

SUMMARY

Of the twenty six (26) actions under Smart, twenty two (22) were on track, two (2) were delayed, and two (2) were not timed to start in the quarter (N/A).



HIGHLIGHTS

To transform our services and business processes to improve effectiveness and quality of communications, the Business Relationship Management system was completed in the quarter to go live in early 2017. This will enhance the knowledge management and stakeholder engagement practices of Council's Business Advisors. In addition, a Permit Audit was completed as part of a review of all permits and permit functions.

A trial change of operating hours to Council's Customer Service Centre was communicated in the quarter for implementation in 2017. This will enable existing resources to be deployed in a manner that best meets the changing needs and behaviour of our customers.

The China Ready project leveraged the direct China Southern Airlines flights from December 2016. Initiatives included an Adelaide 'Welcome' WeChat channel and bilingual directional signage highlighting key city attractions. Bilingual maps/brochures on key City attractions are being distributed at the airport.

The direct service will provide new opportunities for the City to attract more Chinese tourists and expand the capacity for exports with an additional eight (8) to ten (10) tonnes of cargo space to transport goods direct to China. The State Government estimates that the China Southern link will add \$23M to South Australia's tourism revenue.

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2016/17 COUNCIL SCORECARD
QUARTER TWO

ANNUAL OBJECTIVES

Develop and promote an international city brand that showcases the smart, liveable, green and cultural advantages of Adelaide

Initial testing of options to refresh the Corporation Brand has occurred. Council is coordinating a State Government stakeholder forum to discuss City Brand.

Develop as part of an improved customer experience a business plan and implement smart parking technology across the City and North Adelaide to move towards an expiation free environment

Council endorsed the City Parking Experience business case in November 2016 and the project has been initiated with key stakeholders.

Leverage, upgrade and expand our AdelaideFree WiFi network to higher download and upload speeds

Council endorsed the business case for City Connectivity including the WiFi expansion in October 2016.



CONTEXT BROADER ENVIRONMENT

The City of Adelaide has commenced the process of reviewing our service delivery structure with a view to greater business efficiency. This includes the realignment of our operations and resources to deliver on the Strategic Plan.

CITY TRANSFORMATION INVESTMENTS

In October 2016 Council endorsed the City Parking Experience and the City Connectivity business cases.

Council also endorsed part of the City Insights business case: the City progress dashboard. Consideration of the 2D/3D visualisation and the City Monitoring components of the City Insights business case were deferred.

Building upon the growing laneway and entrepreneurial culture in the City by rejuvenating primary laneways and pedestrian connections is a feature in the Strategic Plan under the "Smart" theme. Priorities for completion by 2018 are the Adelaide Central Market to Riverbank link and city laneways, including Gawler Place.

Implementation of the Rundle Mall masterplan continued with the commencement of stakeholder engagement for the Gawler Place redevelopment undertaken in the quarter. Background research, analysis and data collection regarding movement, pedestrian counts and daily operations of the street was undertaken and initial findings presented to the Rundle Mall Management Authority Board. The concept design is being developed. Detailed designs and community consultation were completed for Bank Street and Topham Mall North and remediation works carried out to the Leigh Street bud lights.

Work on primary laneways to improve attractiveness and usability, will enhance their appeal as business locations and increase the contribution of laneways to the economic growth of the city.

PLEASE NOTE:
On track - the action was progressed in the quarter
Delayed - there has been a delay, but corrective action is not required
Off track - corrective action is required
Not applicable - the activity against the action has not commenced

