

# SUMMARY

Of the twenty six (26) actions under Smart, twenty (20) were on track and six (6) were delayed.



# HIGHLIGHTS

The City of Adelaide, represented by the Lord Mayor and Councillor Slama, participated in the State Government’s Business Mission to the City of Qingdao, China in May. The focus of Council’s participation was to support business-to-business and business-to-government connections in Qingdao and Dalian. Of the 28 delegates visiting Qingdao, 16 were representatives of City businesses. Key outcomes from this mission included \$700,000 in confirmed exports and over \$5 million in export leads, the signing of an MoU with the Qingdao Municipal Tourism Development Commission, and the gifting of a statue from the City of Qingdao for the rose garden in the Park Lands once constructed.

In addition to the State Government-led visit to Qingdao, the City of Adelaide also visited its Friendly City, Dalian. Here, the City of Adelaide held a business introduction session with the Dalian Foreign Affairs and Dalian Chamber of Commerce where 33 Dalian businesses were introduced to City of Adelaide businesses. Council representatives also attended the 31st Import and Export Commodities Fair 2017 and a protocol dinner with the Vice Mayor of Dalian.

Numerous activities were undertaken to support retailers during Quarter Four (4). These included marketing campaigns for Mother’s Day and fashion in Rundle Street, undertaking shopper and main street vacancy surveys, and the trialling of the City Passport. A Retail Forum and a reception was also held in the quarter to celebrate City Business legends with approximately 100 attendees.

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2016/17 COUNCIL SCORECARD  
QUARTER FOUR

# ANNUAL OBJECTIVES

## Develop and promote an international city brand that showcases the smart, liveable, green and cultural advantages of Adelaide

Commenced engagement with the Department of Premier and Cabinet (DPC), Brand SA, the South Australian Tourism Commission (SATC) and Renewal SA to ensure an inclusive approach. Research undertaken into current brand perceptions and what makes Adelaide unique. \$180,000 has been allocated in the 2017/18 Integrated Business Plan (IBP) to develop a brand that represents the destination (City of Adelaide) internationally.

## Develop as part of an improved customer experience a business plan and implement smart parking technology across the City and North Adelaide to move towards an expiation free environment

The Smart Parking technology tender timeframe was extended to allow vendors more time to complete their tenders. The submissions are now closed and are currently being assessed. A Your Say Consultation for Customer Application was also conducted this quarter and engagement with the Access & Inclusion Panel has occurred.

## Leverage, upgrade and expand our AdelaideFree WiFi network to higher download and upload speeds

The expansion of the AdelaideFree Wi-Fi network has been delayed by due to the availability of supplier resources. Council is currently working with the supplier on a revised implementation schedule.



# CONTEXT BROADER ENVIRONMENT

South Australian business, EscapeNet has won the contract to deliver the \$7.6 million GigCity Adelaide network. The Keswick-based internet service provider will deliver gigabit-speed internet services via the South Australian Broadband Research and Education Network (SABRENet) fibre optic network to key innovation precincts and co-working spaces across the metropolitan area. Businesses that are tenants of these precincts will be able to access gigabit-speed internet services through more affordable and less restrictive plans than what is currently available in the market.

The State Government has recently signed a Memorandum of Understanding (MoU) with the Shanxi Province in China which could potentially lead to beneficial outcomes in a number of key sectors. The MoU was signed by the Department of State Development in South Australia and the Foreign and Overseas Chinese Affairs Office of Shanxi Provincial People’s Government. Both Shanxi and South Australia aim to diversify from their traditional industry strengths and pursue opportunities in the areas of advanced manufacturing, agriculture, water technology, clean energy and education.

Boeing Defence Australia has signed a partnership agreement with the State Government to open a new office in the Adelaide CBD. The new office will include research, development and innovation programs, intelligence, surveillance, reconnaissance and advanced experimentation and prototyping. The new facility will work closely with universities, other tertiary institutions and research organisations and is expected to create 250 new jobs in South Australia over a five-year period.

# CITY TRANSFORMATION INVESTMENTS

Construction in the Bank Street and Topham Mall north section of the Market to Riverbank link transformation commenced with new lighting, paving, greening, street furniture and public art to be installed. The \$14.6 million project is a joint investment between the City of Adelaide and Government of South Australia to create an exciting and vibrant connection between the Adelaide Central Market and the Adelaide Riverbank Precinct.

## PLEASE NOTE:

- On track - the action was progressed in the quarter
- Delayed - there has been a delay, but corrective action is not required
- Off track - corrective action is required
- Not applicable - the activity against the action has not commenced



