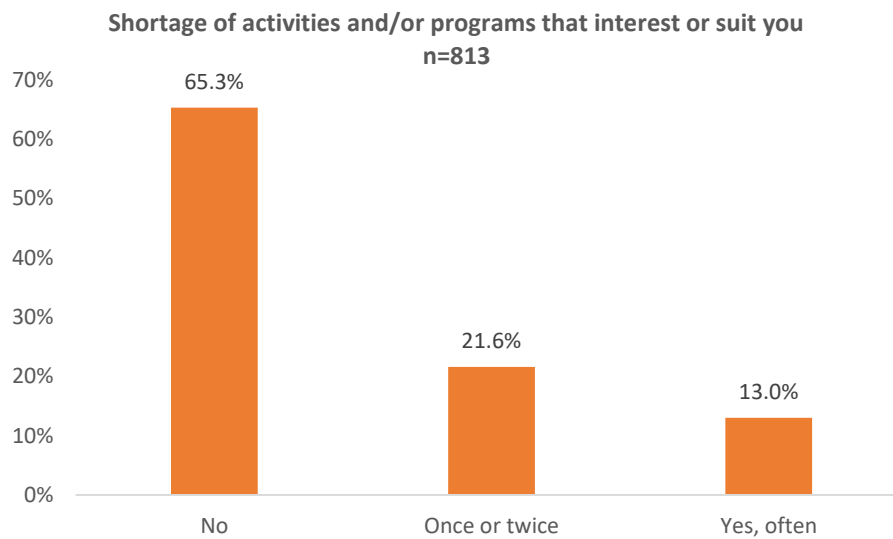
Seven out of ten people felt that the cost of activities and or programs that interested them did not impact their participation whilst two in ten felt it had once or twice and one in ten felt it had often.

Those more likely to feel cost did not have an impact on their participation live in North Adelaide (upper and lower), males, those aged 40+ years, couple or single parent with children living at home and without children living at home households, employed, retirees, home duties, those earning more than \$110,000pa and prefer not to reveal their income, those who have lived in the city 3 years or more, and those who are carers of someone with a disability.

Those more likely to feel cost did impact them once or twice live in Adelaide South West, North West and North East, aged 18-39 years, those living in group of unrelated adults and related adult households, unemployed, students, those earning less than \$35,000pa and don't know their income, have lived in the city less than 3 years, and are a friend of someone with a disability.

Those more likely to feel cost impacted them often live in Adelaide South West and North West, aged 18-24 years, living in lone person and group of unrelated adult households, unemployed, students, those earning less than \$35,000pa, those who have lived in the city less than 12 months, and a person living with disability.

Shortage of activities and / or programs that interested or suited you



Two thirds of all people said that a shortage of activities and/or programs that interested or suited them did not impact participation. Two in ten said it did once or twice and 13% said it did often.

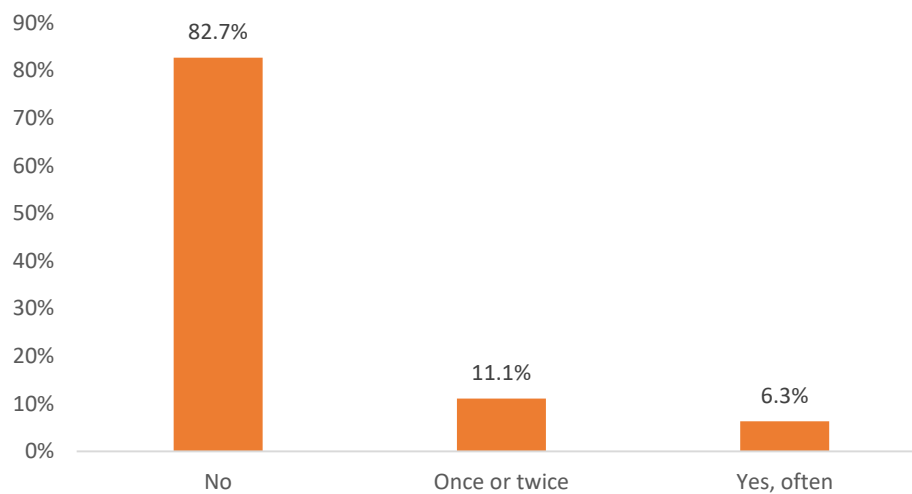
Those more likely to not be impacted live in North Adelaide (upper and lower), aged 55+ years, those living in groups of related adult and couple or single parent with no children living at home households, retirees, home duties, those earning \$35,001 to \$62,500pa and more than \$110,000pa and those who prefer not to say, people who have lived in the city for 3 years or more, and carers of a person with disability.

Those more likely to be impacted once or twice live in Adelaide South West, North West and North East, are aged 18-30 years, live in groups of unrelated adult households, are unemployed or students, earn less than \$35,000pa and don't know their income, have lived in the city less than 3 years, and are a person with a disability or have a family member with a disability.

Those more likely to have been impacted often live in Adelaide South West, South East and North West, aged 18-30 years, live in groups of related adults households, are students, earning less than \$35,000pa, lived in the city for 2 – 3 years and is a friend of someone living with disability or a service provider.

A transport related reason

A transport related reason impacted participation n=813

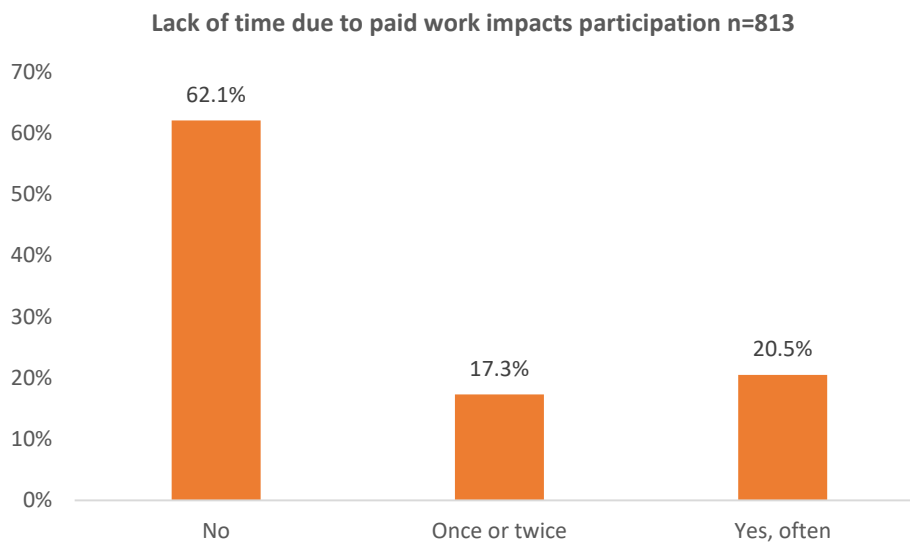


The vast majority of people say that a transport related reason does not impact participation with only one in ten saying it does once or twice and 6% saying it often does.

Those more likely to not be impacted by a transport related reason live in North Adelaide (upper and lower), are aged 40+ years, couples with no children and couple or single parent with no children living at home households., employed, retirees and home duties, those earning more than \$110,000pa and prefer not to say, those who have lived in the city for 3 years or more, and those who have a family member with a disability, or a carer of someone with disability.

Those more likely to be impacted once or twice live in Adelaide South West and North West, are aged 18-30 years, live in groups of unrelated and groups of related adult households, students, people who don't know their income, those who have lived in the city for less than 3 years, and people with a disability or a friend of someone with a disability.

Lack of time due to paid work

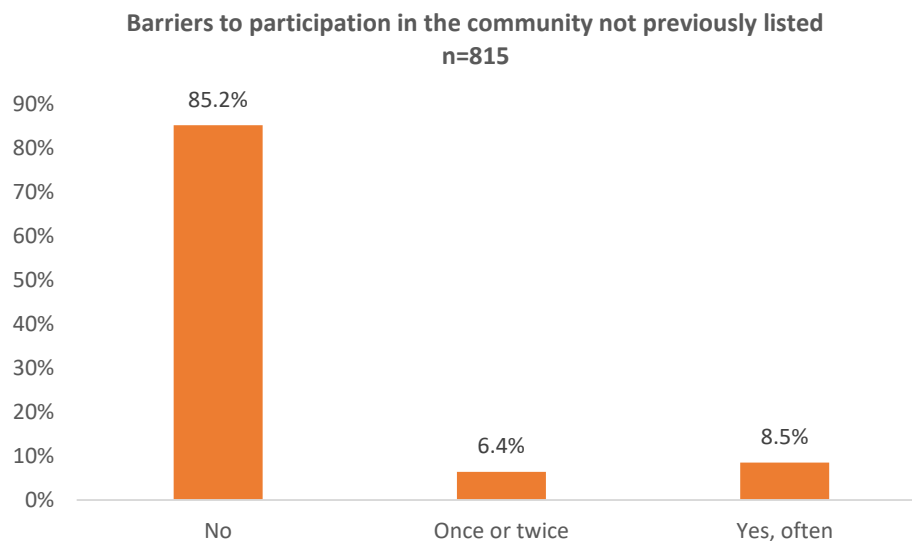


Six in ten people say lack of time due to paid work does not impact their participation whereas 17% say it does once or twice and two in ten it often does.

Those more likely to say lack of time doesn't impact them live in North Adelaide (upper and lower), aged 65+ years, those living in lone person and couple or single parent with no children living at home households, unemployed, retirees, home duties, those earning under \$62,500pa and prefer not to say or do not know their income, those who have lived in the city 3 years or longer and people with disability, a family member with a disability.

Those more likely to say lack of time occasionally impacts them live in Adelaide South East and North East, those aged 18-54 years, those living in group of related adults and couple or single parent with children living at home households, employed, those earning more than \$110,000pa, and those who have lived in the city 1 – 3 years.

Q28. In the last month, did you have another barrier to participation in the community not previously listed?



The vast majority of respondents said there were no other barriers to participation in the community not previously listed. 6% said there had been once or twice and 8.5% said there had been often.

Those more likely to have no other barriers live in lower North Adelaide, are aged 31-39 years, and 55-64 years, those living in groups of related adult and couple with no children households, home duties, those earning \$62,501-\$109,999pa and those who prefer not to say.