SMART

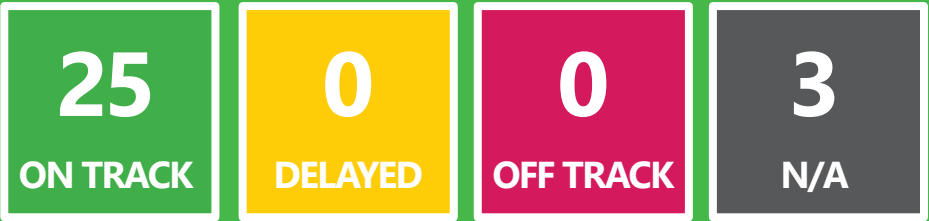
A SMART CITY WITH A GLOBALLY CONNECTED AND OPPORTUNITY RICH ECONOMY

SMART ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
By 2020, our City's economy will be growing faster than the Australian economy	1.1.01	Adopt smart technologies that demonstrate a clear return on investment through new recurring revenue generation models such as; sourcing of external funding, fee for services, data, intellectual property, licensing, proprietary technologies, sharing of services and efficiency dividends.	Discussions with other Councils in relation to sharing of information services were ongoing in Quarter Two (2).	ON TRACK
	1.1.02	By June 2017, develop and promote an international City brand that showcases the smart, liveable, green and cultural advantages of Adelaide (16/17 ANNUAL OBJECTIVE)	Initial testing of options to refresh the Corporation Brand. City of Adelaide is coordinating a State Government forum on City Brand.	ON TRACK
	1.1.03	By June 2018, work with key stakeholders in mainstreets and districts to develop business plans that will provide greater participation at the local level and appropriate governance models, as well as work on projects such as an O'Connell Street enhancement program	Three Precinct Groups have received Mainstreet Development Program funding for 2016/17. Research into various Mainstreet and District governance models.	ON TRACK
	1.1.04	Transform our services and business processes to improve our effectiveness and efficiency and provide improved quality communications, including having all Council forms able to be submitted online by 2018 and all development applications able to be submitted online by 2020	Business Relationship Management system completed. Permit Audit completed as part of a review of all permits and permit functions. Work commenced to transform systems to facilitate an e-planning platform.	ON TRACK
	1.1.05	By June 2017, as part of an improved customer experience we will develop a business plan and implement smart parking technology across the City and North Adelaide to move towards an expiation-free environment – 16/17 ANNUAL OBJECTIVE	City Parking Experience business case endorsed by Council as part of the SMART City initiative in October 2016.	ON TRACK
	1.1.06	By June 2017, leverage, upgrade and expand our AdelaideFree WiFi network to higher download and upload speeds – 16/17 ANNUAL OBJECTIVE	Council endorsed the business case for City Connectivity, which includes the expansion of WiFi, in October 2016.	ON TRACK
	1.1.07	Council will continue to liaise and work closely with NBN Co in support of the NBN roll-out across the City	The NBN Governance Group became operational during the quarter. Associated activity is underway.	ON TRACK
	1.1.08	Council will work with key partners to facilitate a 10GB per second capable broadband network across the City and North Adelaide to all premises	Development of a business case to construct a 10 Gigabit Optical Fibre Network to connect with a new global fibre network endorsed.	ON TRACK
	1.1.09	Work with key partners (private sector, NBN Co and universities) to create a national centre for applied research and education into the digital economy	Deliverables commence in 2017/18.	N/A
	1.1.10	Pursue a definitive outcome for the future of the former Royal Adelaide Hospital site as a world class precinct that complements the Park Lands, North Terrace cultural precinct and the East End commercial precinct	The RAH move has been delayed. An East End activation program is being planned. Council adopted a position on the project redevelopment proposal from Renewal SA.	ON TRACK
	1.1.11	Showcase the City as the location of choice for international and national trade and investment, especially for the knowledge, arts and cultural sectors, through our sister cities and other partnerships and connections, and align with State Government economic targets for increasing foreign investment, service exports and skilled migration	Investment attraction and business support activities continue. A review of the International Relations Strategy is underway but slightly delayed due to being informed by the growth strategy discussion paper.	DELAYED
	1.1.12	By June 2020, increase the City's share of the retail and hospitality sectors and deliver ten new high-end stores and 40 start-up businesses by delivering the 'Experience Adelaide' Adelaide City Retail Strategy	Christmas in the City marketing and events program featuring almost 200 retailers. A main street advertising and promotional campaign included over fifty retailers.	ON TRACK
	1.1.13	Promote opportunities and develop projects to showcase the City's unique heritage and character as a catalyst for sustainable growth and to grow the heritage tourism market	Work to upgrade sections of the Town Hall to maintain its heritage integrity. Proactive marketing of heritage assets through heritage promotions activities including the History Festival	ON TRACK
	1.1.14	Bring together the creative, arts, business, university, education and entrepreneurial sectors to promote unique opportunities for business growth	Sector representatives are working to identify a collaborative approach to activities. The group is currently surveying their members to provide feedback on the proposed approach.	ON TRACK
Total businesses in the City will grow from 5,000 to over 5,300 and workers on any given day from 89,000 to 94,000 by 2020	1.2.01	Build upon the growing laneway and entrepreneurial culture in the City by rejuvenating primary laneways and pedestrian connections. Priorities for completion by 2018 will be the Adelaide Railway Station to Adelaide Central Market link and Rundle Mall laneways, including Gawler Place	Gawler Place initial stakeholder engagement, background research, analysis and data collection. Detailed designs and community consultation completed for Bank Street and Topham Mall North.	ON TRACK
	1.2.02	Each year, increase online open access to meaningful Council-held data and information that empowers residents, visitors, researchers, investors, start-ups and established businesses to make informed, smart decisions	Council endorsed the business case for the City Progress Dashboard in November 2016. The dashboard is to track and display progress against the Strategic Plan.	ON TRACK
	1.2.03	By June 2017, review Council's commercial operations to determine the best management models	Review of UPark, Town Hall, Adelaide Aquatic Centre and Golf Links commenced. The Golf Course Masterplan is underway as is a review of Uparks' pricing strategy.	ON TRACK
	1.2.04	Work with partners to develop and implement a range of policies, programs and services to support business start-ups, business growth and business sustainability	City of Adelaide supported a TEDx conference and a small business expo in collaboration with the ATO and held a 'Launch your own business workshop' for twenty (20) business intenders.	ON TRACK
	1.2.05	Establish single-point-of-contact case managers to support established businesses to grow and attract sustainable businesses, investment and new corporate headquarters to the City	Delayed delivery. Mapping of first points of contact for business engagement with City of Adelaide will commence in Quarter Three (3).	DELAYED
	1.2.06	From 2016 to 2019, increase activity in underutilised premises by providing three years' financial support to Renew Adelaide	\$200,000 funding provided to Renew Adelaide.	On TRACK
	1.2.07	Assist businesses and institutions to attract talent by developing and making available collateral promoting Adelaide as a great place to work and live	Investadelaide.com.au, continues to be available to potential investors to find out more about doing business in Adelaide.	ON TRACK
Workers in professional and technical services, education, finance,	1.3.01	Work with our local and global partners through a range of projects and initiatives to build on the city-wide culture of entrepreneurship, start-ups and the commercialisation of research and ideas	Partnered in: the semi-finals of the University of Adelaide's eChallenge; the Bridge to Mass Challenge; the D3 Digital Challenge - Kids on the Move; and the Scaling for Growth - Go to Market Seminar with UniSA.	ON TRACK
	1.3.02	Support development of the clean technology sector through a range of programs, services, initiatives and data, including supporting start-up and growth of new businesses and working with universities to assist with commercialising research and intellectual property for clean-tech applications	Deliverables commence in Quarter Three (3) 2016/17.	N/A
	1.3.03	Facilitate development of the fastest growing sectors, including professional and scientific services, arts and creative industries, by engaging with business leaders to foster collaboration and to assist in identifying and responding to opportunities and challenges	Presented on Adelaide Smart City to two (2) conferences. The Lego model of North Terrace was launched at the Adelaide Smart City Studio to showcase working technology and demonstrate smart city potential.	ON TRACK
By 2020, the number of students in the City on any given day of the week will increase from 39,000 to 41,000	1.4.01	Become a world-renowned education City by supporting and partnering with the City's education sector to attract and retain international, national, regional South Australian and local students, and highly credentialed academic and research staff	Regular engagement with stakeholders in the education sector including through the Ministerial Advisory Council for International Education and its subgroups.	ON TRACK
	1.4.02	Strengthen relationship with Study Adelaide via continued support from 2016 to 2020 to market Adelaide as an international student destination (L)(F)	Ongoing support and engagement through representation on the Education Adelaide Board. \$250,000 funding provided to Education Adelaide for 2016/17 to support its work.	ON TRACK

SUMMARY

Of the twenty eight (28) actions under Green, twenty five (25) were on track and three (3) were not timed to start in the quarter (N/A).



HIGHLIGHTS

In September 2016 the \$200,000 Green City Grant Program was released, and twenty (20) applications were received for the first round, with a range of applications at large and small scales to create green walls, window boxes and more. A further co-funding program will open in February 2017.

The City’s \$1M tree-planting program began in Quarter One (1), with designs under way for nineteen (19) residential streets in the city where there is currently little or no canopy cover. This program will see more than 130 trees planted over autumn and winter 2017, significantly improving the street environment through cooling and better amenity.

Three (3) local businesses have been recognised for their commitment to sustainability at the CitySwitch Green Office Program awards held in November 2016. Property and real estate company Savills (SA) won the ‘CitySwitch South Australian Signatory of the Year Award’ while dsquared Consulting and WAX Design received the South Australian and national ‘CitySwitch Partnership of the Year Award’ in recognition for their innovative renewable energy purchase model implemented at 241 Pirie Street.