# SMART

A SMART CITY WITH A GLOBALLY CONNECTED AND OPPORTUNITY RICH ECONOMY

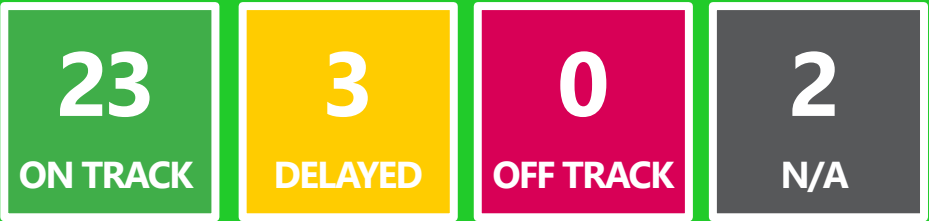
## SMART ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
By 2020, our City's economy will be growing faster than the Australian economy	1.1.01	Adopt smart technologies that demonstrate a clear return on investment through new recurring revenue generation models such as; sourcing of external funding, fee for services, data, intellectual property, licensing, proprietary technologies, sharing of services and efficiency dividends.	The investigation of interactive way-finding stations has been delayed to align with a wider Council project around advertising revenue.	DELAYED
	1.1.02	By June 2017, develop and promote an international City brand that showcases the smart, liveable, green and cultural advantages of Adelaide	Commenced engagement with State Government agencies to ensure an inclusive approach. Research undertaken into current brand perceptions and what makes Adelaide unique.	DELAYED
	1.1.03	By June 2018, work with key stakeholders in mainstreets and districts to develop business plans that will provide greater participation at the local level and appropriate governance models, as well as work on projects such as an O'Connell Street enhancement program	\$518,000 has been allocated by Council for a Mainstreets streetscape scheme for O'Connell Street to be delivered as part of the 2017/18 capital program. All Precinct Groups received annual funding.	ON TRACK
	1.1.04	Transform our services and business processes to improve our effectiveness and efficiency and provide improved quality communications, including having all Council forms able to be submitted online by 2018 and all development applications able to be submitted online by 2020	A high-level scope for the Online Forms project was developed and accepted as part of the 2017/18 Integrated Business Plan process.	ON TRACK
	1.1.05	By June 2017, as part of an improved customer experience we will develop a business plan and implement smart parking technology across the City and North Adelaide to move towards an expiation-free environment	Smart Parking technology tender timeframe was extended to allow prospective vendors more time. Submissions are being assessed. Your Say Consultation for Customer Application was conducted and engagement with the Access & Inclusion Panel occurred.	DELAYED
	1.1.06	By June 2017, leverage, upgrade and expand our AdelaideFree WiFi network to higher download and upload speeds	Expansion of Wi-Fi network delayed by supplier due to availability of resources. Council is currently working with the supplier to revise an implementation plan.	DELAYED
	1.1.07	Council will continue to liaise and work closely with NBN Co in support of the NBN roll-out across the City	NBN Rollout continuing as scheduled by NBNCo.	ON TRACK
	1.1.08	Council will work with key partners to facilitate a 10GB per second capable broadband network across the City and North Adelaide to all premises	Negotiating with the preferred supplier.	ON TRACK
	1.1.09	Work with key partners (private sector, NBN Co and universities) to create a national centre for applied research and education into the digital economy	Discussions were held with the Department of State Development (DSD), the private sector and universities to progress this action.	ON TRACK
	1.1.10	Pursue a definitive outcome for the future of the former Royal Adelaide Hospital site as a world class precinct that complements the Park Lands, North Terrace cultural precinct and the East End commercial precinct	Council has written to the State Government seeking updates on the progress and offering to work with the State Government on the redevelopment. The State Government has not yet commenced the masterplanning process.	DELAYED
	1.1.11	Showcase the City as the location of choice for international and national trade and investment, especially for the knowledge, arts and cultural sectors, through our sister cities and other partnerships and connections, and align with State Government economic targets for increasing foreign investment, service exports and skilled migration	Australian Smart Communities Summit held in May with CoA being a major sponsor and contributor to the program including two (2) city tours and speaker spots. Ongoing collaboration with DSD, Defence SA and the Adelaide Convention Bureau on a range of investment opportunities.	ON TRACK
	1.1.12	By June 2020, increase the City's share of the retail and hospitality sectors and deliver ten new high-end stores and 40 start-up businesses by delivering the 'Experience Adelaide' Adelaide City Retail Strategy	A Retail Forum and reception was held to celebrate City Business legends. A shopper survey and a Mainstreet Vacancy survey was undertaken. Marketing campaigns held to assist retailers.	ON TRACK
	1.1.13	Promote opportunities and develop projects to showcase the City's unique heritage and character as a catalyst for sustainable growth and to grow the heritage tourism market	A new tourism guide (Off the Grid) was produced highlighting heritage in the City through hard copy and a new audio podcast to broaden audience appeal.	ON TRACK
	1.1.14	Bring together the creative, arts, business, university, education and entrepreneurial sectors to promote unique opportunities for business growth	Furtherance of this action is to be scoped in the first quarter of 2017/18.	ON TRACK
Total businesses in the City will grow from 5,000 to over 5,300 and workers on any given day from 89,000 to 94,000 by 2020	1.2.01	Build upon the growing laneway and entrepreneurial culture in the City by rejuvenating primary laneways and pedestrian connections. Priorities for completion by 2018 will be the Adelaide Railway Station to Adelaide Central Market link and Rundle Mall laneways, including Gawler Place	Works undertaken in Q4 include McLaren Street footpath upgrade and O'Connell and Ifould Streets kerb and water table upgrade. Construction of Bank Street-Topham (North) on site and on track. Concept designs for Topham South, Bentham and Pitt Streets underway.	ON TRACK
	1.2.02	Each year, increase online open access to meaningful Council-held data and information that empowers residents, visitors, researchers, investors, start-ups and established businesses to make informed, smart decisions	Work underway to prepare for the launch of the City Progress Dashboard for the next quarter.	ON TRACK
	1.2.03	By June 2017, review Council's commercial operations to determine the best management models	Public consultation for the Golf Course Master Plan completed. UPark and Aquatic Centre independent reviews completed with report to Council being prepared for the next quarter.	ON TRACK
	1.2.04	Work with partners to develop and implement a range of policies, programs and services to support business start-ups, business growth and business sustainability	Training provided to businesses on topics such as WeChat for business, Google Connect and Crowdfunding. Support has been provided to East End businesses ahead of the Royal Adelaide Hospital relocation.	ON TRACK
	1.2.05	Establish single-point-of-contact case managers to support established businesses to grow and attract sustainable businesses, investment and new corporate headquarters to the City	Process improvement solution for a customer management system to manage investment in property and relevant enquiries presented to ELT.	ON TRACK
	1.2.06	From 2016 to 2019, increase activity in underutilised premises by providing three years' financial support to Renew Adelaide	Renew Adelaide opened two (2) new projects this quarter. The first was a project called SMOCK, a contemporary art and science space, which is in the GU Filmhouse complex. The second is The Adelaide Remakery, which taps into the current global trend of fix it cafes and repair studios.	ON TRACK
	1.2.07	Assist businesses and institutions to attract talent by developing and making available collateral promoting Adelaide as a great place to work and live	The launch of the Economic Dashboard has been delayed to the first quarter of 2017/18.	DELAYED
Workers in professional and technical services, education, finance,	1.3.01	Work with our local and global partners through a range of projects and initiatives to build on the city-wide culture of entrepreneurship, start-ups and the commercialisation of research and ideas	Established Entrepreneurs Week framework and attracted 29 events to the Week scheduled for 3-7 July. CoA sponsored Envies Presentation Night and Austin Trip for winners and co-sponsored the Global Entrepreneurship Monitor research project on SA with State Government.	ON TRACK
	1.3.02	Support development of the clean technology sector through a range of programs, services, initiatives and data, including supporting start-up and growth of new businesses and working with universities to assist with commercialising research and intellectual property for clean-tech applications	No activity was planned for the quarter.	ON TRACK
	1.3.03	Facilitate development of the fastest growing sectors, including professional and scientific services, arts and creative industries, by engaging with business leaders to foster collaboration and to assist in identifying and responding to opportunities and challenges	Successfully hosted and sponsored the Australian Smart Communities Conference in Adelaide. Program included smart themed walking tours, hosting of the Welcome Reception at SAHMRI and a meeting of 13 Smart City Mayors as well as installation of Smart Art.	ON TRACK
By 2020, the number of students in the City on any given day of the week will increase from 39,000 to 41,000	1.4.01	Become a world-renowned education City by supporting and partnering with the City's education sector to attract and retain international, national, regional South Australian and local students, and highly credentialed academic and research staff	Support provided to StudyAdelaide and partners. Wider engagement of VET and Registered Training Organisation sectors has been enabled through the Ministerial Advisory Council.	ON TRACK
	1.4.02	Strengthen relationship with Study Adelaide via continued support from 2016 to 2020 to market Adelaide as an international student destination (L)(F)	Activities and targets as specified in funding agreement completed for 2016/17.	ON TRACK



# SUMMARY

Of the twenty eight (28) actions under Green, twenty three (23) were on track, three (3) were delayed and two (2) were not timed to start in the quarter (N/A).