If you selected 'Yes, often', please specify

There are a multitude of different reasons including age, illness, small children, busy, caring for family members or others, lack of consistent paid work, family and work commitments, death, mental health issues, shift work, lack of time, mobility issues, university commitments, and volunteering commitments. The verbatim comments are as follows:

- You itemised lots of forms of participation in an earlier page but I have no idea how to access all these forms or whether they even exist or are facilitated in our city. 1) My bicycle gets stolen ~ once a month including 3 times from UniSA West & 3 times from Adelaide Railway Station 2) Security is oppressive at universities, especially UniSA West, and also Adelaide Uni when it got invaded by RCC
- 2 kids under 2
- Access taxi late or didn't arrive
- After dark activities...
- Aged and frail
- Anxiety
- Baby at home & have just moved from N.S.W without family
- Bad opening hours for a market caused me and a few others to miss it.
- Banned from the supermarket.
- Busy with aged parent
- Car needed fixing

-
- Car parking
 - Carer responsibilities
 - Caring for elderly parents
 - Caring for family member
 - Caring for others
 - Chronic illness
 - Circle line bus service unreliable. Missed an event
 - Classes in Uni
 - Cold weather. Payment for entry. Food is expensive in festivals
 - Community Garden in the parklands is not operating as intended and is difficult to participate in as the only times for engagement are while people are at work.
 - Consistent paid work
 - Costly
 - Music events
 - Deafness Note that making appointments (e.g. with doctors, also elsewhere) regularly demands a mobile phone number - this is discriminatory against people with even moderate levels of deafness who for that reason do not have a mobile phone. I feel very strongly on this issue.
 - Death of my husband
 - Event held in Whitmore Square was advertised on Facebook. When got there on Sunday at 7pm it had been packed up and there was notification on Facebook that they would be closing early.
 - Event time is during school hours (9am - 5pm).
 - Family and work commitments
 - Family commitments (3 responses)
 - Fees
 - Golf
 - Grand kids care
 - Health
 - Health & career role issues
 - Health reasons (3 responses)
 - History Festival bus tours that use buses without wheelchair lifts
 - I am pregnant with a young child so the focus is on home and family and rest outside of my full-time job.
 - I do shift work so not always available
 - I don't have any money so I don't go out really even if I did though I wouldn't go out cos I don't feel well
 - I spend a lot of time visiting my disabled wife in a nursing home, & much of the rest reading. This is personal: I've felt alienated from mainstream 'values' since rejecting religion (1964), being threatened with military conscription (1972) & subjected to legal & police harassment for an alternative drug of choice (cannabis rather than sanctioned alcohol & tobacco). Since 2006 I've abandoned even that & remain fairly withdrawn from the community & 'Australian values', an expression popular with a former Prime Minister that I find both meaningless & offensive.

-
- I wanted to do a theatrical course at the library but it was full already.
 - I'm busy and also I have depression
 - If I had a form of transport I would be more of a participant in community things.
 - Illness (4 responses)
 - Illness and family commitments
 - Lack of interest for participating in the community
 - Lack of safe pedestrian road crossings due to speeding and high volumes of road vehicle traffic.
 - Lack of sleep due to night works, building works, NBN installation, sidewalks being cut at night for power connection
 - Lack of time due to busy lifestyle or tradespeople not arriving when scheduled preventing me from going to an event.
 - Lack of time in general!
 - Lack of time.
 - Lifestyle and family commitments
 - Lift not working
 - Many times I see good activities but weekdays I need to work
 - Medical issues that happen often.
 - Mental health
 - Mental health issues due to family breakdown
 - Mobility. Cannot walk without walker.
 - Mobility and age
 - Mobility prevents me. Had hip replacements.
 - Mobility. Use of walker
 - My daughter broke her ankle.
 - My volunteering work
 - My walker does not allow me to get back into my unit because screen door flicks back at me as I put key in.
 - Never anything suitable for residents at weekends as a community
 - Not sure where to find information about community events.
 - Parking for disabled
 - Participation in other communities (work related or not local ones)
 - Personal fatigue. Disability access to venues.
 - Pet-friendliness. I don't often go out without my dog (she's certified as a therapy dog under the equal opportunity act but that only allows her to live with me, not go into buildings or other areas)
 - Police assist racist people to achieve suicide
 - Poor bus services on weekends
 - Poor sight
 - Pope Court is filled with mentally ill \ ex-prisoners. Sleep, is a Key to a Healthy Life. My home is falling apart as it is 40 years old. Ceiling falling in. Lino coming up. I am targeted through Cyberbullying, though, I am old & ill with age, like many others. I've No drugs or criminal history. Other people have been harassed out of HSA. Can SAPOL just walk

through sometimes? (Aside: The Election was a Hope lost for Low Income - arguably! PAIN was spoken was spoken of, indeed!).

- Relevant activities that might interest me and a busy social/family lifestyle
- Roadworks
- Service work
- Sole cater for a seriously ill friend.
- Study commitments (4 responses)
- TAFE
- Time (2 responses)
- Time and energy I had available
- Time in general
- Too busy due to university studies
- Too much study.
- Travel
- Travelling
- Uni
- University full time with high contact hours
- Unsure whether I would fit in or like it. Also, whether there was s vacancy.
- Volunteer work (2 responses)
- Volunteer work prevented a couple of activities with other friends
- Volunteering commitments
- Was too shy to try new things
- We lead a rich and interesting life where we are involved with the broader Adelaide community through State Theatre, the Adelaide Symphony Orchestra, education programs in the Arts for young people, and many other pursuits. We also travel extensively and maintain a rural retreat, so have little time for further local involvement.
- Weather
- When car races are on it stops me from getting around and going to shops.
- Work and family commitments, busy lifestyle
- Work and study load

Performance and importance

Q29. Using a scale of 0 to 10 where 10 means Council is performing a lot better than you expect and 0 means Council is performing a lot worse than you expect, how do you rate Council's performance in:

Council performance	Rating	NPS
Maintenance of footpaths	5.9	-39.1
Maintenance of roads	6.6	-25
Access to open green space (parks, dog parks, space to enjoy outdoor activity)	7.8	+20.5
Rubbish collections and waste management	7.25	+1.3
Maintaining adequate street and park lighting	6.6	-22.9
Beautifying of streets, squares and park lands	6.95	-8.8
Community consultation and engagement	5.8	-46.4
Environmental sustainability	6.0	-47.3

Provision of community events	6.5	-33
Providing access to new and emerging technologies	5.7	-57.6
Providing access to resident neighbourhood activities	5.8	-52.5
Providing community and cultural programs and facilities	6.2	-41.3

Q30. Using a scale of 1 to 5 where 5 is very important and 1 is not at all important how important are the following Council functions to you?

Council aspects and level of importance	Rating
Maintenance of footpaths	4.5
Maintenance of roads	4.3
Access to open green space (parks, dog parks, space to enjoy outdoor activity)	4.55
Rubbish collections and waste management	4.6
Maintaining adequate street and park lighting	4.5
Beautifying of streets, squares and park lands	4.3
Community consultation and engagement	4.0
Environmental sustainability	4.4
Provision of community events	3.7
Providing access to new and emerging technologies	3.6
Providing access to resident neighbourhood activities	3.6
Providing community and cultural programs and facilities	3.6

Q31. Using a scale of 1 to 5 where 5 is very good and 1 is very bad, how would you rate your community in terms of the following statements:

Rating on statements	Rating
A good place to meet people and make friends	4.0
This community as a place to raise children	4.0
How much people in the community care about each other	3.6
The availability of social community events, such as festivals, parades and street fairs	4.0
A place that is welcoming to people from diverse cultural backgrounds	4.1

Safety

Q32. This question is about how you feel walking around the City to various places and at various times. Do you feel comfortable to walk?

Location	Yes	No	Not sure
Around your local neighbourhood by day	96.4%	2.1%	1.5%
Around your local neighbourhood by evening	61%	25.6%	13.4%
To your closest main street in the evening	78%	15.3%	6.7%
To the Adelaide Central Market or to Rundle Mall during the day	93.5%	3.9%	2.6%
To the City/North Adelaide dining streets in the evening	69%	20.9%	10.1%
To the nearest Park Land or Square by day	92%	5.7%	2.4%
To the nearest Park Land or Square by evening	35.2%	49%	15.8%

Around your local neighbourhood by day

The vast majority feel comfortable to walk around their local neighbourhood by day (96.4%).

Around your local neighbourhood in the evening

Six in ten of respondents say they are comfortable to walk around their local neighbourhood in the evening but a quarter of people say they are not and another 13% are not sure.

Those people more likely to say they do not feel comfortable live in Adelaide South West and Adelaide South East, females, those aged 75+ years, living in couple with no children households, retirees, those earning less than \$35,000pa and don't know their income and prefer not to say, and people with a disability or a family member with a disability or a carer.

To your closest main street in the evening

The majority of people feel comfortable walking to their closest main street in the evening (78%) but 15% are not and a further 7% are unsure.

Those people more likely to say no they do not feel comfortable walking to their closest main street in the evening are females, those aged 75+ years, retirees, those earning less than \$35,000pa and don't know or prefer not to say, and those people with a disability.

To the Adelaide Central Market or to Rundle Mall during the day

The vast majority of respondents feel comfortable to walk to the Adelaide Central Market or Rundle Mall during the day (93.5%) whilst 4% are not and a further 3% are unsure.

To the City / North Adelaide dining streets in the evening

Seven in ten people feel comfortable walking to the City/North Adelaide dining streets in the evening but 21% are not and a further 10% are unsure.

Those more likely to say they do not feel comfortable walking to the City/North Adelaide dining streets in the evening live in Adelaide North West, females, those aged 18-24 years and 75+ years, living in groups of unrelated adult households, students, retirees, lower income earners and those who don't know or would prefer not to say, and people with disability, family member with a disability or a carer.

In your nearest Park Land or Square by day

The vast majority of respondents feel comfortable walking in their nearest Park Land or Square by the day (92%) and only 6% are not and a further 2% are unsure.

In your nearest Park Land or Square in the evening

The level of comfort walking to the nearest Park Land or Square in the evening declines to only 35% feeling comfortable with 49% saying they are not and a further 16% are unsure.

Those that feel comfortable are more likely to live in Upper North Adelaide, males, aged 18-24 years, living in groups of unrelated adult households, students, people who don't know their income, those that have lived in the city less than 2 years.

Those that do not feel comfortable are more likely to live in Adelaide South West, South East and North East, females, those aged 75+ years, living in couple with no children households, retirees, those earning \$35,001 and \$62,500pa and have lived in the city 3 or more years and people with a disability and service providers.

Those that are unsure how comfortable they feel live in Adelaide North West and Lower North Adelaide, aged 25-30 years and 55-64 years, living in group of related adult households, unemployed, those earning \$62,501 to \$109,999pa and have lived in the city less than 12 months and a friend of a person with a disability, a carer or a service provider.

If 'no' to any of the above, what stops you from doing this?