The CitySwitch Green Office Program was acknowledged internationally for its climate action leadership, winning a C40 City Award in the ‘Building Energy Efficiency’ category. The Award ceremony held in Mexico City was attended by representatives of the City of Sydney and City of Melbourne on behalf of the Program partners nationally.

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2016/17 COUNCIL SCORECARD
QUARTER TWO

ANNUAL OBJECTIVES

By June 2017, complete a procurement plan for all Council vehicles to be low or zero emissions

Emission levels are being factored into vehicle purchases/tenders and meetings were held with manufacturers to understand what will be coming to the market that could support the achievement of low or zero emission vehicle purchases. Some heavy vehicle purchases scheduled for 2016/17 have been deferred to allow for more detailed analysis of market opportunities.

Since 1 July 2016, seven (7) petrol and diesel vehicles have been replaced with hybrid vehicles and one (1) hybrid truck is on order for delivery this year. The diesel fleet meets as a minimum European Emission Standards stage four (4) and most meet European Emission Standards stage five (5).

The majority of Council’s passenger vehicle fleet have previously been converted to hybrid vehicles. Consideration will be given to replacement of these vehicles with plug-in hybrid and electric vehicles at the end of current vehicle replacement schedules.

Plant and equipment tenderers are encouraged to submit alternative energy options for plant coupled with how they are responsibly managing their own operational carbon emissions and waste.

Tender evaluation criteria weightings will be reviewed with the goal to equalise the ‘Cost versus Green’ option as presently initial purchase prices for fossil fuels are generally lower. Where possible and in keeping with vehicle replacement schedules, all vehicle tenders will be seeking vehicles to support achievement of Council’s carbon emission reduction targets.

By June 2017, our procurement practices will reasonably require the environmental track record and/or credentials of suppliers, and estimates of carbon emissions of products and services

Council approved the revised Procurement Policy in December 2016. The revised policy includes the consideration of environmental factors for procurement activity as stated in the 2016-2020 Strategic Plan. The Procurement Policy Guidelines are being updated to reflect the policy change. The City of Adelaide is factoring into all vehicle purchases and tenders, the preference for low to zero emission vehicles.

By June 2017, Council will have developed a Green City Plan detailing Council’s contribution to greening the city and showing activities with aligned annual targets, including an additional 1,000 trees in the built-up areas of the city by June 2020

Greening activities undertaken by City of Adelaide in the quarter include the planting of 37 trees within the streets and Park Lands (total of 68 in 2016/17).

The Pulteney Street median has been planted and irrigated and new verges planted in Waymouth Street, Gilbert Street and Sturt Street. Ten (10) water sensitive urban design (WSUD) gardens have been installed in King William Street and twelve (12) nature strips have been installed throughout the City and North Adelaide.

Development of the Green City Plan has commenced with the collection of baseline data and mapping. This project is on track for delivery.

CONTEXT BROADER ENVIRONMENT

In the quarter, the Minister for Sustainability, Environment and Conservation announced the availability of more than \$3M of funding to support councils with household food waste recycling programs. The aim of the Kerbside Performance (Food Waste) Incentives program is to help local councils run food waste programs to reduce the amount of waste going to landfill.

The Minister also announced grant funding for industry and Local Government to improve waste recycling and local reprocessing. The funding is to assist sorting and reprocessing facilities to improve their efficiency and effectiveness and increase the volume and range of material reprocessed.

CITY TRANSFORMATION INVESTMENTS

Furthering the City of Adelaide’s commitment to Carbon Neutral Adelaide, Council approved proceeding with the Solar Savers Adelaide initiative in October 2016. Council also approved a community bulk buy solar photovoltaic program for 2017/18 that would include participants not eligible for Solar Savers Adelaide.

Solar Savers Adelaide will make the installation and ongoing savings from solar power more readily available to low income households. Participants would have a 2kW solar PV system installed on their property, the optimal size for the energy use of a typical household and maximising the financial benefit for participants. As part of the initiative, participants will also be provided with energy efficiency and solar PV advice.

An ‘upfront rebate’ of \$1,000 including GST, will be applied to the initial cost of systems with the balance to be repaid over a ten year period.

The cost for a 2kW solar PV system for participants in Solar Savers Adelaide will be reduced to approximately \$2,000 including GST with total cost savings (energy savings less system repayments) for a household with low energy consumption between \$80 and \$400 per year including GST, depending on the level of day time energy consumption.

The next step is eligibility assessment for participation in Stage 1 of Solar Savers Adelaide and the selection of participants with a view to systems being installed from July 2017.

To promote carbon neutrality within its own operations, lighting at the London Road Depot has been changed over to LED and a 30kW Solar PV installed on the workshop roof. Funding for an additional 150kW Solar PV on the London Road Depot and an LED lighting upgrade and energy management system at the Grote Street UPark has been locked in.

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On track - the action was progressed in the quarter
Delayed - there has been a delay, but corrective action is not required
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GREEN