# HIGHLIGHTS

The City of Adelaide together with the Australian Youth Climate Coalition and the Adelaide and Mount Lofty Ranges Natural Resource Management Board, hosted 120 students from Adelaide’s senior schools for the ‘Switched on Schools’ summit in June. The summit provided opportunities for school students to look at ways in which they can effect change in their own schools and communities through a unique model of peer-to-peer education to ignite students’ interest in climate change and sustainability.

The Carbon Neutral Adelaide Partner Program was launched during Quarter Four (4) with 40 founding partners including businesses, not-for-profit organisations, universities, industry associations and community groups. The partnership program celebrates and empowers businesses and community organisations to provide leadership and encourage others to take action to achieve carbon neutrality. Partnering organisations will identify ways to improve the energy efficiency of buildings, ‘decarbonising’ transport, shift to renewable energy and reduce emissions from waste as outlined in the Carbon Neutral Adelaide Action Plan. Organisations such as the University of Adelaide, Uniting Communities, OzHarvest and the Property Council are examples of organisations that have signed up.

To contribute to reducing carbon emissions from waste sent to landfill, City of Adelaide commenced a Compostable and Reusable Coffee Cup Pilot. The Pilot involves partnering with CBD cafés within the pilot area to trial incentive payments with the aim of reducing the amount of waste generated by takeaway coffee cups. The pilot area is bound by Gawler Place, King William, Flinders, and Grenfell Streets. The pilot will run until May 2018. All businesses selling takeaway coffee within the pilot area will be eligible to apply for once-off financial rebates if they agree to offer a discount to customers who bring their own cups and / or provide compostable takeaway coffee cups and lids.

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2016/17 COUNCIL SCORECARD  
QUARTER FOUR

# CONTEXT BROADER ENVIRONMENT

The State Government has announced their support in transitioning to a low carbon economy through a \$9 million commitment to implement the first stage of the State Government’s Hydrogen Roadmap. This initiative is part of the 2017/18 State Budget and provides \$8.2 million over four (4) years for the construction of a hydrogen production facility, refuelling station and a trial involving six (6) hydrogen-fuelled buses.

Other initiatives announced in the State Budget include \$500,000 towards a partnership with the City of Adelaide to support the installation of battery systems in laneway businesses, \$200,000 for ten (10) parking spaces with electric vehicle charging facilities, and \$75,000 for electric vehicle recharging stations.

# CITY TRANSFORMATION INVESTMENTS

The Solar Savers Adelaide program encourages the increased uptake of solar photovoltaic (PV) by rental and low income households within the City of Adelaide, by addressing barriers such as the up-front cost of the system. Solar Savers Adelaide involves the City of Adelaide funding the purchase and installation of PV energy systems on eligible residential properties. Participating properties will have a ~2kW solar PV energy system installed on their property and the City of Adelaide will recover the costs from participating property owners over 10 years through a separate rate charge. Consultation with eligible property owners undertaken in April 2017 supported a separate rate charge as the cost-recovery mechanism.



# ANNUAL OBJECTIVES

**By June 2017, complete a procurement plan for all Council vehicles to be low or zero emissions**

The 2016/2017 Capital Plant replacement budget has been examined with the view to seek zero to low emission vehicles. Upon review the replacement budget has been amended to accommodate emerging technologies in the alternate fuel areas.

Light fleet vehicles have been replaced with hybrid units where possible and hybrid trucks have been trialled during this quarter.

**By June 2017, our procurement practices will reasonably require the environmental track record and/or credentials of suppliers, and estimates of carbon emissions of products and services**

Fossil fuel divestment and low carbon procurement report completed by the University of Adelaide and this will be used to inform procurement guidelines.

**By June 2017, Council will have developed a Green City Plan detailing Council’s contribution to greening the city and showing activities with aligned annual targets, including an additional 1,000 trees in the built-up areas of the city by June 2020**

The draft Green City Plan and Green City Implementation Plan have been completed ready for a workshop with Council. The Wakefield Street Median Works were completed in the previous quarter while greening works on Waymouth Street are being progressed. All completed Green City co-funded projects have been funded through grants and greening projects for 2017-18 have been approved through the Integrated Business Plan.