There were 420 people who indicated no to at least one of the above and we have clustered them into categories as follows:

Too dangerous/I feel unsafe (119 responses)

Too dark in smaller streets, Park Lands and Squares (112 responses)

Homeless people/people camping in Park Lands (53 responses)

Being alone at night makes you vulnerable (50 responses)

Female walking around alone anywhere feels unsafe (44 responses)

Aggressive/anti-social/violent behaviour (40 responses)

Not enough people around or security camera to feel safe (39 responses)

Heard about previous incidents, assault, not enough policing/crime rate (24 responses)

Elderly people feel unsafe due to darkness, uneven footing and anti-social behaviour (19 responses)

Walking or riding alone in the Park Lands is very unsafe (18 responses)

Uneven footpaths/trip hazards (13 people)

Cars/motor bikes not looking out pedestrians is dangerous (5 responses)

Common sense (5 responses)

People from the Hutt Street Centre (4 responses)

Events at Adelaide Oval causing extra, aggressive people to be around (3 responses)

It doesn't stop me walking around but I do so cautiously (2 responses)

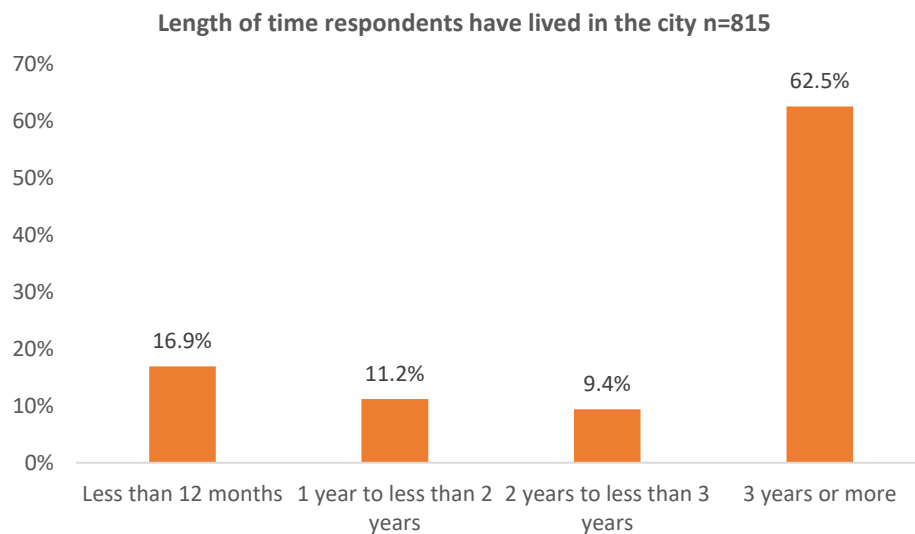
Weather (2 responses)

Single responses for generally unsafe and don't go out in the evening often

Experience of city living

As a resident, your thoughts on the city are important to Council. The following questions ask about your experience of living in the city, your values and your use of the Park Lands.

Q33. How long have you lived in the city?



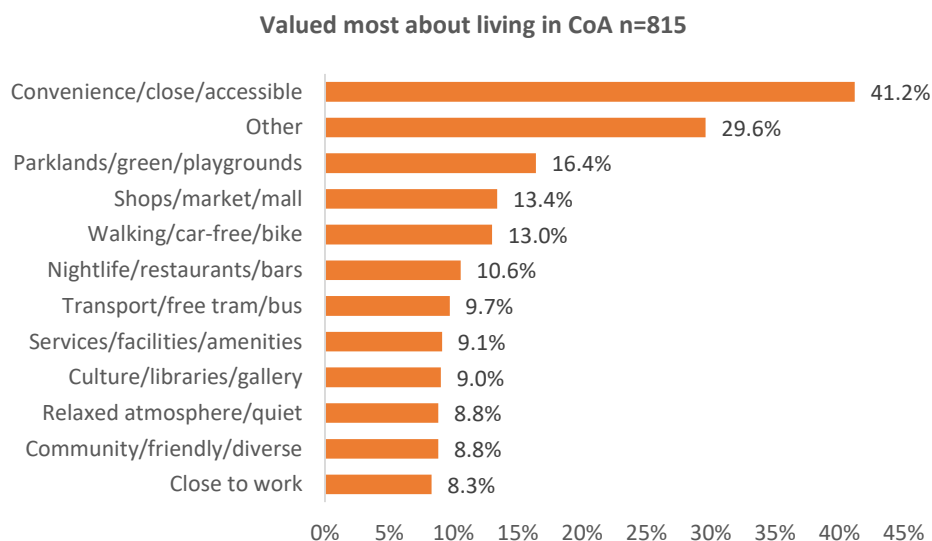
The majority of people surveyed have lived in the city for 3 years or more.

Those more likely to have lived in the city for 3+ years live in Adelaide South East and Upper North Adelaide, aged 40+ years, live in lone person, couple with no children and couple or single parent with no children living at home households, employed, retired or home duties, earning more than \$35,001+pa and be a person with a disability, a carer or service provider or someone who has not been touched by disability.

Those more likely to have lived in the city for less than 12 months live in Adelaide North West, are aged 18-30 years, live in groups of unrelated and related adult households, unemployed, students, international students, home duties, those earning under \$35,000pa and don't know their income.

Q34. What do you value most about living in the City of Adelaide?

We have analysed 815 open ended responses to this question and have clustered the responses into categories as follows:



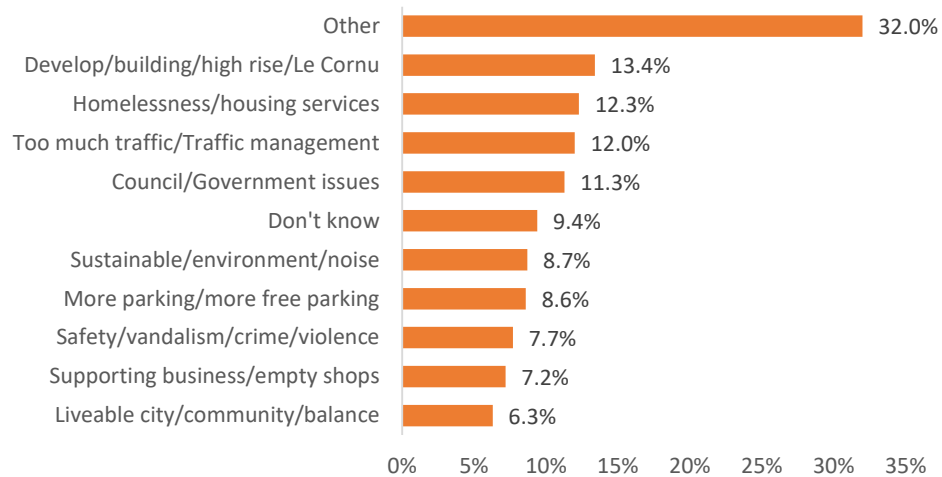
Other responses:

- Cosmopolitan/city life/vibrancy (47 responses)
- Close to education/universities/schools (36 responses)
- Beautiful neighbourhood/leafy/design (36 responses)
- Sport/recreation/oval/golf/aquatic (31 responses)
- Safe (24 responses)
- History/heritage/buildings/architecture/mix (20 responses)
- Other (20 responses)
- Clean/air quality/environment/environmental (18 responses)
- Don't know (6 responses)
- Close to airport (3 responses)

Q35. What do you think is the most important problem facing the City of Adelaide today?

We analysed 807 open ended responses to this question and have clustered the responses as follows:

Most important problems facing CoA n=807

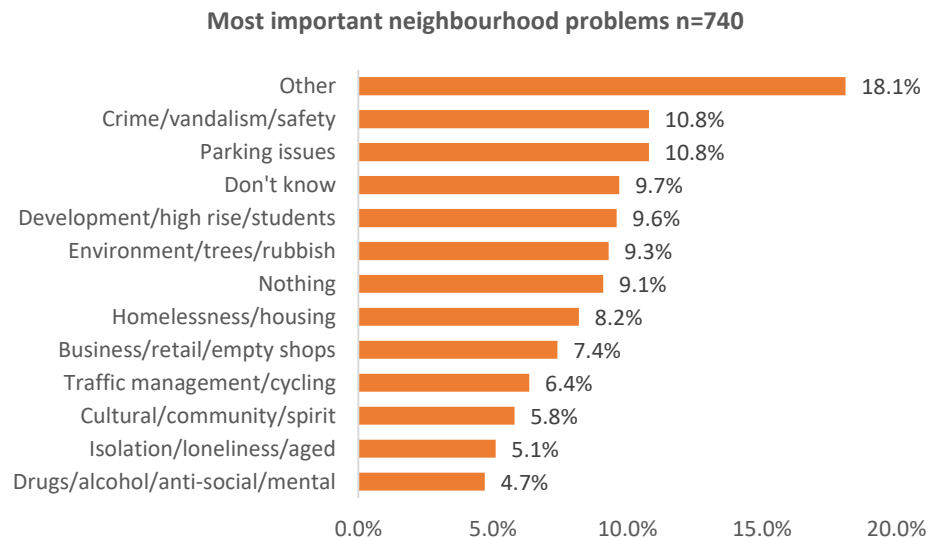


Other included:

- Better public transport/frequency (38 responses)
- Preserve parklands/space/loss of open and green spaces (38 responses)
- Employment/unemployment (29 responses)
- Improving roads/bicycle access/network/footpaths (27 responses)
- Drugs/alcohol/anti-social behaviour (25 responses)
- Services to support population/city planning/housing (25 responses)
- Attracting families/younger/increase population/diversity (21 responses)
- Other (21 responses)
- Overpopulation (15 responses)
- Nothing (15 responses)
- Indigenous issues (4 responses)

Q36. What do you think is the most important problem facing your neighbourhood today?