ONE OF THE
WORLD'S FIRST
CARBON NEUTRAL
CITIES AND AN
INTERNATIONAL
LEADER IN
ENVIRONMENTAL
CHANGE

GREEN ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
City carbon emissions will be reduced by 35% from the 2006-07 baseline by 2020	2.1.01	Partner with the State Government to implement a Carbon Neutral Adelaide Partnership Framework to pursue the shared aspiration for Adelaide to be the world's first carbon neutral city	Carbon Neutral Adelaide Action Plan was launched in partnership with the Government of South Australia.	ON TRACK
	2.1.02	Improve energy performance and use of renewable energy in Council and privately-owned buildings, including consideration of solar heating, solar energy generation and battery storage	Finalised the Solar PV on Council Buildings Scoping Study. Endorsement of the Solar Savers Adelaide and community bulk buy solar photovoltaic program. Lighting and Solar PV works at the London Road Depot.	ON TRACK
	2.1.03	Work with Federal and State governments to provide appropriate infrastructure and promote sustainable transport options, such as public transport, cycling and walking, to improve the experience of commuters and reduce transport-related carbon emissions	Travel Choice 'Beat the Jam' campaign developed ahead of the February/March Festival Season. Undertook research into car share to assist Council in developing an evidence-based car share guideline to support sustainable growth.	ON TRACK
	2.1.04	By June 2020, the energy requirement for all Council buildings will be sourced from low carbon or renewable energy sources	Procurement Policy review endorsed by Council. The Policy provides for evaluation criteria that takes into account the environmental impact of the product or service.	ON TRACK
	2.1.05	By June 2020, all Council-owned and maintained public lighting will be converted to LED lights and smart lighting wherever possible	Registration of Interest in product supply completed and assessment commenced.	ON TRACK
	2.1.06	Commit through to June 2020 to continue the Sustainable City Incentives Scheme, with annual reviews of incentive funding budget allocations	Council endorsed a revised Sustainability Incentives Scheme (SIS) that expands the range of incentives available to all premises types.	ON TRACK
	2.1.07	By June 2017, complete a procurement plan for all Council vehicles to be low or zero emissions	Emission levels are being factored into vehicle purchases/tenders. Some heavy vehicle purchases have been deferred to allow for more analysis of market opportunities.	ON TRACK
	2.1.08	Provide a range of incentives for the use of electric-powered and low-emission vehicles within the City	Tender released for off-street EV charging infrastructure. Partnered with the Department of the Premier and Cabinet to support Toyota and Hyundai to showcase hydrogen fuel cell cars in Victoria Square / Tarmdanyangga.	ON TRACK
	2.1.09	By June 2017, our procurement practices will reasonably require the environmental track record and/or credentials of suppliers, and estimates of carbon emissions of products and services	Council endorsed the revised Procurement Policy in December 2016. The revised policy includes the consideration of environmental factors for a procurement activity as stated in the 2016-2020 Strategic Plan.	ON TRACK
	2.1.10	Work with private property owners and the State Government to embed better environmental performance into new and existing developments	Following the endorsement of the Carbon Neutral Action Plan, a process is underway to progress the research priorities with both internal and external research partners.	ON TRACK
	2.1.11	From 2016, collaborate with City-based businesses, interest groups and the education sector through a series of Lord Mayor summits and forums to build partnerships that promote environmental issues and broader innovations	Deliverables commence in Quarter Four (4)	NOT COM-MENCED
	2.1.12	Enhance biodiversity in the Park Lands and strengthen the role of the Park Lands in achieving a carbon neutral City	The review of Biodiversity and Water Quality Action Plan commenced. Work to capture data on our biodiversity assets to align with resources and key measures continues.	ON TRACK
	2.1.13	Develop international trade, investment and tourism opportunities based on our green and clean reputation	The Adelaide-China direct China Southern Airlines flights commenced in December 2016. This is providing new opportunities for tourism to Adelaide and considerable cargo space for getting SA products to the Chinese market.	ON TRACK
	2.1.14	Identify opportunities for building adaptation and re-use that supports heritage aspirations while reducing carbon emissions and waste	Report prepared for Council endorsement of technical comments on draft Existing Building Code.	ON TRACK
Green space and greenery in the built-up areas of the City will have increased by 100,000 square metres by 2020	2.2.01	By June 2017, Council will have developed a Green City Plan detailing Council's contribution to greening the city and showing activities with aligned annual targets, including an additional 1000 trees in the built-up areas of the city by June 2020	Development of the Green City Plan has commenced with the collection of baseline data and mapping. In the first two quarters, 68 new trees were planted in built up areas, and 29 existing street trees replaced.	ON TRACK
	2.2.02	Work with all City stakeholders to increase public and private greening with street trees, gardens, community gardens, green walls and roofs providing incentives where appropriate	Assessment of the suitability for street tree planting in a number of streets, focussing on streets that do not have, or have never had, street trees. Community consultation on the first five streets was completed in the quarter.	ON TRACK
	2.2.03	From 2016, Council will commit ongoing funding for powerline undergrounding (PLEC) to assist with greening initiatives	Work has progressed on the delivery of Bartels Road as well as the scoping of 2017/18 PLEC projects with Essential Services Commission of SA.	ON TRACK
	2.2.04	Work with local communities on public greening activities that will beautify streets and parks	Provided support for local communities on potential public greening projects. A Licence Agreement was signed between City of Adelaide and the Park Terrace Community Garden.	ON TRACK
By 2020, aquatic native plants on the Torrens Lake floor will have increased from almost zero to 7,500 square metres	2.3.01	Improve the ecological value of watercourses and biodiversity in the Park Lands	Repair and rectification activities following the consecutive adverse weather conditions. The Brown Hill Keswick Creek Stormwater Management Plan was lodged with the Stormwater Management Authority.	ON TRACK
	2.3.02	Reduce storm water run-off and pollution into the Torrens River through integrated catchment management and water sensitive urban design	Gross Pollutant Traps cleaning and maintenance of the drainage and stormwater system to prevent material from making its way into the river catchment area or downstream.	ON TRACK
A detailed measure of reduction in kerbside and general waste will have been developed and influences our work	2.4.01	By the end of 2017, develop and implement a Waste, Recycling and Reuse approach for the City that reflects world's best practice and the use of smart technology	The business waste pilot was implemented in Melbourne Street following Council endorsement. Results will be available for review in Quarter Three (3).	ON TRACK
	2.4.02	By 2025, working with City waste collectors, all Council serviced premises will have their landfill, recycling and green waste collection measured and reported to Council, with the data to be available online to the premises' occupant	Manual capture of data associated with the volume of waste delivered to landfill and recycled.	ON TRACK
	2.4.03	By 2020, Council's New Year's Event will send zero-waste to landfill and by 2018, clear guidelines will be developed for event organisers of larger community events on Council-operated areas to achieve zero-waste and carbon neutrality	Deliverables commence in 2017/18.	NOT COM-MENCED
	2.4.04	Facilitate the reuse and recycling of equipment, consumables and materials used in festivals and events in the City	Deliverables commences in 2017/18.	NOT COM-MENCED
	2.4.05	Achieve adoption of sustainable commercial practices through incentives, purchasing approaches, waste services and regulation	Preparation for market testing associated with innovation in the waste industry.	ON TRACK
A comprehensive integrated water management measure will have been developed and influences our work	2.5.01	By December 2020, increase our efficient use of recycled water from the GAP scheme in Council-irrigated areas by 25% to an overall level of 80%	The design for a new watering regime to green the Golf Links was completed. City of Adelaide is investigating options for connecting GAP water to other areas of the Park Lands.	ON TRACK
	2.5.02	Work with partners to reduce mains water use through water sensitive urban design and increasing the use of recycled and reused water	Advice provided around incorporating WSUD principles and measures into the 2016/17 City Greening and Asset Renewal Projects. Development of the Green City Plan commenced.	ON TRACK
	2.5.03	Continue to work with the State Government and other councils to reduce stormwater and other pollutants into the Torrens River catchment	Provided advice to the River Torrens Water Quality Improvement Project, the Brown Hill Keswick Creek and the Eastern Region Urban Stormwater Management Plans.	ON TRACK

SUMMARY

Of the twenty four (24) actions under Liveable, all were on track in the quarter.