## PLEASE NOTE:

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# GREEN

ONE OF THE  
WORLD'S FIRST  
CARBON NEUTRAL  
CITIES AND AN  
INTERNATIONAL  
LEADER IN  
ENVIRONMENTAL  
CHANGE

## GREEN ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
City carbon emissions will be reduced by 35% from the 2006-07 baseline by 2020	2.1.01	Partner with the State Government to implement a Carbon Neutral Adelaide Partnership Framework to pursue the shared aspiration for Adelaide to be the world's first carbon neutral city	Launched the Carbon Neutral Adelaide (CNA) website and the CNA Partnership program with 40 founding members including businesses, universities and community and industry associations.	ON TRACK
	2.1.02	Improve energy performance and use of renewable energy in Council and privately-owned buildings, including consideration of solar heating, solar energy generation and battery storage	Smart meters have been installed in the Grote Street carpark and Franklin Street Bus Station to improve energy performance.	ON TRACK
	2.1.03	Work with Federal and State governments to provide appropriate infrastructure and promote sustainable transport options, such as public transport, cycling and walking, to improve the experience of commuters and reduce transport-related carbon emissions	The research for Adelaide Public Bike Share Feasibility Study was completed and identifies options for progressing such a scheme in the City. A Car Share Study Workshop was held with Council in May. Five (5) bike racks were installed in Q4.	ON TRACK
	2.1.04	By June 2020, the energy requirement for all Council buildings will be sourced from low carbon or renewable energy sources	Council has commissioned a review of procurement options for its future electricity supply that are both cost effective and contribute to Council's Greenhouse Gas reduction target.	ON TRACK
	2.1.05	By June 2020, all Council-owned and maintained public lighting will be converted to LED lights and smart lighting wherever possible	The program of LED lighting for 2017/18 was approved in the Capital Works Program.	ON TRACK
	2.1.06	Commit through to June 2020 to continue the Sustainable City Incentives Scheme, with annual reviews of incentive funding budget allocations	84 incentives were committed/approved in 2016/17. Sustainability Incentives Scheme budget secured in adopting the 2017/18 Integrated Business Plan.	ON TRACK
	2.1.07	By June 2017, complete a procurement plan for all Council vehicles to be low or zero emissions	The Capital Plant replacement budget has been amended to seek emerging technologies in the alternate fuels area. A procurement plan has not been completed.	DELAYED
	2.1.08	Provide a range of incentives for the use of electric-powered and low-emission vehicles within the City	The tender package for the on-street parking roll out has been completed and submissions are currently being assessed. Council has endorsed public consultation on the location of on-street electric vehicle charging stations and relevant service fees.	ON TRACK
	2.1.09	By June 2017, our procurement practices will reasonably require the environmental track record and/or credentials of suppliers, and estimates of carbon emissions of products and services	Fossil fuel divestment and low carbon procurement report completed by the University of Adelaide and this will be used to inform procurement guidelines.	DELAYED
	2.1.10	Work with private property owners and the State Government to embed better environmental performance into new and existing developments	Research will be coordinated with the updates to the Planning, Development and Infrastructure Act.	ON TRACK
	2.1.11	From 2016, collaborate with City-based businesses, interest groups and the education sector through a series of Lord Mayor summits and forums to build partnerships that promote environmental issues and broader innovations	City of Adelaide, together with the Australian Youth Climate Coalition hosted the 'Switched On Schools' Summit for 120 students at Flinders University City Campus.	ON TRACK
	2.1.12	Enhance biodiversity in the Park Lands and strengthen the role of the Park Lands in achieving a carbon neutral City	Biodiversity and Water Quality Action Plan has been reviewed and the draft report finalised.	ON TRACK
	2.1.13	Develop international trade, investment and tourism opportunities based on our green and clean reputation	Nature-based tourism has been included in the Welcome China program featuring the Adelaide Zoo as a key destination for new international tourists.	ON TRACK
	2.1.14	Identify opportunities for building adaptation and re-use that supports heritage aspirations while reducing carbon emissions and waste	Ongoing consultation with Department of Environment, Water and Natural Resources on draft regulations and building upgrade agreements.	ON TRACK
Green space and greenery in the built-up areas of the City will have increased by 100,000 square metres by 2020	2.2.01	By June 2017, Council will have developed a Green City Plan detailing Council's contribution to greening the city and showing activities with aligned annual targets, including an additional 1000 trees in the built-up areas of the city by June 2020	The draft Green City Plan and Green City Implementation Plan have been completed and will be presented to Council in the next quarter.	ON TRACK
	2.2.02	Work with all City stakeholders to increase public and private greening with street trees, gardens, community gardens, green walls and roofs providing incentives where appropriate	CoA continued to work with stakeholders to increase public and private greening through capital works, grant programs and integrating greening into the Capital works program.	ON TRACK
	2.2.03	From 2016, Council will commit ongoing funding for powerline undergrounding (PLEC) to assist with greening initiatives	Bartels Road powerline undergrounding completed on site. PLEC program priorities have been revised to bring Jeffcott Street into 2018/19 and Grote Street in 2019/20.	ON TRACK
	2.2.04	Work with local communities on public greening activities that will beautify streets and parks	Two (2) pilot projects, Hurtle Square Garden renewal and Charlotte Place tree planting delivered. A community activity on the care of Park 9 fruit trees was held and well received by residents.	ON TRACK
By 2020, aquatic native plants on the Torrens Lake floor will have increased from almost zero to 7,500 square metres	2.3.01	Improve the ecological value of watercourses and biodiversity in the Park Lands	The Victoria Park Central Remnant Vegetation Area has been drafted in consultation with the Butterfly Conservation Council. 15,000 plants were successfully grown for planting this summer 17/18 in the Torrens. 15,000 tubes of emergent and submerged aquatics plants were placed in the River.	ON TRACK
	2.3.02	Reduce storm water run-off and pollution into the Torrens River through integrated catchment management and water sensitive urban design	Scheduled activities associated with stormwater maintenance in 2016/17 have been completed.	ON TRACK
A detailed measure of reduction in kerbside and general waste will have been developed and influences our work	2.4.01	By the end of 2017, develop and implement a Waste, Recycling and Reuse approach for the City that reflects world's best practice and the use of smart technology	On-site research into business waste and recycling practices completed with 2,460 businesses participating.	DELAYED
	2.4.02	By 2025, working with City waste collectors, all Council serviced premises will have their landfill, recycling and green waste collection measured and reported to Council, with the data to be available online to the premises' occupant	Manual capture of data associated with the volume of waste delivered to landfill and recycled.	ON TRACK
	2.4.03	By 2020, Council's New Year's Event will send zero-waste to landfill and by 2018, clear guidelines will be developed for event organisers of larger community events on Council-operated areas to achieve zero-waste and carbon neutrality	Deliverable commences in 2017/18	NOT COM-MENCED
	2.4.04	Facilitate the reuse and recycling of equipment, consumables and materials used in festivals and events in the City	Deliverable commences in 2017/18.	NOT COM-MENCED
	2.4.05	Achieve adoption of sustainable commercial practices through incentives, purchasing approaches, waste services and regulation	A compostable cup pilot commenced in Q4. Cafes within the pilot area could receive an incentive payment to encourage customers to bring their own cup or switch to compostable cups.	ON TRACK
A comprehensive integrated water management measure will have been developed and influences our work	2.5.01	By December 2020, increase our efficient use of recycled water from the GAP scheme in Council-irrigated areas by 25% to an overall level of 80%	Council has worked with SA Water to expand soil testing to determine the impacts of GAP water on plantings	ON TRACK
	2.5.02	Work with partners to reduce mains water use through water sensitive urban design and increasing the use of recycled and reused water	Water inventory developed for City of Adelaide.	ON TRACK
	2.5.03	Continue to work with the State Government and other councils to reduce stormwater and other pollutants into the Torrens River catchment	Council has approved the budget for an integrated biodiversity management plan. This will be used to develop a monitoring and management plan. The carp eradication program for 2017 was successfully completed.	ON TRACK



# SUMMARY

Of the twenty four (24) actions under Liveable, twenty four (24) were on track.



# HIGHLIGHTS

Patronage on the free City Connector reached almost 23,000 passengers per week, more than 9,700 additional passengers per week since the service first commenced. CoA is currently investigating options to expand the City Connector service around the City to better integrate with the new City Tram Line Extension and opening of the New Royal Adelaide Hospital.

The Social Ventures Incubator Program was completed in Quarter Four (4). The program worked with 12 ventures to develop their business models to deliver a sustainable community impact in the City. Of the 12 ventures that entered the program, 11 were completed.

Construction on the Chatham, Little Sturt and Wilcox Streets as part of the City West Quietway project is now complete.

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2016/17 COUNCIL SCORECARD  
QUARTER FOUR

# CONTEXT BROADER ENVIRONMENT

In Quarter Four (4) the State Government released the *30 Year Plan for Greater Adelaide – 2017 Update*. The original 30-Year Plan was released in 2010 and is a strategic land use plan to guide the long-term growth of Greater Adelaide. The 2017 Update is the outcome of an extensive review process that involved councils, community groups and peak bodies. A feature of the 2017 Update is the inclusion of six (6) targets to measure the implementation of the Plan and a stronger focus on supporting better quality design. It continues the focus on reinforcing and enhancing the reputation of the Adelaide city centre as a liveable and vibrant place that is the prime cultural, entertainment, tourism and economic focus of Greater Adelaide. The *30 Year Plan for Greater Adelaide – 2017 Update* provides valuable context as City of Adelaide prepares its long-term plan.