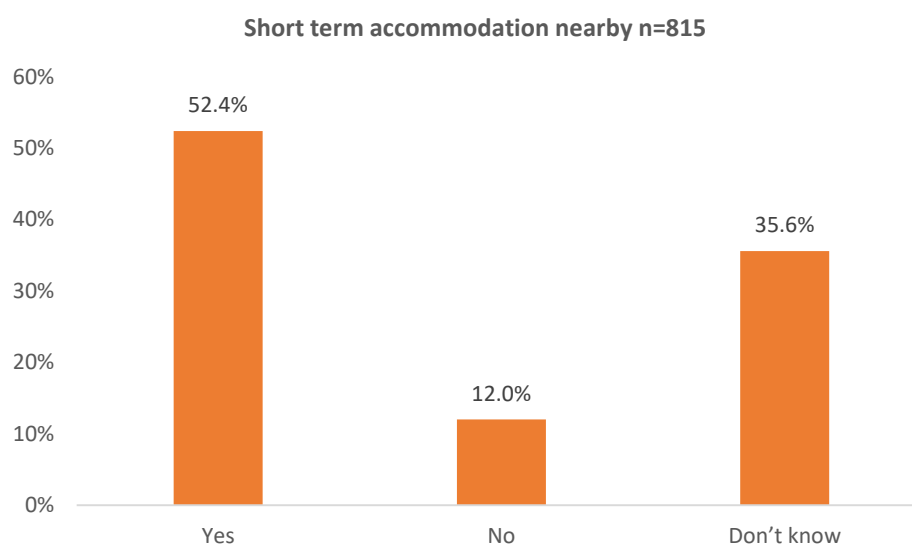
We have analysed 740 open ended responses to this question and provide a summary of the results as follows:



Other included:

- Roadworks/building/construction (26 responses)
- Footpath issues (23 responses)
- Council/government issues (rates, council behaviour) (20 responses)
- Parklands/commercialisation/Crows/ green/open spaces (16 responses)
- Activation/liveability (14 responses)
- Affordable housing/affordability (10 responses)
- Public transport (6 responses)
- Indigenous issues (4 responses)
- Other (15 responses including not enough supermarkets, air bnb x 4 responses, maintenance of heritage buildings, precinct groups, public realm access, no life in city, demographics of the city, noisy leaf blowers, NBN)

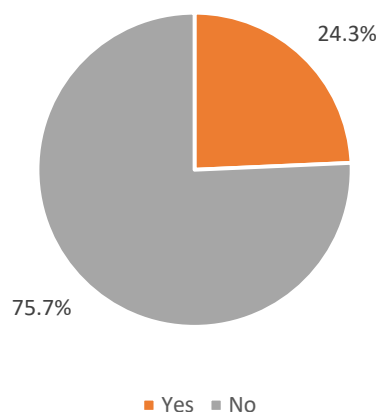
Q37. Are there properties near you that are for short-term accommodation?



Just over half of the respondents said there was short term accommodation nearby, 12% said no but over a third didn't know or were not sure. The areas more likely to have short accommodation are Adelaide South West and Adelaide South East.

Q38. If yes, have you experienced any problems with those properties as a resident of the area?

Experience of any problems with short term accommodation
n= 428



A quarter of those who have short term accommodation nearby say they have experienced problems whilst three quarters have not.

Those more likely to have experienced problems live in Adelaide South West, South East and North West be aged 25-30 years and 40-74 years, live in couple with no children households, employed, earning \$35,001-\$62,500pa and more than \$110,000pa and prefer not to say, have lived in the city 2 – 3 years.

Q39. If yes, what have you experienced?

The most common issues are noise, parking issues, rubbish and lack of respect for neighbours. Other issues included violence, all night parties, cigarette butts, damage to property, fighting, drugs and dealing, drunkenness, foul language, public urinating, mental illness and general bad behaviour.

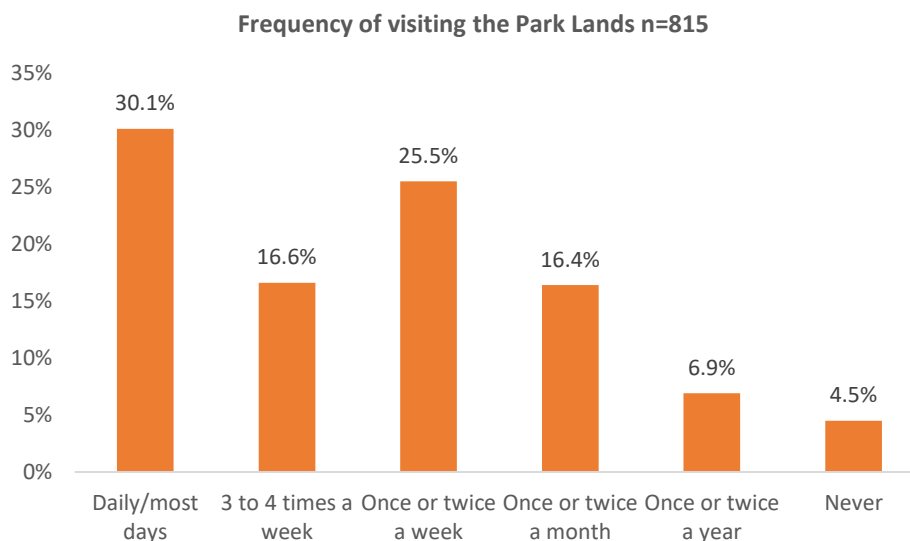
- A man pulled out a knife when my son was walking behind him on his way to work. A man approached myself and my son when we were on our way to school/ work. he looked like he wished to harm one of us and seemed to be in a unhealthy mental state
- All-night parties with music played loudly until 7am. Leaving bins out in the street and not bringing them in at the end of collections. Noise and street vandalism. Contribute to my concerns for safety in the evenings.
- Parking in resident permit zones without permits. Loud comings and goings. Parking space taken up in front of my property on regular occasions Have adult children who visit with infants. would be great to be able to park
- Parties, rubbish dumped, furniture dumped, fighting and drinking in the street. Partying into late hours, fighting. Lack of care for environment – rubbish. Vandalism
- Short term stays in apartment buildings and Airbnb in apartment buildings. Pop up brothels operating around the CBD particularly in apartment buildings.
- A new apartment block has just been built next door. Some are used for short term rentals. Rubbish/cans/cigarette butts thrown of balconies into our yard plus the noise from midweek parties.
- Airbnb weekend long parties
- Break the noise nuisance and damage the property with careless activity, leaving tools to assist suicide
- Brothels, parties, drug arrests, no point of contact or no mechanism to resolve them.
- Chinese gang in our laneway fighting with residents, noise at 3am and they use the council street rubbish bins as their own bin
- Crime
- Damaged fence plants removed & parking.
- Disrespectful of my property=kids dented my newly repaired garage roller door by throwing ball against it
- Drug dealing, drug use, alcohol abuse. Loud noise.
- Drug users
- Drunkenness, excessive noise, untrained pets, not looking after premises (lawns, rubbish etc.)
- Drunkenness, littering and vehicle vandalism
- Dumping rubbish parties
- Excessive noise, damage to property, excess rubbish, parking issues.
- Fighting
- Foul language, public urination
- Have dropped cigarettes off balcony and not following strata laws.
- High turnover of residents leads to poor connections with neighbours, poor maintenance of property, poor use of waste disposal services (bins left out, wrong bins used and therefore not taken) etc.
- Homelessness and the disenfranchised walking the Streets at night.

-
- I think people who only leave in a place for a short time will not protect the environment very well.
 - In my apartment block, poor parking, balance of owner occupier changing to student accommodation
 - Interaction with people with mental illness
 - Interactions with the community, standard of maintenance of looking after the community.
 - lack of cultural understanding e.g. they leave their furniture on the street or outside the building blocking the fire exits when they move out
 - Lack of long term rentals, permanent neighbours disappearing - affects the community houses sometimes empty for days on end.
 - Lack of respect and consideration towards permanent residents
 - lack of respect in their behaviour, drinking & noise, rubbish littering
 - Late night noisy parties, drug dens, prostitution, strippers on the balcony in full view of everyone in our common courtyard
 - Loud and disrespectful behaviour late at night. Smashed alcohol bottles found most weekends.
 - Loud and rude
 - Loud noises late at night
 - Loud parties and music late at night. Parking inappropriately. Rubbish thrown on streets and gardens
 - Loud parties, noise all night (music, conversations, fights, drug deals). Throwing cans, bottles and cigarette butts into communal spaces. Abuse from guests when asked to keep the noise down on the balcony at 4am. General disrespect for residents and the space. Fear for our safety and that of our neighbours. Lack of intervention by property managers.
 - Mainly parking
 - Maintaining appropriate facade vandalism.
 - Next door to us is an Airbnb. Problems with noise sometimes.
 - Noise (7 responses)
 - Noise and crowding.
 - Noise and inappropriate parking.
 - Noise and invasive bad behaviour. Such as using my private car park. Blocking entry to my car park and working and renovation at all hours creating a hell of a lot of loud noise. We have double glazed our windows but the noise still wakes me up.
 - Noise and other disturbances, too many unknown people staying for short time with no interest in community well-being.
 - Noise and parking their cars in illegally.
 - Noise and rubbish
 - Noise at night that appears to be associated with drugs/alcohol
 - Noise fast driving
 - Noise from Adabco Hotel
 - Noise from parties.
 - Noise from some Airbnb groups who don't seem to know or care that some people who live in this area need to get a good night's sleep because they are going to work the next day. Party people need to stay in a city hotel. Others are welcome.

-
- Noise from tenants, especially later in the evening. Not as bad as some areas to be fair.
 - Noise inappropriate bin use general bogan behaviour and bad language
 - Noise, rubbish accumulation, poor sense of security of long-term residents.
 - Noise, but only occasionally
 - Noise, police presence, excessive rubbish
 - Noise. Abusive behaviour.
 - Noise. An attitude that having rented the property the temporary tenants can do what they like. Parking congestion and illegal parking. Overflowing rubbish and recycling bins, as well as rubbish being put in the recycle bins, which creates a further problem for Council.
 - Noise like yelling over balconies, unnecessarily
 - Noisy and inconsiderate people
 - Noisy drunk people & homeless & theft.
 - Noisy parties /neighbours, construction site opposite parking everywhere & closing road all the time
 - Noisy resident, rubbish being left along the pathway.
 - Not respecting appropriate removal of rubbish.
 - Not that bad. Strangers concern me
 - Only had a problem once with short term
 - Only that there are less long term regular residents. But there are positives of meeting new people as well.
 - Our house is next to an apartment block. It was pretty quiet with mostly international students when it first went up, but now we see more people in and out with luggage on a daily basis, different faces and more frequent noisy parties or raucous drinking sessions on balconies for all to hear. We also get rubbish (empty alcohol cans, cigarette ends and empty food packets) pitched off balconies ending up on our roof or in our yard.
 - Parking & noise
 - Parking. More problems for them than me, but I've had to help them out a few times.
 - People disregarding the rules & being inconsiderate.
 - People trading areas in the building and stealing mail
 - Police attending the property
 - Police being called out for disturbances
 - Racism: was rejected for rent from a share house due to my assumed style of cooking
 - Rare occasions - noise, late night arrival / departures, mess, garbage
 - Rental aren't respectful to neighbours
 - Rubbish collection, noise, traffic congestion.
 - Rubbish disposal/ ignorance of disposal
 - Rubbish let behind and properties in disrepair
 - Rubbish!!! Huge amounts of hard rubbish just left on the street, bins overflowing and no respect for the area
 - Short term guest make too much noise and disturb to real owner which shouldn't be happening at all
 - Short term tenants are noisy and disruptive
 - Some noise and items thrown from balconies.
 - Sometimes a bit too noisy at night due to partying

- Tenants - 'Out of their Brain'; uncaring! Unsupported!!
- The high turnover of tenants in short term accommodation and new faces detracts from a community feel.
- The most terrible looking buildings have gone up near Waymouth St. completely blocked many residents view. Really ugly and depressing.
- The property is rented as a party house - people are very loud and drunk in the middle of the night. They contribute to the relentlessly increasing ferocity of speeding and volumes of road vehicles which endanger pedestrians and those cyclists, skaters, scooters that do give way to pedestrians and to animals.
- Very minimal; only two occasion in a seven year period have I experience an issue (property next door became a short-term accommodation in late 2011). On a Saturday a few years ago, the dwelling was rented out for one day, which was for a party! The noise level was rather loud (voices, laughter, music etc.) and empty drink cans were thrown periodically from the second floor balcony. This party finished approximately 4 - 5am-ish on the following Sunday morning. On another occasion, there was significant noise occurring during a weeknight until the 'wee hours' of the morning'. Again, I assume it was a gathering of some description; there was loud voices and music throughout the night! As I have indicated, it has not been an ongoing problem.
- We live in an apartment, one person rents the unit then invites multiple people to party, strata corporations need more tools to address these issues as by-laws don't support it enough.