HIGHLIGHTS

Concept designs for Bank Street have been released to commence the Market to Riverbank laneways project. The design features a shared zone with speed restrictions to provide a safer experience for pedestrians and cyclists as well as new furniture, trees, public art and lighting. The Market to Riverbank Laneways Project, which is jointly funded by City of Adelaide and the Government of South Australia, is expected to be completed by 2019.

In December 2016, Council approved the site vision, objectives and guiding principles contained within the Central Market Arcade Redevelopment Feasibility Study and approved the commencement of community consultation for the Central Market Arcade Redevelopment on that basis. Council also approved the proposal to proceed with the Community Land revocation process for the Central Market Arcade land. The document Our Market District – The right ingredients for the future will be updated to incorporate the key outputs from the Central Market Arcade Redevelopment Feasibility Study including the site vision, objectives and guiding principles.

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2016/17 COUNCIL SCORECARD
QUARTER TWO

ANNUAL OBJECTIVES

Create world class infrastructure by adopting a three (3) year rolling capital works program for the City and Park Lands to ensure all new and existing infrastructure are delivered and maintained to high quality standards, incorporating universal access, technology, heritage, arts and green elements

A Draft Asset Management Strategy has been developed and Victoria Square Access and Inclusion Works have been put out to tender. The works in Victoria Square are intended to improve accessibility within the Square.

Research has also commenced on the infrastructure provisions of the new Planning, Development Infrastructure Act 2016 to identify opportunities for basic and general infrastructure schemes.

Work with the State and Federal Governments and other Councils through the Mayors for AdeLINK advocacy group to engage with local communities to progress an integrated light rail network across the City's key precincts, with key connections to inner city suburbs

In 2016 the Government of South Australia announced a \$4M Business Case Study for Adelaide's proposed light rail routes, known as 'AdeLINK'. The outcomes of the process will develop a detailed business case for delivering the AdeLINK light rail networks.

The City of Adelaide has been actively engaged in numerous AdeLINK workshops to inform the Business Case.

Develop an Adelaide 2040 Plan to achieve long term economic, environmental, social and cultural goals, incorporating a spatial and transport plan for the City and Park Lands

Council received a scoping report in December 2016 confirming the timeframe change for the completion of the Adelaide 2040 Plan to September 2017. Engagement of Council Members and key stakeholders is to commence in March 2017. Work has been undertaken to physically map known projects and opportunities against City of Adelaide's Strategic Plan themes across the relevant parts of the CBD and North Adelaide.



CONTEXT BROADER ENVIRONMENT

The Government of South Australia has announced that as part of the North Terrace tramline extension it will extend the tram line along King William Street to the Festival Plaza, which is being transformed into a world-class destination as part of the Riverbank redevelopment. The improvement to the tram service will enhance the amenity of the City for workers and visitors as well as boost liveability for current and future residents.

Construction of a new disability housing and respite care facility in the City has officially begun with the turning of the first sod by the Minister for Disabilities, Leesa Vlahos. The new twenty (20) storey hub will consist of eighteen (18) disability respite apartments as well as disability long-term rentals, short-term respite accommodation, retirement living and commercial and retail spaces. The project is jointly funded by the Government of South Australia and the Australian Government as part of the Nation Building Program.

CITY TRANSFORMATION INVESTMENTS

City mobility has been a focus with the City of Adelaide contributing \$5M to the City Tram Extension (North Terrace) to upgrade the public realm and contribute to the East End tram stop as part of the Government of South Australia's \$50M funding for the first stage of the AdeLINK tram network to the City's East End.

In December 2016 the Government of South Australia announced an additional \$20M investment in the project to purchase additional trams and construction of an additional stop at Festival Plaza. Early planning is well underway and the Department of Planning, Transport and Infrastructure has sought proposals from the private sector to find a project partner for the design and construction of the project. A contractor is expected to be appointed early 2017 with Council to play an integral role in project delivery.

The City of Adelaide and the Government of South Australia have also partnered to deliver the City Bikeways project which will introduce two continuous and separated bikeways through the City, from north to south, and from east to west. In November 2016, Council approved the commencement of community engagement for the project. Active engagement with local businesses and residents on Frome Street commenced. A feature of the engagement is the trial site constructed in Wirrarninthe (Park 23), which demonstrates the possible street treatments for the project.

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On track - the action was progressed in the quarter
Delayed - there has been a delay, but corrective action is not required
Off track - corrective action is required
Not applicable - the activity against the action has not commenced