# CITY TRANSFORMATION INVESTMENTS

During this quarter, a second round of engagement with the adjacent ratepayers on the North-South Bikeway between North Terrace and Pirie Street was completed. A consultant has been appointed to undertake Engineering Design for the North-South Bikeway and planning and initial concept design work for the remainder of the North-South route is well underway.



# ANNUAL OBJECTIVES

Create world class infrastructure by adopting a three (3) year rolling capital works program for the City and Park Lands to ensure all new and existing infrastructure are delivered and maintained to high quality standards, incorporating universal access, technology, heritage, arts and green elements

A three-year capital works program was adopted as part of the 2017-2018 Integrated Business Plan.

Work with the State and Federal Governments and other Councils through the Mayors for AdeLINK advocacy group to engage with local communities to progress an integrated light rail network across the City's key precincts, with key connections to inner city suburbs

The Department of Planning, Transport and Infrastructure (DPTI) have been finalising the designs for the tram project. Council has continued to work with DPTI on the design of North Terrace public domain upgrades, the East End Tram Stop as well as the overall project scope and budget.

The King William Street South tram stop is included as part of the City Tram Line Extension Project. Planning and design work is expected to commence in August/September with construction to be completed in 2018.

Develop an Adelaide 2040 Plan to achieve long term economic, environmental, social and cultural goals, incorporating a spatial and transport plan for the City and Park Lands

An internal key stakeholder workshop was held along with discussions with Elected Members of Council. The spatial and transport elements of Adelaide 2040 are being addressed through the development of a series of map layers showing existing, commenced and proposed developments as well as a number of other factors of interest such as green canopy cover. Additional map layers are being investigated.

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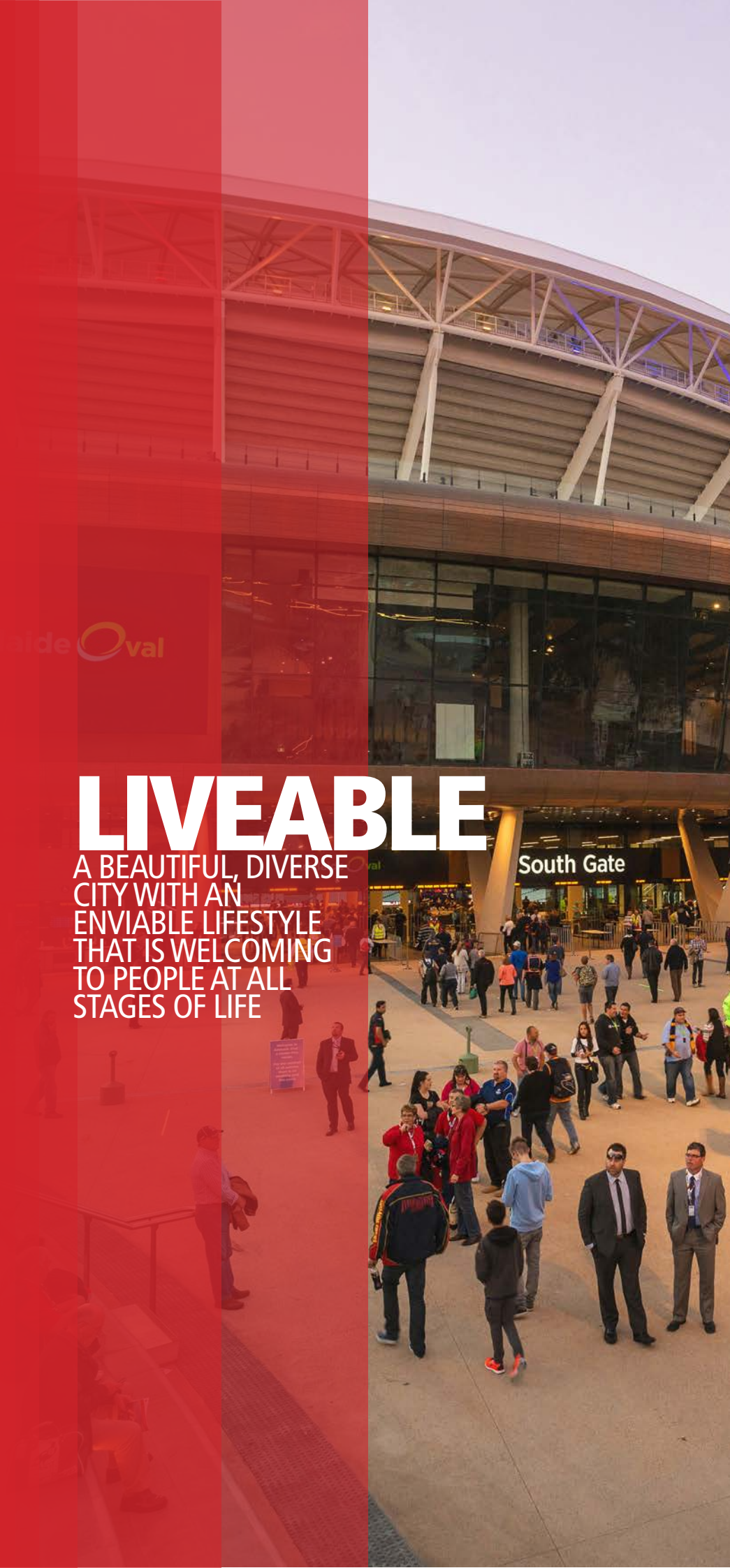