Q40. On average, how often do you visit the Park Lands?



Just over seven in ten respondents claim they visit the Park Lands weekly or more often.

Those more likely to visit weekly or more often live in lower North Adelaide, males, those aged 31-54 years and 65-74 years, those who live in groups of related adults, couple with no children and couple or single parent with children living at home households, employed, retired, in home duties, earning in excess of \$35,001pa and those with a friend who has a disability.

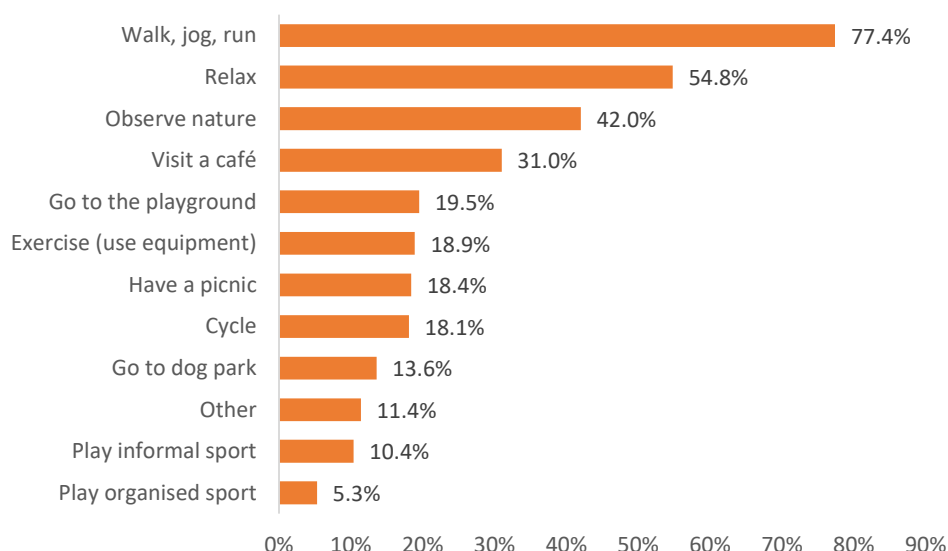
Q41. If never, what stops you?

The most common reasons are age, mobility, and perception of safety. The verbatim comments are as follows:

- 92 and frail
- Age
- Age, mobility
- Aside from cycling through park to get to uni I don't make a trip just to visit the parklands
- Been away
- Busy
- Busy schedule
- Can't walk far.
- Crime
- Don't have a dog or little children.
- Don't need to.
- Far and not sure where
- Fear for safety
- I don't know where is it
- I don't need the facilities. The parkland are a beautiful transient space for cars to progress from the city landscape to the suburban landscape, don't you think?
- I drive past regularly but don't have the time.
- I heard it is unsafe. I tend to avoid quiet and dark places if I can help it because there are people who will attack you if you are alone.
- I walk with a walking frame.
- It's not close and I don't have a car
- I've never been there
- Mobility
- Mobility, no family to take me.
- Never thought about it.
- No need to go there, also worry I walk the dog in evenings alone and too unfit to run away from any danger
- No need. Can be enjoyed from a distance. Only 'visits' are to walk through on way somewhere else.
- No time
- Not here
- Not interested
- Not necessary
- Scared
- Scary

Q42. What sorts of activities do you do in the Park Lands? Please select all which apply.

Sorts of activities respondents do in the Park Lands n=778



The most prevalent activities in the Park Lands are walking, jogging, running, relaxing and observing nature.

Those respondents more likely to walk, jog or run live in lower North Adelaide, aged 65+ years, live in couple with no children and couple or single parent with no children living at home households, retirees, those earning \$35,001 to \$62,600pa and more than \$110,000pa, have lived in the city for 3 years or more, have a friend with a disability, service providers.

Those more likely to relax live in Adelaide (all quadrants), aged 18-39 years, live in groups of unrelated adult households, unemployed, students, international students, those earning \$35,001 to \$62,500pa and don't know their income, and have lived in the city for 1 – 2 years and people with disability, a family member and a friend of a person with disability and service providers.

Those more likely to observe nature in the Park Lands live in Adelaide South East and North East and Lower North Adelaide, aged 31-39 years and 55-64 years, living in couple with no children households, unemployed, home duties, low to middle income earners, those who have lived in the city for 1 – 2 years and 3 or more years, and people with a disability, and family member and friends of people living with disability.

Those more likely to visit a café in the Park Lands live in North Adelaide (upper and lower), aged 31-39 years, 65-74 years, living in couple with no children, couple or single parent with and without children at home households, home duties, middle and high income earners, who have lived in the city 1 to 2 years, and someone who has a friend with a disability and service providers.

Those more likely to go to a playground are aged 31-54 years, living in couple or single parent with children living at home households, employed or unemployed, home duties, those who have lived in the city for 1 – 2 years, those earning more than \$110,000pa, carers and service providers and international students.

Those more likely to exercise using the exercise equipment in the Park Lands live in Adelaide South East and Lower North Adelaide, aged 40-64 years, live in couple with no children households, be employed or unemployed, and have lived in the city for 1 to 2 years, earning more than \$110,000pa.

Those more likely to have a picnic are aged 31-54 years, couple or single parent with children living at home households, employed, unemployed, home duties, earning \$35,001 to \$62,500pa and more than \$100,000pa, have lived in the city for 2 – 3 years, and someone with a friend who has a disability, and service providers.

Those more likely to cycle live in Adelaide South East, males, aged 31-54 years, living in couple or single parent with children living at home households, employed, living in the city for less than 2 years, on higher incomes, carers and service providers.

If you selected 'Other', please specify

The most common other response was commuting through the Park Lands and other reasons were to attend events, photography, go to the Aquatic Centre and watch sports. The verbatim comments are as follows:

- Activities for disabled clients
- Adelaide oval game
- As a short cut to get home.
- Attend community multicultural events. Loved the Mustang Cars Australia Day big breakfast Love watching Drone Racing
- Bite and socialise at the Kentish arms
- Choosing to walk via a parkland en route to destination, over choosing the roadside footpath.
- Community events
- Commuting
- Cut through to other areas
- Detour through on my way to other places
- Draw, write, avoid golfers, look at public art, look for birds in nesting boxes, and admire other people's dogs, run into neighbours.
- Entertainment events. e.g. carols by candlelight, sport - rowing
- Events (2 responses)
- Events holding
- Events. E.g. Womad. concerts
- Feed the wildlife a small snack
- Festivals
- Fringe shows
- Get to work and study
- Go to aquatic centre (3 responses)
- Go to events, concerts
- Go to Uni
- Going to and from work.
- Golf (4 responses)
- Grandkids
- Horse agistment

-
- I commute through the parklands to the RAH and University.
 - I take clients there for relaxation and activities
 - I use the Aquatic Centre 3 times a week
 - I'm learning photography, and it's a great place to practice and be mindful.
 - Meet family and grand children
 - Meet friends
 - My daily commute to work
 - Observe and note how increasingly traditional pine trees are being eradicated by the Adelaide City Council without any effort to replant them (due to false policy of Native plants and trees only.
 - Pass through on my way to shops or the bus.
 - Photography, reading, tai chi
 - Photography
 - Play with grand kids
 - Play with my dog (in the east parklands)
 - Pokémon go
 - Read a book
 - Reading
 - Skateboard
 - Socialise with friends, daughter feeds and pats the horses, swimming
 - Spectate at School sport.
 - Sports spectator
 - Study
 - Take a break from urban world
 - Take my baby for nature play.
 - Take the grand children to the playgrounds and such and play in the open areas
 - Take the kids for a ramble and see what they get into - walking in puddles with gum boots or picking up sticks or feathers or climbing trees or fallen logs.
 - Thoroughfare
 - Transit to work and study
 - Travel to work/Uni
 - Travel to. work
 - Use the unreliable ACC Free Wi-Fi! Meditate. Think. Take Tindo!
 - Visit Japanese garden.
 - Walk
 - Walk dog(6 responses)
 - Walk dog twice a day
 - Walk the dog (not at the dog park)
 - Walk the dog and walk to town through the park
 - Walk the dog not at dog park
 - Walk through (2 responses)
 - Walk through them to get to interesting things!
 - Walk through to the city.
 - Walk to Pant 4 at Bowden to socialise with friends

- Walk to Uni (2 responses)
- Walk to work (2 responses)
- Walk to work if weather permits
- Watch fire works
- Watch my grandsons playing school sports on Mackinnon Parade.
- Watching school sports

Q43. The following statements relate to your values and attitudes. To what extent do you agree that:

Statements	Rating
I don't know where my life is taking me, I just go with the flow	2.5
When I am stressed out, I need to spend time with other people	2.7
I am less ambitious than I used to be	2.9
It is important for me to keep up with current fashions	2.5
I like things to stay the way they are	2.5
I am excited to try new things	3.9
I prefer cities to regional areas	3.6

I don't know where my life is taking me, I just go with the flow

55.3% of all people disagreed with this statement compared to 24% who agreed, and 21% neutral. Those more likely to rate this higher for agreement live in Adelaide North West, are aged 18-24 years, live in groups of unrelated adult households, be unemployed, students, earning less than \$35,000pa, having lived in the city for less than 12 months, a person with a disability, carers, and international students.