LIVEABLE ACTIONS

	ACTION		SUMMARY UPDATE	STATUS
Objective 1: The number of people living in the City will grow from 23,000 to 28,000 by 2020	3.1.01	Encourage growth in the full range of residential property development in a mixed use environment in a manner that respects the human scale and different characters of districts in the City	Submissions on the updated 30 Year Plan for Greater Adelaide, the Capital City (Design Quality) Development Plan Amendment (DPA) and the Building Upgrade Finance Regulations. Worked with DPTI on other DPAs to promote a human scale and liveable city environment.	ON TRACK
	3.1.02	Create world class infrastructure by adopting a three year rolling capital works program for the City and Park Lands to ensure all new and existing infrastructure are delivered and maintained to high quality standards, incorporating universal access, technology, heritage, arts and green	Development of the draft Asset Management Strategy as well as the tendering for the Victoria Square Access and Inclusion Works to improve accessibility within the Square.	ON TRACK
	3.1.03	Encourage the State Government to improve public transport to promote greater patronage, including continued investment and expansion of the free City Connector Services	The back-of-house software for the on-board technology for the Connector Bus was trialled in the quarter. Ongoing discussions with stakeholders regarding the real time bus stops.	ON TRACK
	3.1.04	In partnership with the State Government, explore the possibility of redeveloping Currie-Grenfell streets as a public transport boulevard to cater for increased demand	Negotiations with the State Government are progressing.	ON TRACK
	3.1.05	Advocate for an urban growth boundary that limits urban sprawl and promotes the City as the commercial, cultural, residential and social heart of metropolitan Adelaide	The City of Adelaide continues to monitor and work with the State Government to support the Council in reinforcing the City's primacy role and support for the Urban Growth Boundary.	ON TRACK
	3.1.06	Increase participation by the broadest range of residents in the community life of their neighbourhood	In 2016 City of Adelaide installed Pride Walk with rainbow colours on Light Square to acknowledge the Lesbian, Gay, Bisexual, Transgender, Intersex and Queer (LGBTIQ) community. Pride Walk includes a timeline of the major legal and policy reform in South Australia as well as achievements of the LGBTIQ community.	ON TRACK
	3.1.07	Advocate to the Federal and State governments for changes in housing taxation and levies to reduce the cost of housing, including an extension of the State Government's 'Off-the-Plan Stamp Duty Concession' for apartments	Further investigations for advocacy are occurring as an outcome of the Population Growth Study.	ON TRACK
	3.1.08	Work with the State and Federal Governments and other Councils through the Mayors for AdelINK advocacy group to engage with local communities to progress an integrated light rail network across the City's key precincts, with key connections to inner city suburbs	The City of Adelaide has been actively engaged in numerous AdeLINK workshops for the \$4M Business Case underway by the State Government.	ON TRACK
	3.1.09	Encourage City living by understanding the demand drivers and developing a distinctive City living promotion campaign that builds on the Already Home campaign	The joint project between City of Adelaide and the Capital City Committee into the Population Growth Demand study has been completed. An information report has been prepared and will be presented to Council in Quarter Three (3).	ON TRACK
	3.1.10	Work with neighbouring councils and the State Government to enhance the facilities, attractions, landscapes and movement networks in the Park Lands to meet the needs and expectations of growing high density communities living in and near the City	Project planning and site investigations were undertaken for the Pityarrilla (Park 19) enhancement project. The detailed design process is well underway following stakeholder engagement as part of the initial design process.	ON TRACK
Objective 2: Adelaide will be listed in the top three most liveable cities in the world by 2020	3.2.01	By June 2017, develop an Adelaide 2040 Plan to achieve long-term economic, environmental, social and cultural goals, incorporating a spatial and transport plan for the City and Park Lands (2016/17 Annual objective)	Council received a scoping report in December 2016 confirming the timeframe change for the completion of the Adelaide 2040 Plan to September 2017.	ON TRACK
	3.2.02	Plan and deliver priority walking and cycling routes throughout and beyond the City and Park Lands, including the provision of East-West and North-South cycleways and connections	In November 2016, Council approved the commencement of community engagement for the City Bikeways project. Active engagement with local businesses and residents on Frome Street commenced.	ON TRACK
	3.2.03	Plan and seek partnerships for major City infrastructure projects, including cycling corridors, major transport routes and laneways	Partnering with the SA Government on City Bikeways. Financial and other support to the City Tram Extension - North Terrace and Festival Plaza.	ON TRACK
	3.2.04	By 2017, endorse a Central Market Arcade redevelopment plan and commence works by 2020	Achievements include Council endorsement of the new leasing principles for Arcade traders in September and approval of the site vision, objectives and guiding principles in December.	ON TRACK
	3.2.05	Work with the State Government to address housing affordability, including diversity of dwelling stock, and deliver a range of initiatives such as adaptive building re-use and new building technologies	Progress on this action will be subject to the outcomes of the Population Growth Study.	ON TRACK
	3.2.06	Explore opportunities in Council's current property holdings and pursue strategic opportunities to lead or partner in future property developments	The Draft Strategic Property Plan is currently being developed. The Plan will identify City of Adelaide's property holdings and any opportunities for future property developments.	ON TRACK
	3.2.07	Deliver Council's core services efficiently and with brilliant customer service for a growing and increasingly diverse and multicultural community	Investigations of customer behaviour and requirements to develop UPARK products that support the economic growth. Work commenced on the preliminary review of roads, footpaths and kerb and water tables as part of the full review of public realm operations and services.	ON TRACK
	3.2.08	Promote and protect Adelaide's built character and heritage through our operations, incentives, policies and direct investment, while working with and advocating to Federal and State governments for an increase in City buildings protected under State or Local Heritage regulations	Collaboration opportunities for the 2017 History Festival identified with partners. Twenty five (25) Heritage Incentive Scheme (HIS) projects were approved in the quarter to the value of \$181,000. City of Adelaide led a strong advocacy role in responding to the Government of South Australia's heritage reform policy agenda.	ON TRACK
Objective 3: A nation leading wellbeing and resilience measure will be applied and influences our work	3.3.01	Develop and celebrate strong and resilient City communities that are welcoming and encourage people of all ages, cultures and means to participate in City life, including through volunteer opportunities	The 2016-17 Adelaide Community Leaders Program was delivered to eighteen (18) local residents/ volunteers from nine (9) different countries of origin. An action plan for City of Adelaide volunteers was devised to further develop opportunities through volunteering.	ON TRACK
	3.3.02	Work with the State Government, community leaders and community organisations to support vulnerable members of the community	City of Adelaide worked with the Department for Communities and Social Inclusion (DCSI) to implement the "Code Red" response to homeless and vulnerable people during times of extreme heat. This was activated for the first time on 23-27 December 2016.	ON TRACK
	3.3.03	Work with the community and other stakeholders through a range of initiatives to activate key areas to enable people to use the City safely and seek to reduce crime	City of Adelaide, Heart Foundation, SA Ambulance Service and Rundle Mall Management Authority worked on the procurement of automated external defibrillators (AED) across the City, and have planned for a February 2017 launch.	ON TRACK
	3.3.04	Support social entrepreneurs to develop business models that have a positive impact on the City's wellbeing and resilience	Twelve (12) ventures developed business models through the Social Ventures Incubator Program. Eleven were completed, nine (9) continued with their social enterprise, six (6) began generating revenue, and all created employment or volunteer opportunities in the City.	ON TRACK
	3.3.05	Enhance the role of the Park Lands in increasing levels of physical activity and wellbeing through formal and informal sport and recreation opportunities	A Segway tour business was approved to operate along the River Torrens between the weir and Frome Road. During the quarter \$40,000 in Recreation and Sport grants was allocated to activities encouraging physical activity in the Park Lands.	ON TRACK
	3.3.06	Deliver sport and recreation activity hubs consistent with the Active City Strategy and Adelaide Park Lands Management Strategy	Council endorsed a community sports hub for Narnungga (Park 25) with construction due to commence in early 2017. Council endorsed community engagement on a sports hub proposal for Tuthangga (Park 17) including a regional hockey facility.	ON TRACK

LIVEABLE

A BEAUTIFUL, DIVERSE CITY WITH AN ENVIABLE LIFESTYLE THAT IS WELCOMING TO PEOPLE AT ALL STAGES OF LIFE



SUMMARY

Of the thirty two (32) actions under Creative, twenty nine (29) were on track, two (2) were delayed, and one (1) was not timed to start in the quarter (N/A).