LIVEABLE ACTIONS

	ACTION		SUMMARY UPDATE	STATUS
Objective 1: The number of people living in the City will grow from 23,000 to 28,000 by 2020	3.1.01	Encourage growth in the full range of residential property development in a mixed use environment in a manner that respects the human scale and different characters of districts in the City	Finalised the Capital City DPA. Made a submission to the ERD Committee to finalise the North Adelaide Large Institutions and Colleges DPA. Worked with DPTI to finalise Part 2 of the Residential and Mainstreet DPA.	ON TRACK
	3.1.02	Create world class infrastructure by adopting a three year rolling capital works program for the City and Park Lands to ensure all new and existing infrastructure are delivered and maintained to high quality standards, incorporating universal access, technology, heritage, arts and green	A three-year capital works program was adopted as part of the 2017-2018 Integrated Business Plan.	ON TRACK
	3.1.03	Encourage the State Government to improve public transport to promote greater patronage, including continued investment and expansion of the free City Connector Services	A three-year capital works program was adopted as part of the 2017-2018 Integrated Business Plan.	ON TRACK
	3.1.04	In partnership with the State Government, explore the possibility of redeveloping Currie-Grenfell streets as a public transport boulevard to cater for increased demand	Discussions continue to take place with stakeholders. Construction dependant on funding support.	ON TRACK
	3.1.05	Advocate for an urban growth boundary that limits urban sprawl and promotes the City as the commercial, cultural, residential and social heart of metropolitan Adelaide	Administration will respond to the draft State Planning Policies which may not be available for consideration until September 2017.	ON TRACK
	3.1.06	Increase participation by the broadest range of residents in the community life of their neighbourhood	Golf Course and Aquatic Centre memberships experienced growth. The Aquatic Centre is expanding its range of programs. New golf coaching programs are being developed with stakeholders to increase participation.	ON TRACK
	3.1.07	Advocate to the Federal and State governments for changes in housing taxation and levies to reduce the cost of housing, including an extension of the State Government's 'Off-the-Plan Stamp Duty Concession' for apartments	Recent announcements in relation to the rate freeze, rate rebates for owner occupiers and purchasers of new off-the-plan apartments, and the State Government financial incentive package will encourage demand for apartments and support the findings of the Population Growth Study.	ON TRACK
	3.1.08	Work with the State and Federal Governments and other Councils through the Mayors for AdelINK advocacy group to engage with local communities to progress an integrated light rail network across the City's key precincts, with key connections to inner city suburbs	Council has continued to work with DPTI to finalise the design of North Terrace public domain upgrades, the East End Tram Stop as well as the overall project scope and budget.	ON TRACK
	3.1.09	Encourage City living by understanding the demand drivers and developing a distinctive City living promotion campaign that builds on the Already Home campaign	The Population Growth Study report has been provided to the Capital City committee for review and comment during the quarter.	ON TRACK
	3.1.10	Work with neighbouring councils and the State Government to enhance the facilities, attractions, landscapes and movement networks in the Park Lands to meet the needs and expectations of growing high density communities living in and near the City	Stage 1 of the Pityarrilla (Park 19) enhancement project has commenced (Dog Park) while Stage 2 (Activity Hub) is undergoing a tender process.	ON TRACK
Objective 2: Adelaide will be listed in the top three most liveable cities in the world by 2020	3.2.01	By June 2017, develop an Adelaide 2040 Plan to achieve long-term economic, environmental, social and cultural goals, incorporating a spatial and transport plan for the City and Park Lands (2016/17 Annual objective)	Internal key stakeholder workshop and discussions with Elected Members held. The spatial and transport elements of Adelaide 2040 are being addressed through the development of web-based map layers.	ON TRACK
	3.2.02	Plan and deliver priority walking and cycling routes throughout and beyond the City and Park Lands, including the provision of East-West and North-South cycleways and connections	Construction has been completed on the Chatham, Little Sturt and Wilcox streets part of the quietway project. A second round of engagement with adjacent ratepayers on the North-South Bikeway between North Terrace and Pirie St was completed.	ON TRACK
	3.2.03	Plan and seek partnerships for major City infrastructure projects, including cycling corridors, major transport routes and laneways	City of Adelaide continues to liaise with the State Government on major city infrastructure projects. Several major infrastructure projects such as Market to Riverbank, Bikeways, Park 25, and the light rail extension are now successfully co-funded.	ON TRACK
	3.2.04	By 2017, endorse a Central Market Arcade redevelopment plan and commence works by 2020	Ministerial approval granted for the Community Land Revocation. JLL has been appointed as the agent for the Central Market Arcade Redevelopment EOI. Council has endorsed the key trading/ renewal principles for the tenants of the Central Market Arcade.	ON TRACK
	3.2.05	Work with the State Government to address housing affordability, including diversity of dwelling stock, and deliver a range of initiatives such as adaptive building re-use and new building technologies	Opportunities to consider housing diversity and other initiatives is to be explored through the redevelopment of Council's property holdings such as the City Beach site.	ON TRACK
	3.2.06	Explore opportunities in Council's current property holdings and pursue strategic opportunities to lead or partner in future property developments	The scope of work in relation to Strategic Property Plan will be reviewed. Redevelopment opportunities of the Central Market Arcade and City Beach sites are progressing.	ON TRACK
	3.2.07	Deliver Council's core services efficiently and with brilliant customer service for a growing and increasingly diverse and multicultural community	A prioritisation model and supporting framework was developed. A transition approach from Program Reviews to service and activity reviews was prepared for consideration.	ON TRACK
	3.2.08	Promote and protect Adelaide's built character and heritage through our operations, incentives, policies and direct investment, while working with and advocating to Federal and State governments for an increase in City buildings protected under State or Local Heritage regulations	During the quarter, six (6) History Festival events were held. These include a 20th Century Heritage Bus Tour, Market Meander Walking Tour as well as self-guided walking and cycling trails.	ON TRACK
Objective 3: A nation leading wellbeing and resilience measure will be applied and influences our work	3.3.01	Develop and celebrate strong and resilient City communities that are welcoming and encourage people of all ages, cultures and means to participate in City life, including through volunteer opportunities	The Community Development Grants program has been completed with 28 applicants receiving funding in the 2016/17 financial year. Council continues to the work with the community through its community centres in a range of areas including safety lighting, verge gardens and community-led History Month activities.	ON TRACK
	3.3.02	Work with the State Government, community leaders and community organisations to support vulnerable members of the community	The Homeless and Vulnerable People Project continues to support the homelessness sector during the Inner City Reform Process. Sector engagement continues through attendance at roundtables and forums.	ON TRACK
	3.3.03	Work with the community and other stakeholders through a range of initiatives to activate key areas to enable people to use the City safely and seek to reduce crime	Two (2) community led projects that increase perceptions of safety were delivered. The Creatively Wrapped project delivered community artworks that have been wrapped onto safety infrastructure at Adelaide Oval and on Grote Street.	ON TRACK
	3.3.04	Support social entrepreneurs to develop business models that have a positive impact on the City's wellbeing and resilience	The Social Ventures Incubator Program was completed. The program worked with 12 ventures to develop their business models to deliver sustainable community impact in the City.	ON TRACK
	3.3.05	Enhance the role of the Park Lands in increasing levels of physical activity and wellbeing through formal and informal sport and recreation opportunities	Stakeholder and Elected Member engagement continues to inform the development of the concept plans for the North Adelaide Golf Course. Stage 3 lighting of the North Adelaide Dog Park to support community use is now complete.	ON TRACK
	3.3.06	Deliver sport and recreation activity hubs consistent with the Active City Strategy and Adelaide Park Lands Management Strategy	Over \$6m in State Government funding received for informal recreation and landscape treatment to complement the sports infrastructure in Park 25. Park 17 Community Sports Hub engagement completed with nearly 200 submissions. The findings of the engagement will be tabled with the Adelaide Park Lands Authority and Council in the first quarter of 2017/18.	ON TRACK

LIVEABLE

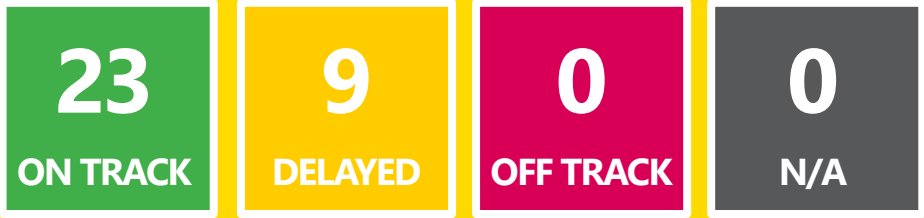
A BEAUTIFUL, DIVERSE CITY WITH AN ENVIABLE LIFESTYLE THAT IS WELCOMING TO PEOPLE AT ALL STAGES OF LIFE





# SUMMARY

Of the thirty two (32) actions under Creative, twenty three (23) were on track and nine (9) were delayed.