When I am stressed out, I need to spend time with other people

47.3% of respondents disagreed with this statement compared to 27.6% who agreed, and 25% neutral. Those more likely to rate this higher for agreement live in Adelaide South West, aged 18-24 years, living in group of unrelated and related adult households, unemployed, home duties, earning less than \$35,000pa, people who have lived in the city 2 – 3 years and international students.

I am less ambitious than I used to be

40.4% of respondents disagreed with this statement compared to 39.4% who agreed and 20.1% neutral. Those more likely to rate this higher for agreement prefer not to reveal their gender, are aged 55-64 years, and 75+ years, unemployed, retirees, home duties, and people with disability.

It is important for me to keep up with current fashions

51.2% of respondents disagreed with this statement compared to 23% who agreed and 25.8% neutral. Those more likely to rate this higher for agreement live in Adelaide North West, prefer not to say their gender, are aged 18-30 years, live in groups of unrelated and related adult households, students, international students, and those who have lived in the city for 2 – 3 years.

I like things to stay the way they are

51.2% of respondents disagreed with this statement compared to 14.6% who agreed and 34.2% neutral. Those more likely to rate this higher for agreement than the average were people aged 75+ years, those who don't know their income and international students.

I am excited to try new things

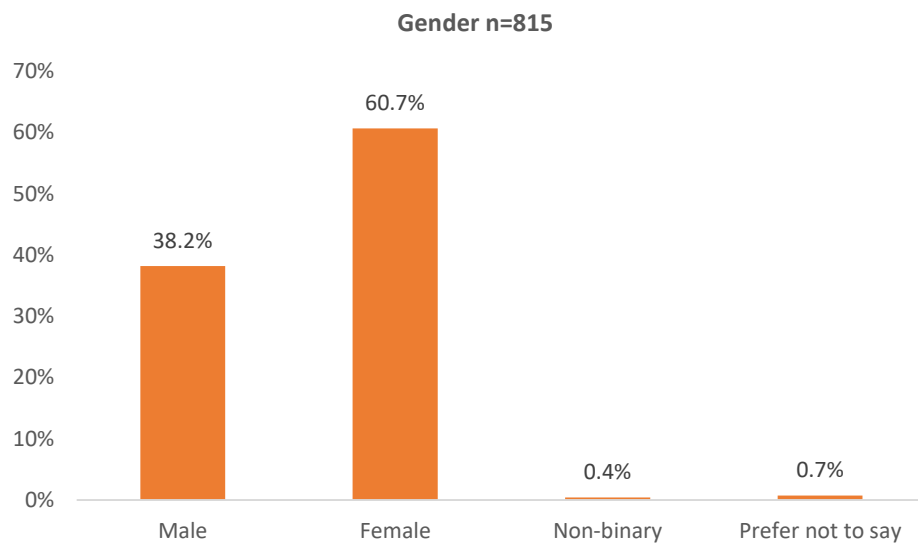
6.5% of respondents disagreed with this statement compared to 78.5% who agreed, and 15% neutral. Those more likely to rate this higher for agreement than the average were those who prefer not to say their gender, those who have lived in the city for 2 – 3 years, a friend of a person with a disability, and service providers.

I prefer cities to regional areas

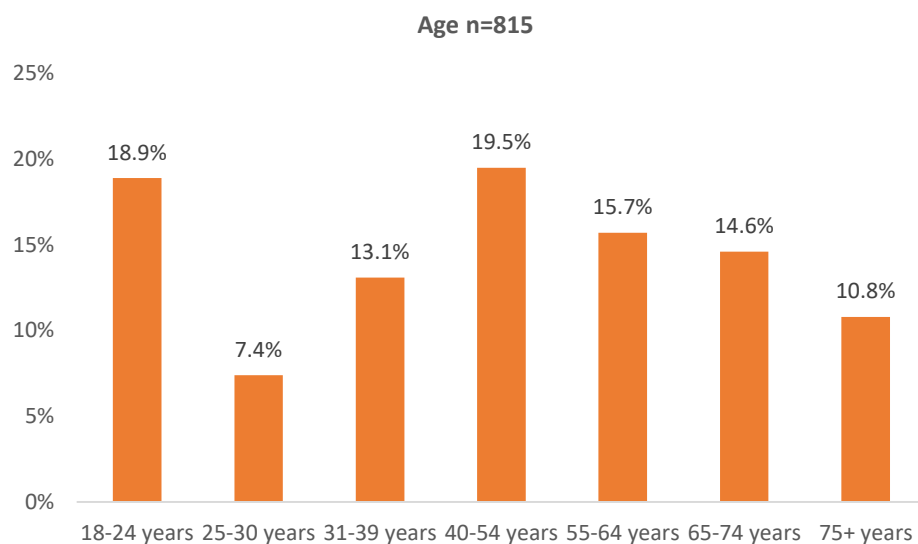
14.1% of respondents disagreed with this statement compared to 57% who agreed, and 28.9% neutral. Those more likely to rate this higher for agreement than the average are those who prefer not to say their gender, aged 31-39 years and people with disability.

Demographics

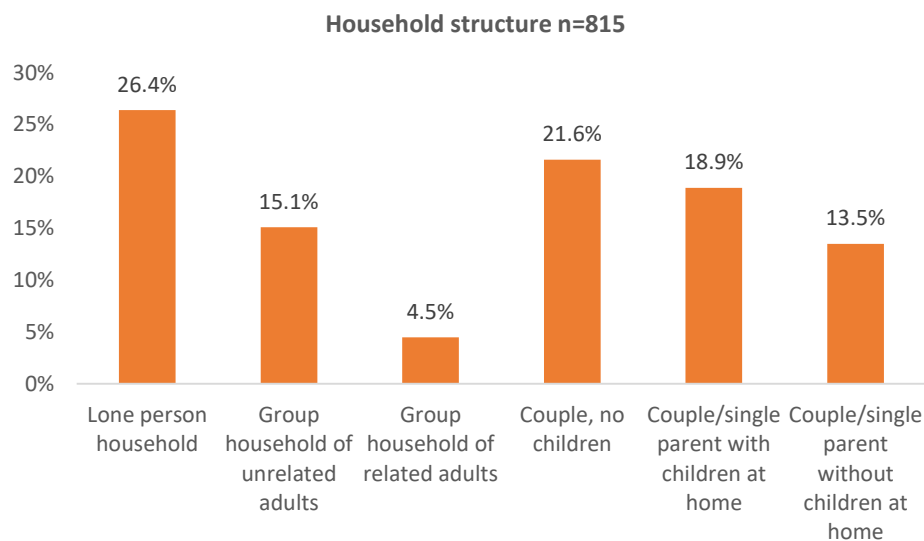
Q44. What gender do you identify with?



Q45. In which of the following age brackets do you fall?



Q46. Which of the following best describes your household?

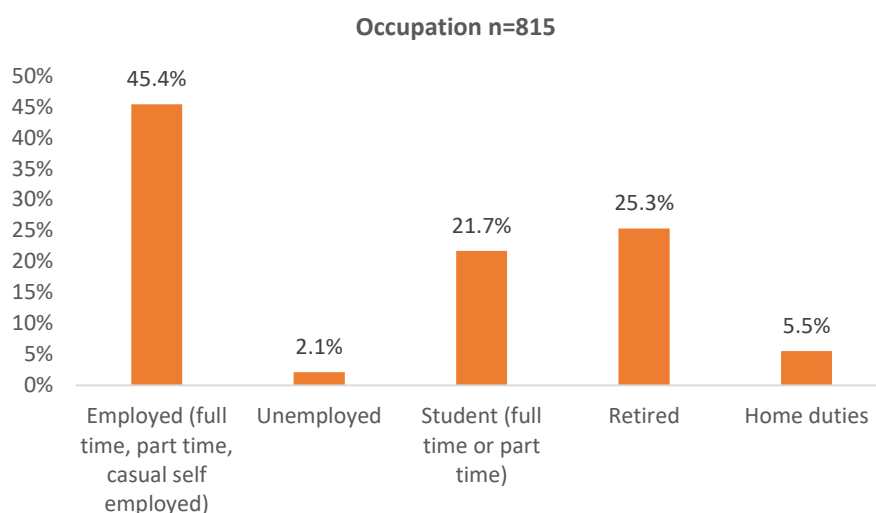


Q47. How many people usually live in your household?

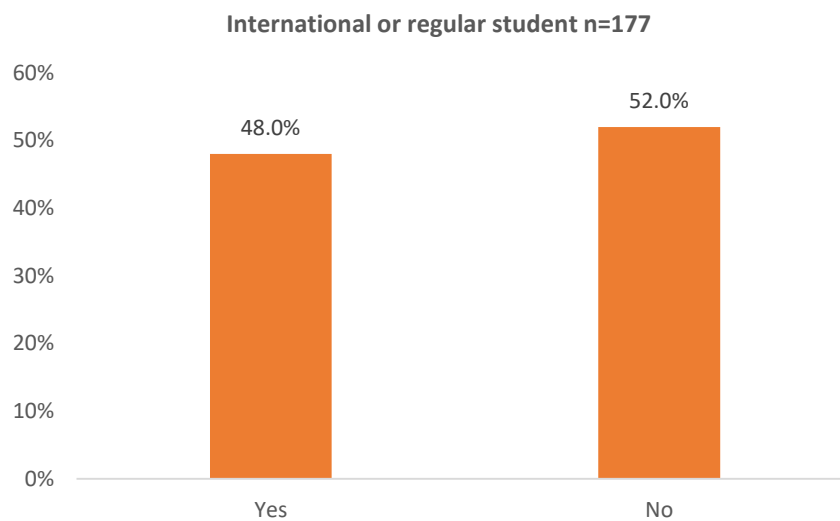


The average number of people living in group households in the city and North Adelaide is 3.52. We removed considerable numbers of outliers which tended to be students accommodation numbers. This question was not asked of single or couple households.

Q48. Which of the following best describes your occupation?

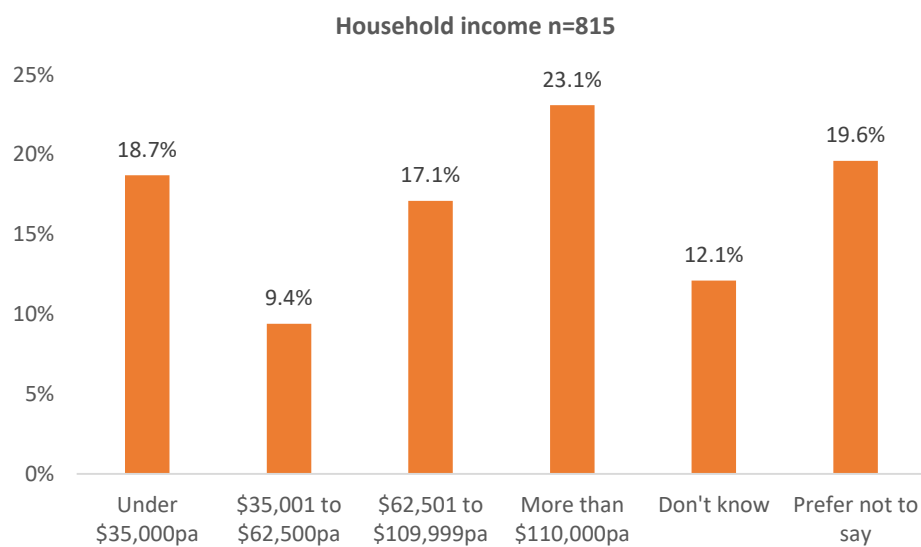


Q49. If you selected 'Student', do you identify as an international student?