HIGHLIGHTS

The City of Adelaide developed a number of initiatives during the quarter to welcome overseas tourists to the City. In preparation for the first direct China to Adelaide flight by China Southern Airlines, items such as taxi stickers, maps, signage, pavement stickers and banners were introduced to welcome Chinese visitors. The City of Adelaide has used 'WeChat' a Chinese social media platform to further engage with Chinese tourists and support their stay, and erected bilingual signage marking the eight City attractions featured in the City of Adelaide's visitor map. Multilingual banners have been installed along Grote Street between West Terrace and Morphett Street welcoming visitors in a range of languages other than English.

The City of Adelaide hosted the New Year's Eve party in Elder Park. In addition to the free entertainment of roving performers, fireworks, a family street theatre program and a fairground, the 2016 event also had a strong focus on live music, demonstrating City of Adelaide's commitment, as a UNESCO City of Music, to providing high-profile performance opportunities for local musicians.

The Council adopted the Adelaide Park Lands Management Strategy in November 2016. The Strategy aims to increase the quality of the Park Lands by diversifying its offerings, encouraging greater use (including for events) and supporting City and inner-metropolitan growth.

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ANNUAL OBJECTIVES

Develop an Arts and Culture Strategy

A Discussion Paper is being developed, including interviews with key stakeholders. Further engagement is planned for March 2017. Draft Think Tank purpose and membership developed. Culture makers have been identified and an introductory invitation to share their stories has been sent to them.

Work with the State Government to facilitate the attraction of an additional major annual international event during the winter months

The findings of the sponsorship review are being considered in conjunction with the Growth Strategy Discussion Paper.

Event organisers have been notified of the new Park Land event fees for 2016-17 that were put in place in Quarter One (1) to incentivise holding events in winter.



PLEASE NOTE:

- On track - the action was progressed in the quarter
- Delayed - there has been a delay, but corrective action is not required
- Off track - corrective action is required
- Not applicable - the activity against the action has not commenced

CONTEXT BROADER ENVIRONMENT

Lonely Planet, the internationally renowned travel company has listed South Australia as one of the top five must-see regions for 2017 and was the only state in Australia to make it on to the list. SA was ranked fifth after Choquequirao (Peru), Taranaki (New Zealand), the Azores (Portugal) and North Wales (UK). According to the Lonely Planet, "its climate may be hot but South Australia offers the coolest mix of brilliant wine country, abundant produce festivals, stark and stunning tracts of picturesque Aussie outback and crowd-free beaches that could make even the Bahamas jealous". When Adelaide was named in the Lonely Planet's Best Travel 2014 – top 10 cities, it generated an estimated Advertising Space rate equivalent to nearly \$2M in total media coverage.

Quarter Two (2) also saw a number of events taking place that encouraged greater visitation to the City for leisure or entertainment purposes. The opening of the Adidas concept store and the new and improved Lush store added to the mix of retail offerings in Rundle Mall. The City also hosted a variety of festivals during this period including the Oz Asia Festival, Feast Festival, Adelaide Fashion Festival and Australia's International 3 Day Event. Both the Oz Asia Festival and the Feast Festival celebrated their ten year anniversary in 2016.

CITY TRANSFORMATION INVESTMENTS

The upgrade of the Adelaide Festival Plaza is one of a number of Riverbank Precinct projects to revitalise the City's arts, cultural and leisure spaces. By enhancing the public experience and improving how the area is used and perceived, the Adelaide Festival Plaza can become a compelling destination of choice for local, interstate and overseas visitors.

Plans for the redevelopment of the Adelaide Festival Plaza public realm were granted development plan consent (subject to conditions) by the Minister for Planning on 4 May 2016. Grading works at the Festival Centre commenced in Quarter Two (2).

Implementation of the Rundle Mall Masterplan continued with the commencement of stakeholder engagement for the Gawler Place redevelopment undertaken in the quarter. Background research, analysis and data collection regarding movement, pedestrian counts and daily operations of the street was undertaken and initial findings presented to the RMMA Board. The concept design is now being developed.

Leading up to Christmas 2016, the Government of South Australia announced an additional \$20M investment in the project to purchase more trams and to construct an extra stop at Festival Plaza. Early planning is well underway and the Department of Planning, Transport and Infrastructure has sought proposals from the private sector to find a project partner for the design and construction of the project.