# HIGHLIGHTS

During this quarter, the City of Adelaide worked with 13 partners and four (4) residencies to deliver a range of programs, workshops and events. The City Library hosted its first Composer in Residence, sound artist and 2017 Carclew Fellowship recipient Jesse Budel. Jesse worked with community participants to create a sound walk through recording and composition. The community also enjoyed creating poetry, art and ghost walks with other residents.

History Month was launched by the Lady Mayoress to a packed audience at the City Library. Partnering with City of Adelaide Archives, the Library hosted “The Woman Behind the City” an exhibition including portraits of Queen Adelaide along with other archival and civic collection treasures. Over 140 members of the community joined author John Safran as he shared his views about Australia’s political climate, and discussed the lessons he learned writing his new book ‘Depends what you mean by extremist’.

The City of Adelaide Prize is a category within the South Australian Architecture Awards Program and recognises innovative built projects in the City. The winner of The City of Adelaide Prize 2017 was the Anzac Centenary Memorial Walk by Greive Gillett Andersen, which also won the People’s Choice Award and the Gavin Walkley Award for Urban Design. The project will be considered for an award at the national level with the winner announced later in the year.

Keep up to date with our latest activities by following us: @CityofAdelaide on twitter or facebook.com/CityofAdelaide

# ANNUAL OBJECTIVES

## Develop an Arts and Culture Strategy

Cultural Strategy and Cultural Roadmap completed and presented to Council on 27 June for endorsement. Decision deferred pending Committee Workshop in July 2017.

As part of the Culture Strategy development, a Culture Forum was held to discuss the topic ‘how can the cultural sector work together to build Adelaide as a multicultural city with passion to create authentic and internationally renowned experiences?’. In addition, three Think Tank workshops were also held to engage with the community and generate discussion and ideas from ‘culture makers’ in the City.

## Work with the State Government to facilitate the attraction of an additional major annual international event during the winter months

Support to attract events to the City will be considered on a case by case basis. There were no budget bids identified for 17/18 up until the end of the 16/17 financial year.



**PLEASE NOTE:**  
On track - the action was progressed in the quarter  
Delayed - there has been a delay, but corrective action is not required  
Off track - corrective action is required  
Not applicable - the activity against the action has not commenced

# CONTEXT BROADER ENVIRONMENT

In the 2017-18 Budget, the State Government showed its support to the arts sector through several initiatives including \$31 million to further expand the scope of Her Majesty’s Theatre redevelopment, \$1.1 million to Arts SA for the delivery of arts, events and exhibitions; \$1 million for activities marking the completion of the Adelaide Festival Centre Redevelopment; and \$1 million for the Adelaide Festival of the Arts. In addition, the State Government continues to support Adelaide as a United Nations, Educational, Scientific and Cultural Organisation (UNESCO) City of Music through the establishment of a Live Music Fund as well as supporting the delivery of three (3) unique live music events in South Australia.

The State Government is also supporting the State’s tourism sector by allocating \$14.5 million into events and conventions bid funds as well as attracting conference delegates to the Adelaide Convention Centre. The funding will also be used to undertake marketing activities in China to increase awareness and grow visitation to the State, and increase awareness of direct flights by Air New Zealand to Adelaide to increase visitation.

The State Government has recently announced an international architectural competition to design the new Adelaide Contemporary Gallery. The project for the Art Gallery of South Australia would transform part of the old Royal Adelaide Hospital site into a new landmark building and public space that would combine art, education, people and nature through a sculpture park and community meeting places. The search for a design team will begin in July 2017 and the winning team announced at the end of this year.

# CITY TRANSFORMATION INVESTMENTS

Community engagement on the concept designs for Gawler Place took place during Quarter Four (4). The concept design proposes new paving, lighting, tree planting and seating to Gawler Place North (from North Terrace to Rundle Mall) and Gawler Place South (Rundle Mall to Grenfell Street). Finalization of the design and capital works will continue into 2017-18 based on the feedback from the community consultation.