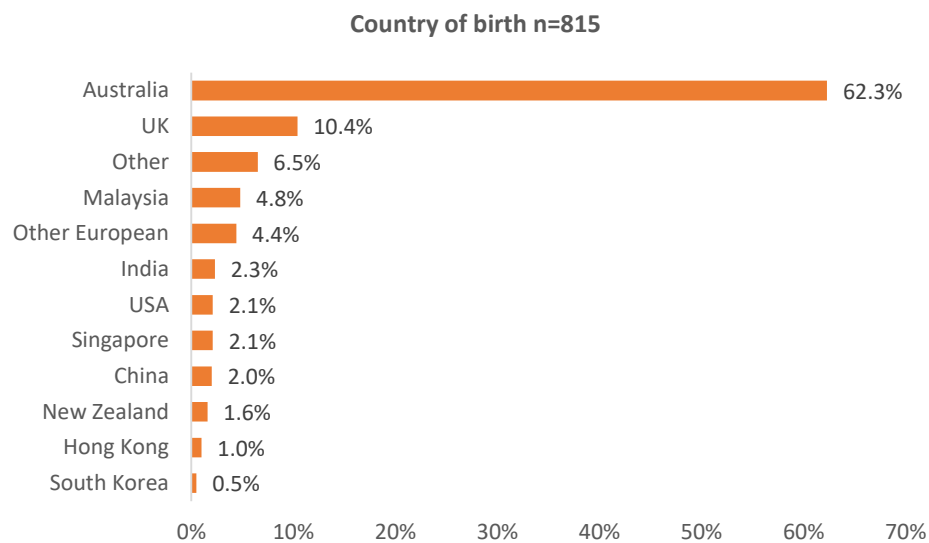


Nearly half of all students are international.

Q50. What is your annual household income before tax?



Q51. In which country were you born?



If you selected 'Other', please specify

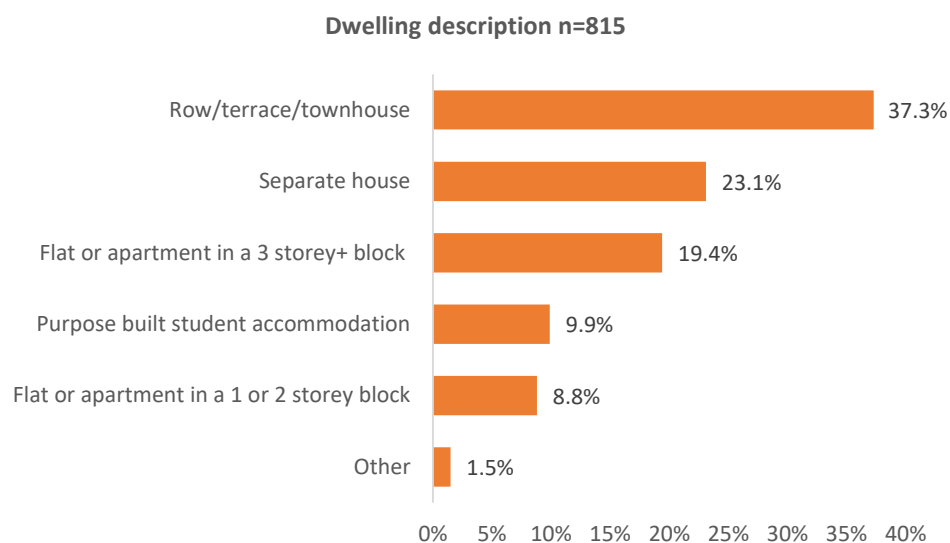
- Brazil
- Canada (5 responses)
- Colombia
- Egypt
- Indonesia
- Iran
- Japan
- Mexico (2 responses)
- Nepal
- New Guinea
- Pakistan (3 responses)
- Philippines (9 responses)
- South Africa (6 responses)
- Sri Lanka
- Taiwan (6 responses)
- Thailand (4 responses)
- Uruguay
- Venezuela
- Vietnam (6 responses)
- West Indies

Q52. Do you identify as (please select all that apply):



If you selected 'Other', please specify

Q53. Which of the following best describes the home you live in?

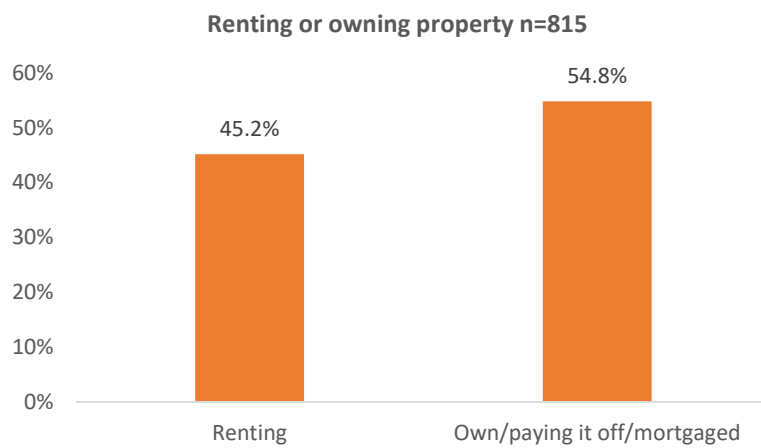


If you selected 'Other', please specify

- 1880's cottage
- An attached bluestone old house.
- converted warehouse
- Cottage
- Flat above business
- Live in a nursing home

- Private accommodation in hotel
- Residential College of North Adelaide
- Semi-detached house
- Studio
- Unit (2 responses)

Q54. In relation to the property you live in, which of the following applies to you?



7. Questionnaire

Resident Survey 2019

Introduction from the interviewer

The survey takes about 30 minutes depending on your answers and it will shape programs and services for people who call the City of Adelaide home. To thank you for your time you will have the opportunity to opt in at the end of this survey for a chance to win one of ten \$50 debit cards.

Is Adelaide (5000) or North Adelaide (5006) the place where you usually live? (This means where you have lived or intend to live for at least six months).

☐ Yes ☐ No

If yes, which part do you live in?

- ☐ Adelaide south-west – the area from West Terrace to King William St between South Terrace and Grote St
- ☐ Adelaide south-east – the area from King William St to East Terrace between South Terrace and Wakefield St
- ☐ Adelaide north-west – the area from West Terrace and King William St between Grote St to North Terrace
- ☐ Adelaide north-east – the area from King William St to East Terrace between Wakefield St and North Terrace
- ☐ Lower North Adelaide – the area from Pennington Terrace and Mackinnon Parade to Kingston Terrace, between Mann Terrace and Brougham Place
- ☐ Upper North Adelaide – the area bordered by Mills Terrace, Strangways Terrace, Brougham Place, LeFevre Terrace and Barton Terrace

Health and wellbeing

The health and wellbeing of its residents is important to the City of Adelaide. In order to support the best possible health and wellbeing of residents Council would like to ask you some questions about your health behaviours, sense of subjective wellbeing and connections with others.

	Exercise, nutrition and sleep
Q1	<p>On average, how many days per week do you do physical activity for at least 30 minutes?</p> <p><i>Physical activity includes incidental exercise, physical recreation and sports that cause at least a small increase in breathing and heart rate. The 30 mins can be accumulated in blocks of at least 10 mins throughout the day.</i></p> <p>SINGLE RESPONSE</p> <ol style="list-style-type: none">1. None/zero2. One3. Two4. Three5. Four6. Five

	<ul style="list-style-type: none"> 7. Six 8. Seven
Q2	<p>How many serves of vegetables do you usually eat each day? A 'serve' is ½ cup cooked vegetables, beans or lentils or 1 cup salad.</p> <p>SINGLE RESPONSE</p> <ul style="list-style-type: none"> 1. None/zero 2. One 3. Two 4. Three 5. Four 6. Five or more
Q3	<p>How many serves of fruit do you usually eat each day? A 'serve' is 1 medium piece or 2 small pieces of fruit, 1 cup diced pieces or 1 tablespoon of dried fruit.</p> <p>SINGLE RESPONSE</p> <ul style="list-style-type: none"> 1. None/zero 2. One 3. Two 4. Three or more
Q4	<p>On average, how many hours in a 24-hour period do you spend sleeping?</p> <p>SINGLE RESPONSE</p> <ul style="list-style-type: none"> 1. Less than five hours 2. More than five hours but less than seven hours 3. Between seven and nine hours 4. More than nine hours
Connections with others	
Q5	<p>Next I would like to ask you four questions about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions I'd like you to give an answer on a scale of 0 to 10, where 0 is "not at all" and 10 is "completely".</p> <p>5A. Overall, how satisfied are you with life nowadays?</p> <p>5B. Overall, to what extent do you feel the things you do in your life are worthwhile?</p> <p>5C. Overall, how happy did you feel yesterday?</p> <p>5D. On a scale where 0 is 'not at all anxious' and 10 is 'completely anxious' overall, how anxious did you feel yesterday?</p>
Q6.	<p>Can you usually get help from family, friends or neighbours when you need it?</p> <ul style="list-style-type: none"> 1. Yes 2. No 3. Don't know
Q7.	<p>Do you feel that people in your neighbourhood can be trusted?</p> <ul style="list-style-type: none"> 1. Yes 2. No 3. Don't know