CREATIVE

A MULTICULTURAL CITY WITH A PASSION TO CREATE AUTHENTIC AND INTERNATIONALLY RENOWNED EXPERIENCES

CREATIVE ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
Attendance at festivals and events in the City and Park Lands will have grown by 5% by 2020	4.1.01	Work with neighbouring councils and the State Government in funding and governance to enhance the role of the Park Lands as a key City asset in supporting artistic and cultural activities	The design for the Commemorative Chinese Rose Garden was completed and provided to our Sister City Qingdao for input. The Victoria Square / Tarntanyangga Artistic Cultural Marker and the lighting of the Bent Street 3D artwork projects commenced.	ON TRACK
	4.1.02	Streamline Council processes for events to be hosted in the City and better enable City businesses to benefit from these event	Reduced the number of processes required to host an event in the city and changed the order in which the processes occur so that the customer is better equipped to plan their event.	ON TRACK
	4.1.03	By 2020, develop, build and upgrade infrastructure that supports events and is sensitive to the environment within key event spaces in the City and Park Lands	An infrastructure audit for Pinky Flat Tampawardli (Park 24) events space feasibility study was completed in the quarter.	ON TRACK
	4.1.04	Work with partners and key stakeholders to develop Adelaide as the premier international arts market, especially within the Asian region	KPIs have been agreed and a three (3) year Festivals Adelaide agreement has been finalised and executed.	ON TRACK
	4.1.05	Work with the State Government to facilitate the attraction of an additional major annual international event during the winter months	Event organisers notified of the new Park Land event fees for 2016-17 that were put in place to incentivise the holding of events in winter. These fees now apply.	ON TRACK
	4.1.06	Promote our UNESCO Live Music accreditation to attract more opportunities for new live music venues	UNESCO accreditation promoted at the New Year's Event and through a promotional film, window decals at live music venues, and social media.	ON TRACK
	4.1.07	Work with partners to increase opportunities for live music / performers by developing and implementing a range of policies, programs and services	Worked with SA Museum and the Adelaide Symphony Orchestra to develop a music event for the Yidaki Festival. A service to assist venues with licensing and development processes commenced.	ON TRACK
	4.1.08	Work in partnership with key stakeholders to attract a winter music festival by June 2018.	No update for the quarter.	ON TRACK
	4.1.09	Work with existing festivals and events to increase the number and diversity of audiences and visitors	Worked with stakeholders in the 2017 Anzac Day Service and March to plan for the potential impacts of any capital infrastructure projects occurring in the City at the time.	ON TRACK
A detailed measure of the number of people creating and actively participating in arts and cultural activities will have been developed and influences our work	4.2.01	By June 2017, develop an Arts and Culture Strategy	Discussion Paper development is underway including stakeholder engagement.	ON TRACK
	4.2.02	Support businesses, community groups and individuals to grow their contribution to the creative, cultural and artistic life of the City	Philosophy Café series hosted in partnership with the University of Adelaide. Several library residencies and the City Library's first sculptor in residence. \$41,856 in Arts & Cultural Grants dispersed.	ON TRACK
	4.2.03	Attract and support artists and cultural entrepreneurs to develop commercial opportunities	Julia Robinson's "Structure of navigating unknown afterlife" was launched at Art Pod on 20 October 2016. The 2017 Emerging Curator, Andrew Purvis, was appointed.	ON TRACK
	4.2.04	Work with businesses and other partners to bring creativity and smart technology into the everyday experience of our City	City of Adelaide continued to work with a marketing company to develop and enhance the 'Street Eats' mobile application to promote and support the Mobile Food Vendors program.	ON TRACK
	4.2.05	Partner with cultural institutions to increase visitations in the City and Park Lands	Curatorial mentorship program with Contemporary SA. Discussions with Adelaide College of the Arts and UniSA's School of Art, Architecture and Design regarding artwork displays.	ON TRACK
Bed nights spent in Adelaide by international and domestic visitors will have grown from 8.1 million to 9 million by 2020	4.3.01	Work with the South Australian Tourism Commission and the private sector to develop a visitor experience that maximises visitor spend in the City	Engagement regarding future considerations for the Adelaide Visitor Information Centre and the SATC Service Agreement. Establishment of an Adelaide Tourism Region Alliance is on hold pending finalisation of the Tourism and Visitor Services Action Plan.	DELAYED
	4.3.02	Attract people from around the world, especially from China and India, to spend more time and experience more hospitality activities in the City	Bilingual map/brochure of key attractions distributed at the Adelaide Airport to coincide with direct flights to Adelaide by China Southern Airways. Consideration of the Tourism Action Plan deferred.	DELAYED
	4.3.03	Support the Adelaide Convention Bureau financially and in-kind to encourage longer stays and add value to the visitor experience, especially in areas that support Council's strategic agenda	Ongoing meetings and engagement. Annual funding provided to the Adelaide Convention Bureau.	ON TRACK
	4.3.04	Work with partners to promote a comprehensive calendar of events and activities	Council participates in the South Australian Tourism Commission's Major Events Group meetings to consider the annual event calendar, programming and to identify any gaps and opportunities.	ON TRACK
	4.3.05	By December 2020, Council will install a network of NBN-enabled interactive way-finding stations to build on the current roll out	A device to test the technology is expected to be available in the next few months.	ON TRACK
	4.3.06	Work with partners to improve the arrival experience of tourists at Adelaide International Airport and other entry points into the City	Bilingual signage was installed to highlight eight (8) key attractions in the City. Bilingual map/ brochure of key attractions was produced and distributed at the Adelaide Airport.	ON TRACK
	4.3.07	Advocate for the interstate rail station to be relocated back to the Adelaide Railway Station to capitalise on the iconic Indian Pacific, Ghan and Overland rail services	N/A.	N/A
People who say the City has great places to enjoy events, activities, art and culture will have grown from 8.4 to 9 out of 10 by 2020	4.4.01	Surprise, delight and attract people by continuing to encourage and support dynamic and changing urban public spaces, heritage, art, laneways, streets, facilities and activities	Over 40,000 people attended the New Year's Eve event that featured SA musicians and entertainers, supporting Adelaide's status as the UNESCO City of Music.	ON TRACK
	4.4.02	Consider policy de-regulation to allow more interesting temporary opportunities in private buildings	Draft Project Brief completed. Research on existing legislative requirements/ barriers has commenced.	ON TRACK
	4.4.03	Increase public art and cultural expression in private development by using planning levers and requirements	Initial research commenced and project brief being prepared to explore opportunities to partner with major developers and integrate art into new development.	ON TRACK
	4.4.04	Identify opportunities to use specialised lighting to showcase the City's unique attractions, character and heritage	Opportunities identified as part of other activities such as Laneways rejuvenation, heritage activities and the Riverbank Precinct. Timing of lighting projects is linked to the delivery of those projects.	ON TRACK
The number of people that are visiting the City each day for shopping, leisure or entertainment will have grown from 111,000 to 117,000 by 2020	4.5.01	Pursue completion of the North Terrace Boulevard, focusing on the evolving health and biomedical precinct and the Riverbank precinct	A 'North Terrace Working Group' was established in 2016 comprising RSA, DPTI and ACC, working with DPC.	ON TRACK
	4.5.02	Upgrade and improve amenity to create a higher quality visitor and trader experience by implementing the Our Market District Plan	Consideration of the Sunday Activation concept and circulation of e-news including advising of Kaurna banner in Victoria Square/Tarntanyangga and of the District being awarded a 'Great Place'.	ON TRACK
	4.5.03	Work with the State Government, to achieve the best outcome for the City in the development of the Riverbank Precinct, including the Festival Plaza upgrade, the Adelaide Convention Centre redevelopment, the South Australian Health and Biomedical Precinct, and planning for the old Royal Adelaide Hospital site redevelopment	Engagement with key stakeholders regarding the use of the Park Lands and public realm has been ongoing. Engagement on the O-Bahn and Festival Plaza redevelopments has been crucial to ensuring that events can operate successfully in these areas during the 2016-17 event seasons.	ON TRACK
	4.5.04	Work with the Federal and State governments and Aboriginal Elders and representatives to establish a national centre for Aboriginal and Torres Strait Islander culture and heritage	Feasibility discussions have commenced with internal stakeholders.	ON TRACK
	4.5.05	Promote and showcase multiculturalism and Aboriginal culture and support local organisations to express this heritage	Over 32,000 people visited the Golden Rule – Love They Neighbour exhibition in the City Library during September and October, promoting multiculturalism in the City of Adelaide.	ON TRACK
	4.5.06	Complete the Rundle Mall Master Plan, including Gawler Place, to link major City attractions	Initial stakeholder engagement for Gawler Place along with background research, analysis and data collection regarding movement, pedestrian counts and the daily operations of the street.	ON TRACK
	4.5.07	Provide support to key festivals and organisations to assist in them in offering events and activities that attract visitors to the City	Processed 303 temporary liquor licences for events. Facilitated 232 events, eighteen (18) road closures, and management of pedestrians and traffic during major events at Adelaide Oval.	ON TRACK