# CREATIVE

A MULTICULTURAL CITY WITH A PASSION TO CREATE AUTHENTIC AND INTERNATIONALLY RENOWNED EXPERIENCES

## CREATIVE ACTIONS

OBJECTIVE	ACTION		SUMMARY UPDATE	STATUS
Attendance at festivals and events in the City and Park Lands will have grown by 5% by 2020	4.1.01	Work with neighbouring councils and the State Government in funding and governance to enhance the role of the Park Lands as a key City asset in supporting artistic and cultural activities	The Adelaide Park Lands Management Strategy continues to be considered by the State Government. The feasibility study on Park 24 Events Space was completed and integrated into the annual update report on the Adelaide Park Lands Events Management Plan.	ON TRACK
	4.1.02	Streamline Council processes for events to be hosted in the City and better enable City businesses to benefit from these event	An Online Event Management Process Improvement Project is being delivered and Development Applications and Liquor Licensing have been identified as areas where further streamlining could occur.	ON TRACK
	4.1.03	By 2020, develop, build and upgrade infrastructure that supports events and is sensitive to the environment within key event spaces in the City and Park Lands	Analysis and costing of the various infrastructure needs at Pinky Flat/Tarntanya was undertaken to determine accommodation of medium-major events in the future.	ON TRACK
	4.1.04	Work with partners and key stakeholders to develop Adelaide as the premier international arts market, especially within the Asian region	The meeting scheduled for the quarter with Festivals Adelaide did not occur.	DELAYED
	4.1.05	Work with the State Government to facilitate the attraction of an additional major annual international event during the winter months	Support to attract events to the City will be considered on a case by case basis. There were no budget bids identified for 17/18 up until the end of the 16/17 financial year.	DELAYED
	4.1.06	Promote our UNESCO Live Music accreditation to attract more opportunities for new live music venues	Six (6) additional City venues now offer live music. Ongoing promotion and support of activities such as the Cabaret Festival and Umbrella Winter City Sounds.	ON TRACK
	4.1.07	Work with partners to increase opportunities for live music / performers by developing and implementing a range of policies, programs and services	The 2017 – 2020 Live Music Action Plan was completed and presented to Council in June for endorsement. Decision deferred pending Committee Workshop in July.	ON TRACK
	4.1.08	Work in partnership with key stakeholders to attract a winter music festival by June 2018.	Support provided to 11 events within the Umbrella Winter City Sounds Festival. CoA is also working with Music SA to provide marketing and event management support to Rock in the Square scheduled for July.	ON TRACK
	4.1.09	Work with existing festivals and events to increase the number and diversity of audiences and visitors	Worked with Events SA, Festivals Adelaide and event organisers to implement a strong and aligned marketing campaign. The Anzac Day event was successfully delivered	ON TRACK
A detailed measure of the number of people creating and actively participating in arts and cultural activities will have been developed and influences our work	4.2.01	By June 2017, develop an Arts and Culture Strategy	Cultural Strategy developed, awaiting Council consideration.	DELAYED
	4.2.02	Support businesses, community groups and individuals to grow their contribution to the creative, cultural and artistic life of the City	The Adelaide Art Walls website was launched. The Quick Response Arts & Cultural Grants commenced with 12 applications received. Currently being promoted to artists and owners.	ON TRACK
	4.2.03	Attract and support artists and cultural entrepreneurs to develop commercial opportunities	Two (2) art exhibitions were delivered and launched including the 2017 Ramsay Prize finalist Vincent Namatjira's series 'The Prime Ministers' as part of NAIDOC Week and 'Flow' in the Art Pod.	ON TRACK
	4.2.04	Work with businesses and other partners to bring creativity and smart technology into the everyday experience of our City	An engagement model for international technology partners has not been finalised.	DELAYED
	4.2.05	Partner with cultural institutions to increase visitations in the City and Park Lands	Mobile Food Vendors continue to trade on North Terrace throughout the year. Council is partnering with SALA to deliver East End Activation in August, including an opening night event in Vaughan Place.	ON TRACK
Bed nights spent in Adelaide by international and domestic visitors will have grown from 8.1 million to 9 million by 2020	4.3.01	Work with the South Australian Tourism Commission and the private sector to develop a visitor experience that maximises visitor spend in the City	All scheduled activities for the Visitor Information Services (VIS) program delivered, including those under the South Australian Tourism Commission's services agreement.	DELAYED
	4.3.02	Attract people from around the world, especially from China and India, to spend more time and experience more hospitality activities in the City	A Tourism Cooperation Agreement was signed with the Qingdao Municipal Commission of Tourism Development. Worked with the Adelaide Convention Bureau to provide an enhanced experience for the 3,000 "Perfect China incentive group" visitors in June.	DELAYED
	4.3.03	Support the Adelaide Convention Bureau financially and in-kind to encourage longer stays and add value to the visitor experience, especially in areas that support Council's strategic agenda	Arrangements and targets as specified in funding agreement have been achieved.	ON TRACK
	4.3.04	Work with partners to promote a comprehensive calendar of events and activities	A monthly events calendar listing major and medium events occurring over the next three months is distributed to internal and external stakeholders each month.	ON TRACK
	4.3.05	By December 2020, Council will install a network of NBN-enabled interactive way-finding stations to build on the current roll out	The investigation of interactive way-finding stations has been delayed to align with a wider Council project around advertising revenue.	DELAYED
	4.3.06	Work with partners to improve the arrival experience of tourists at Adelaide International Airport and other entry points into the City	The 2017/18 Integrated Business Plan has allocated \$180,000 to tourism growth to deliver initiatives that contribute to the visitor experience.	DELAYED
	4.3.07	Advocate for the interstate rail station to be relocated back to the Adelaide Railway Station to capitalise on the iconic Indian Pacific, Ghan and Overland rail services	The City of Adelaide continues to discuss improvements in City transportation with State agencies. Advocacy for the relocation of the interstate rail station continues into 2017-18.	ON TRACK
People who say the City has great places to enjoy events, activities, art and culture will have grown from 8.4 to 9 out of 10 by 2020	4.4.01	Surprise, delight and attract people by continuing to encourage and support dynamic and changing urban public spaces, heritage, art, laneways, streets, facilities and activities	Events in the City's laneways, roads and Squares continue to be facilitated including Splash Adelaide and the Mobile Food Vendor program. The Anzac Centenary Memorial Walk was the winner of the City of Adelaide Prize category in the South Australian Architecture Awards Program 2017.	ON TRACK
	4.4.02	Consider policy de-regulation to allow more interesting temporary opportunities in private buildings	Various state legislation relating to temporary occupation of buildings was considered and possible improvements to support temporary occupation opportunities will be further explored.	ON TRACK
	4.4.03	Increase public art and cultural expression in private development by using planning levers and requirements	Capital City Zone policy was introduced seeking public art and a review of policy will occur in conjunction with the new Planning & Development Code within the Planning, Development & Infrastructure Act 2016.	ON TRACK
	4.4.04	Identify opportunities to use specialised lighting to showcase the City's unique attractions, character and heritage	Some riverbank lighting completed. 2017/18 Integrated Business Plan and Budget includes \$150,000 for a Lighting masterplan.	ON TRACK
The number of people that are visiting the City each day for shopping, leisure or entertainment will have grown from 111,000 to 117,000 by 2020	4.5.01	Pursue completion of the North Terrace Boulevard, focusing on the evolving health and biomedical precinct and the Riverbank precinct	With the State Government (DPTI, Renewal SA) partnered to develop concept designs for the future upgrade of North Terrace. A Movement Study was completed which will inform the future concept designs.	ON TRACK
	4.5.02	Upgrade and improve amenity to create a higher quality visitor and trader experience by implementing the Our Market District Plan	Central Market Arcade redevelopment , re-introduction of the Grote Street 'right hand turn' and Chinatown reinvigoration project all continued to progress.	ON TRACK
	4.5.03	Work with the State Government, to achieve the best outcome for the City in the development of the Riverbank Precinct, including the Festival Plaza upgrade, the Adelaide Convention Centre redevelopment, the South Australian Health and Biomedical Precinct, and planning for the old Royal Adelaide Hospital site redevelopment	Engagement regarding the use of the Riverbank precinct has been a key focus to ensure events can operate successfully in this area and that all key stakeholders are informed and engaged.	ON TRACK
	4.5.04	Work with the Federal and State governments and Aboriginal Elders and representatives to establish a national centre for Aboriginal and Torres Strait Islander culture and heritage	Proposal endorsed by Reconciliation Committee and Council remains appropriate. Pending State/ Federal funding opportunities.	DELAYED
	4.5.05	Promote and showcase multiculturalism and Aboriginal culture and support local organisations to express this heritage	Facilitated six (6) meetings during the quarter. Continue to monitor the delivery and coordination of reporting against the Stretch Reconciliation Action Plan actions.	ON TRACK
	4.5.06	Complete the Rundle Mall Master Plan, including Gawler Place, to link major City attractions	Concept designs for Gawler Place have been undertaken and engagement is complete. Finalisation of the design and capital works will continue into 2017-18.	ON TRACK
	4.5.07	Provide support to key festivals and organisations to assist in them in offering events and activities that attract visitors to the City	Several major events were held within the Adelaide Oval / Riverbank precinct which required support and advice to ensure activation during the Riverbank and Adelaide Festival re-development.	ON TRACK