Q8.	<p>Do you feel that you are a part of your local community?</p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know
Q9.	<p>Do you have any friends or family members that you feel you can confide in? <i>If asked, confide in means having someone to talk to about personal things or tell secrets to</i></p> <ol style="list-style-type: none"> 1. Yes 2. No 3. Not sure
Q10.	<p>Have you done the following in the last three months:</p> <ul style="list-style-type: none"> - Performed volunteer work for any organisation or group - Attended a local public meeting in which local issues were discussed - Worked with other residents to make change in the local community - Participated in an activity at your church or other religious institution - Participated in a sport or recreation activity as a player, coach or umpire - Attended a local event, such as a festival, parade or street fair - Attended a program at a City of Adelaide Library or Community Centre - Participated in an environmental initiative in your area <ol style="list-style-type: none"> 1. Yes 2. No 3. Don't know 4. Not applicable <p>If, yes, ask about how many times:</p>
	<p>Emergency preparedness We all have a responsibility to be aware of and prepare for potential emergencies. In order to support the resilience of its residents and help them to be prepared for an emergency Council would like to ask you some questions about what if anything you – have done to prepare.</p>
Q11.	<p>Have you done any of these key actions to prepare for an emergency (an emergency could be a severe storm, house fire or medical incident) regarding yourself, your family, pets and key belongings? MULTIPLE RESPONSE</p> <ol style="list-style-type: none"> 1. Discussed what I would do with others in my household or friends/family/neighbours 2. Written down an emergency plan 3. Put together a 'grab bag' or emergency kit 4. None of the above
Q12.	<p>Have you taken any other action to prepare for an emergency (eg severe storm, house fire or medical incident)? MULTIPLE RESPONSE</p> <ol style="list-style-type: none"> 1. Scanned/copied important documents (such as house deeds and insurance documents) and stored them in a safe place 2. Identified precious items to be protected in an emergency (such as a fire) 3. Exchanged contact numbers with neighbours 4. Got a personal alarm 5. Arranged for someone to check on me if they don't see me for a while 6. Agreed a meeting place with family members if we can't get home in an emergency

	<p>7. None of the above</p> <p>8. Something else (please specify)</p>
Q13.	<p>What, if anything prevents you from taking action/further action to prepare for an emergency?</p> <p>MULTIPLE RESPONSE</p> <ol style="list-style-type: none"> 1. Haven't thought about it before 2. I don't think it is important/necessary 3. I have done everything I need to do to prepare 4. I don't have the time / I'm too busy 5. I don't know what I need to do to prepare 6. Nothing 7. Something else (please specify)
	Access and inclusion
Q14.	<p>READ OUT An inclusive community is one where :</p> <ul style="list-style-type: none"> - People feel valued and included - Everyone can take part in social events, sporting and cultural activities - People have opportunity to work or volunteer <p>How inclusive is your local community?</p> <ol style="list-style-type: none"> 1. Very inclusive 2. Somewhat inclusive 3. I'm not sure 4. Not very inclusive 5. Not inclusive at all
Q15.	<p>An accessible community is one where everyone can use the public facilities including:</p> <ul style="list-style-type: none"> - Getting into buildings - Using the footpaths safely - Enjoying parks and playgrounds <p>An accessible community is also one where everybody can find information in a format that is useful to them</p> <p>How accessible is your local community?</p> <ol style="list-style-type: none"> 1. Very accessible 2. Somewhat accessible 3. I'm not sure 4. Not very accessible 5. Not accessible at all
Q16.	What kinds of access does your community do well?
Q17.	Where does access in your community need to be improved?
Q18.	<p>In the last month did any of the following limit your participation in the community?</p> <p>Difficulty finding information about activities and/or programs available</p> <ol style="list-style-type: none"> 1. No 2. Once or twice 3. Yes, often <p>Cost of activities and/or programs that interested you</p> <ol style="list-style-type: none"> 1. No 2. Once or twice 3. Yes, often

	<p>Shortage of activities and/or programs that interested or suited you</p> <ol style="list-style-type: none"> 1. No 2. Once or twice 3. Yes, often <p>A transport related reason</p> <ol style="list-style-type: none"> 1. No 2. Once or twice 3. Yes, often <p>Lack of time due to paid work</p> <ol style="list-style-type: none"> 1. No 2. Once or twice 3. Yes, often <p>Another barrier to participation not listed here</p> <ol style="list-style-type: none"> 1. No 2. Once or twice (please specify) <p>Yes, often (please specify)</p>
	<p>Performance and importance</p>
Q19.	<p>Using a scale of 0 to 10 where 10 means Council is performing a lot better than you expect and 0 means Council is performing a lot worse than you expect, how do you rate Council's performance in:</p> <p>ROTATE</p> <ul style="list-style-type: none"> - Maintenance of footpaths - Maintenance of roads - Access to open green space (parks, dog parks, space to enjoy outdoor activity) - Rubbish collections and waste management - Maintaining adequate street and park lighting - Beautifying of streets, squares and park lands - Community consultation and engagement - Environmental sustainability - Provision of community events - Providing access to new and emerging technologies - Providing access to resident neighbourhood activities - Providing community and cultural programs and facilities
Q20.	<p>Using a scale of 1 to 5 where 5 is Very important and 1 is not at all important, How important are the following Council functions to you?</p> <ul style="list-style-type: none"> - Maintenance of footpaths - Maintenance of roads - Access to open green space (parks, dog parks, space to enjoy outdoor activity) - Rubbish collections and waste management - Maintaining adequate street and park lighting - Beautifying of streets, squares and park lands - Community consultation and engagement - Environmental sustainability - Provision of community events - Providing access to new and emerging technologies - Providing access to resident neighbourhood activities - Providing community and cultural programs and facilities

Q21.	<p>Using a 1 to 5 scale, where 5 is very good and 1 is very bad, how would you rate your community in terms of the following statements:</p> <p>ROTATE</p> <ul style="list-style-type: none"> - A good place to meet people and make friends - This community as a place to raise children - The leadership of the elected officials (Members of Council) - How much people in the community care about each other - The availability of social community events, such as festivals, parades and street fairs - A place that is welcoming to people from diverse cultural backgrounds <ol style="list-style-type: none"> 1. Very bad 2. Somewhat bad 3. Neither bad nor good 4. Somewhat good 5. Very good 6. Not applicable 7. Don't know
	Safety
Q22.	<p>This question is about how you feel walking around the city to various places and at various times. Do you feel comfortable to walk:</p> <ul style="list-style-type: none"> - Around your local neighbourhood by day - Around your local neighbourhood in the evening - To your closest mainstreet in the evening - To the Adelaide Central Market or to Rundle Mall during the day - To the city/North Adelaide dining streets in the evening - In your nearest Park Land or Square by day - In your nearest Park land or Square in the evening <ol style="list-style-type: none"> 1. Yes 2. No 3. Not sure 4. Not applicable <p>If no, what stops you from doing this? OPEN ENDED</p>
	<p>Experience of city living</p> <p>As a resident, your thoughts on the city are important to Council. The following questions ask about your experience of living in the city, your values and your use of the Park Lands.</p>
Q23.	<p>How long have you lived in the City? SINGLE REPOSE</p> <ol style="list-style-type: none"> 1. Less than 12 months 2. 1 year to less than 2 years 3. 2 years to less than 3 years 4. 3 years or more
Q24.	What do you value most about living in the City of Adelaide? OPEN ENDED
Q25.	What do you think is the most important problem facing the City of Adelaide today? OPEN ENDED
Q26.	What do you think is the most important problem facing your neighbourhood today? OPEN ENDED
Q27.	<p>Are there properties near you that are let for short-term accommodation?</p> <ol style="list-style-type: none"> 1. Yes – go to Q28 2. No – go to Q30

	3. Don't know – go to Q30
Q28.	Have you experienced any problems with those properties as a resident of the area? <ol style="list-style-type: none"> 1. Yes – go to Q29 2. No – go to Q30
Q29.	What issues have you experienced? OPEN ENDED
Q30.	On average, how often do you visit the Park Lands? <ol style="list-style-type: none"> 1. Daily/ most days 2. Once or twice a week 3. Three to four times per week 4. Once or twice a month 5. Once or twice a year 6. Never If never, what stops you? OPEN ENDED
Q31.	What sorts of activities do you do in the Park Lands? MULTIPLE RESPONSE <ol style="list-style-type: none"> 1. Relax 2. Go to a playground 3. Exercise (use exercise equipment) 4. Go to a dog park 5. Walk, jog or run 6. Cycle 7. Play informal sport (social tennis, basketball, kick a football) 8. Visit a café 9. Observe nature 10. Have a picnic 11. Play organised sport 12. Other, please specify
Q32.	The following statements relate to your values and attitudes. On a scale of 1 to five, where 1 is 'strongly disagree' and 5 is 'strongly agree', to what extent do you agree that: <ol style="list-style-type: none"> 1. I don't know where my life is going, I just go with the flow 2. When I am stressed I need to spend time with other people 3. I am less ambitious than I used to be 4. It is important for me to keep up with current fashions 5. I like things to stay the way they are 6. I am excited to try new things 7. I prefer cities to regional areas
	DEMOGRAPHICS
Q33.	Gender: Male/Female/Non-binary/Prefer not to say
Q34.	In which of the following age brackets do you fall? <ol style="list-style-type: none"> 1. 18-24 years 2. 25-30 years 3. 31-39 years 4. 40-54 years 5. 55-64 years 6. 65-74 years 7. 75+ years

Q35.	<p>Which of the following best describes your household? SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Lone person household 2. Group household of unrelated adults 3. Group household of related adults 4. Couple, no children 5. Couple or single parent with children living at home 6. Couple of single parent, no children living at home <p>If 2, 3 or 4 ask “how many people usually live in your household?”</p>
Q36.	<p>Which of the following best describes your occupation? SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Employed (full time, part time, casual, self-employed) 2. Unemployed 3. Student (full time or part time) 4. Retired 5. Home duties <p>If 3 ask “Do you identify as an International Student?” Y/N</p>
Q37.	<p>What is your annual household income before tax?</p> <p>SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Under \$35,000 2. \$35,001 to \$62,500 3. \$62,501 to \$109,400 4. More than \$110,000 5. Don't know 6. Prefer not to say
Q38.	<p>In which country were you born? SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Australia 2. New Zealand 3. UK 4. Other European 5. China 6. Hong Kong 7. Singapore 8. Malaysia 9. India 10. South Korea 11. USA 12. Saudi Arabia 13. Other (please specify)
Q39.	<p>Do you identify as:</p> <p>MULTIPLE RESPONSE</p> <ol style="list-style-type: none"> 1. Person with disability 2. Family member of a person with disability 3. Friend of a person with disability 4. Carer of a person with disability 5. Service provider to persons with disability 6. Other 7. None of the above
Q40.	<p>Which of the following best describes the home you live in?</p>

	<p>SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Separate house 2. Row/terrace/townhouse 3. Flat or apartment in a 1 or 2 storey block 4. Flat or apartment in a 3 storey and higher blocks 5. Purpose built student accommodation 6. Other <p>If you selected 'other' please specify:</p>
Q41.	<p>In relation to the property you live in, which of the following applies to you?</p> <p>SINGLE RESPONSE</p> <ol style="list-style-type: none"> 1. Renting 2. Own/Paying it off/mortgaged

Thanks for completion etc ...